Mithelash Chandrasekaran

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EXPERIENCE

Application Developer   May 2018 – present
BlackBerry Limited   Waterloo, ON

- **Migrated Enterprise web-application** underlying database to MariaDB in support of BlackBerry-wide initiative to adopt open source products for cost-saving.
- Improved user experience by **redesigning UI components** for BlackBerry Support community portal, leading to 10% increase in customer satisfaction.
- **Reduced the deployment process to 90%** by implementing automated builds using Jenkins.
- Designed & Developed RESTful API's to **integrate various SaaS and enterprise applications**.
- Enhanced, bug fixed and maintained Learning Management System, BlackBerry Software downloads, and BlackBerry myAccount Support Portal.

Web Software Developer Co-op   January 2018 - April 2018
BlackBerry Limited   Waterloo, ON

- Built **custom CSS grid layout and responsive navigation bar** for internal webforms.
- Developed PHP webforms and integrated salesforce API to create support cases for BB products.
- Developed **User Activity logging mechanism** for file upload to save user's historical details.

Software Developer   2012 – 2016
Sopra Steria   Chennai, India

- Developed and maintained client's desktop & web-based applications for medical legal expert firm.
- Collaborated with designers to build effective, concise and responsive user interface.
- Facilitated customization of system by providing requirement analysis, design and coding support.
- Analyzed code and created test cases to assess solution functionality and performance.
- Replaced time-consuming, error-prone manual processes with elegant, automated solutions.

TECHNICAL SKILLS

Java	Python	PHP/Laravel
JavaScript	HTML/CSS	SQL
Jenkins	React	MuleSoft

EDUCATION

Master of Applied Computing   2017 – 2018
University of Windsor, Windsor, Ontario

ACCOMPLISHMENTS

- Selected as one of top 5 product ideas across BlackBerry and successfully pitched idea to CIO.
- Received "Star award" in 2015 by Sopra Steria for outstanding work in the project.