

Nicholas D. Nguyen

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Education

University of Kansas – Lawrence, KS

Expected Graduation 2024

- Studying Computer Science, Enrolled in 12 credit hours (fall).
- GPA: 3.86 (35 credit hours)

Johnson County Community College – Overland Park, KS

Summer 2019 – 2020

- GPA: 3.71 (14 credit hours)

Work Experience

Device Technician @ iResQ – Olathe, KS

June 2021 – Current

- Troubleshoot and repair damaged Apple hardware (iPads, iPods, iPhones, etc.).
- Trained in customer service to include communicating repair statuses and diagnostic errors.

Tech Consultant @ Target – Overland Park, KS

June – August 2021

- Stocked and organized items on sales floor.
- Used knowledge on IoT and portables technology to ensure positive shopping experiences with guests.

Skills

Software Proficiency

- Deep understanding of Adobe Creative Cloud suite.
- Sufficient in Microsoft Office applications.
- Basic knowledge in C++ and Object-Oriented Programming.
- Basic knowledge in HTML and CSS.

Hardware Proficiency

- Proficient in Apple hardware repair (iPads, iPhones, MacBooks, etc.).
- Capable of trouble shooting hardware issues with mobile devices and computer desktops.

Activities

Music Production & Audio Engineering (Comissioned) *under Mistrrr Media*

2014 – Current

- Create compositions in Ableton Live 11 and design presets for digital synthesizers such as Serum and Vital.
- Repair, mix, and master audio using Izotope's Ozone and RX suites.

Graphic & VFX Design (Comissioned)

2018 – Current

- Create album art and promotional images using Adobe Photoshop and Illustrator.
- Design 2D animations and edit video using After Effects and Premiere Pro.