



MITHUN MOHAN



CONTACT

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MANAMA / AL NAI'M 0303 CAPITAL
GOVERNORATE BAHRAIN

in Mithun Mohan



SKILLS & FAMILIAR TOOLS

Red Hat Linux

MobaXterm

Robo3T

MySQL Database

Python

Java

Html

Putty



ACHIEVEMENTS & AWARDS

Red Hat Certified System
Administrator- RHCSA

Red Hat Certified Engineer - RHCE



LANGUAGES

English Malayalam Tamil Hindi



OBJECTIVE

To work in dynamic environment that enables me to utilize my Knowledge and learn new things, and to progress professionally and personally



EXPERIENCE

Focaloid Technologies Private Limited, Kochi

Feb 2020 - Present

Junior Linux Engineer

- Responsible for providing L1/L2 support for Application in Marine Management System
- This level of support involves connectivity issues and clarification of doubts related to operation of the application
- This level of support mainly involved signal availability issues from different subsystems. Activities include troubleshooting on the remote Pc in order to check the hardware devices, software components or the presence of signals from automation or navigation
- Requests for help from the crew regarding the correct installation of the Rina PC
- Ensuring Network connection(Telnet, Ping, Trace Route) connectio to remote devices.
- Coordinating with vessel master, Satcom team, MSC manager & Focaloid L3 Support team to resolve the issues within the SLA
- Solving these tickets usually requires interacting with the customer fleet manager and IT team to check firewall rules to troubleshoot other reachability issues or to interact with the on-board crew in case of vessels The activity will include analysing screenshots and photos



EDUCATION

Vidya Academy of Science and technology, Thrissur

2020

Btech Computer Science
6.37

Concord English Higher Secondary School, Pannithadam

2016

Plus two
80

Holy Cross Senior Secondary School. Arthat

2014

10th
8.6



PROJECTS

Optimum Pc (Rina Cube)

- Troubleshoot system and network problems diagnosing and solving hardware and software faults
- End user support for application and OS issues
- Regular updates and validation of Application system flows