UC 4.1 - Conversation Explorer

Name	Conversation Explorer
Summary	The Conversation Explorer allows users and coaches to create and manage their chats relating to one another.
Rationale	The Conversation Explorer allows for easy communication between coaches and users.
Actors	- Users - Coaches
Precondition	UC 1.5 - Log In Page
Elements	View Conversations/MessagesCreate Conversations/MessagesDelete Conversations/Messages

Ideal Flow:

Step	Action
1	User logs into the app
2	User navigates to the Conversation Explorer
3	User creates or views a conversation with their coach

Alternative Flow 1:

Step	Action
1	User logs into app
2	User navigates to the Conversation Explorer
3	User deletes a conversation with a coach

Alternative Flow 2:

Step	Action
1	Coach logs into app
2	Coach navigates to the Conversation Explorer
3	Coach views or creates a conversation with a user

Alternative Flow 3:

Step	Action
1	Coach logs into app
2	Coach navigates to the Conversation Explorer
3	Coach deletes a conversation with a user

UC 4.2 - Message Chat

Name	Message Chat
Summary	The Message Chat allows for real-time messaging so users and their coaches can communicate within the app.
Rationale	The Message Chat allows for direct communication to occer between coaches and users which will allow users to get and receive the support they may need throughout their workout journey.
Actors	- Users - Coaches
Precondition	UC 1.5 - Log In Page
Elements	View MessagesSend Messages

Ideal Flow:

Step	Action
1	User logs into the app
2	User navigates to the Conversation Explorer
3	User views or sends a message to their coach

Alternative Flow 1:

Step	Action
1	Coach logs into app
2	Coach navigates to the Conversation Explorer
3	Coach views or sends message to client