

# Nicholas Nguyen

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## Education

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### University of Kansas – Lawrence, KS

- Bachelor of Science in Computer Science

**Expected Graduation 2024**

GPA: 3.86

### Johnson County Community College – Overland Park, KS

**Summer 2019 – 2020**

GPA: 3.71

## Work Experience

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### Device Technician, iResQ – Olathe, KS

**June 2021 – Current**

- Receive and diagnose iPads, iPhones, and MacBooks
- Repair and upgrade devices based on requirement and customer needs
- Communicate effectively with customers by explaining finding and repair or upgrade options
- Maintain safe work environment by following procedures and professional standards

### Technology Consultant, Target – Overland Park, KS

**June – August 2021**

- Stayed informed on technology trends to give the most well-informed recommendations
- Adapted to individual communication styles and formed strong relationships to support guests with the best technology solutions to meet their needs
- Maintained an inviting shopping environment by ensuring products are stocked and organized

## Skills

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### Software Proficiency

- Proficient in Adobe Creative Cloud Suite
- Proficient in Microsoft Office Suite
- Proficient in Mac OS X / macOS, Windows Vista-11, and Ubuntu Linux
- Basic knowledge of C++ and object-oriented programming (OOP)
- Basic knowledge of HTML and CSS

### Hardware Proficiency

- Experience with Apple hardware repair (iPads, iPhones, MacBooks)
- Experience with troubleshooting mobile hardware and workstations

## Commissioned Work [@mistrrr.media](https://mistrrr.media)

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### Music Production & Audio Engineering

**2014 – Current**

- Compose and arrange music in Ableton Live 11
- Design presets for digital synthesizers such as Spire, Serum and Vital
- Repair, mix, and master audio using Izotope Ozone and RX suites

### Graphic & VFX Design

**2018 – Current**

- Create album art and promotional images using Adobe Photoshop and Illustrator
- Design 2D animations and edit video using Adobe After Effects and Premiere Pro