

# Mithelash Chandrasekaran

www.mithelash.com

Application Developer

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Waterloo, ON

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## PROFESSIONAL EXPERIENCE

### BlackBerry Application Developer

Waterloo, ON  
May 2018 – Present

- Migrated Enterprise web-application underlying database to MariaDB in support of BlackBerry-wide initiative to adopt open source products for cost-saving.
- Improved user experience by redesigning UI components for BlackBerry Support community portal, leading to 10% increase in customer satisfaction.
- Reduced the deployment process to 90% by implementing automated build with Jenkins and Maven.
- Design & develop RESTful web services in mulesoft for data integration.
- Enhance, bug fix and maintain Learning Management System (LMS) for BlackBerry employees.

### BlackBerry Web Software Developer Co-op

Waterloo, ON  
January 2018 - April 2018

- Built custom CSS grid layout and responsive navigation bar for internal webforms.
- Developed PHP webforms and integrated salesforce API to create support cases for BB products.
- Developed User Activity logging mechanism for file upload that allows to save user's historical details.

### Sopra Steria Software Developer

Chennai, India  
2012 – 2016

- Developed and maintained client's desktop & web-based applications for medical legal expert firm.
- Incorporated users and business requirements into cost-effective, secure and user-friendly solutions.
- Collaborated with designers to build effective, concise and responsive user interface.
- Facilitated customization of system by providing requirement analysis, design and coding support.
- Analyzed code and created test cases to assess solution functionality and performance.
- Replaced time-consuming, error-prone manual processes with elegant, automated solutions.

## TECHNICAL SKILLS (Most familiar \*\*\*)

CSS \*\*  
HTML \*\*\*  
Jenkins \*\*

PHP \*  
JavaScript \*  
Maven \*

Java \*\*\*  
SQL \*\*  
Git \*\*

## EDUCATION

### Master of Applied Computing

2017 – 2018

University of Windsor, Windsor, Ontario

## ACCOMPLISHMENTS

- Selected as one of top 5 product ideas across BlackBerry and successfully pitched idea to CIO.
- Received "Star award" in 2015 by Sopra Steria for outstanding work in the project.