

# CAR INSURANCE DATA

**Final Report** 

**Group number: 5** 

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### **Acknowledgement**

Firstly, I would like to express my sincere thanks to my mentor Mr Jatinder Bedi for helping and guiding me throughout the entire duration of this project without which it would have been impossible to deliver proper and accurate results within the stipulated time period. Moreover, I would like to express my special thanks to Great Learning who gave me this golden opportunity to learn so many interesting concepts and apply them on such an important topic as a capstone project. This journey has made me more inquisitive about the never-ending possibilities with Machine learning and Data science in the near future and has helped me to successfully identify the path which I would like to continue as my profession in this field itself. Last but not the least, I would like to extend my warm wishes and thanks to all my fellow teammates for their commitments, encouragements, initiative and continued support during the course of this Project.

#### **Industrial Review**

Machine learning is popular because there is an abundance of data to learn from today and luckily computation is abundant and cheap today.

Machine learning is the study of making decisions under uncertainty given a training dataset, how should I act when I see something new – and trust me this technology is the new black. But it is truly intimidating to explore these domains, especially if you are a newbie. The reason being, there is no fool proof roadmap to master AI or be a skilled data scientist, the skills and tools needed are dynamic.

The mentioned methods in this research can be utilized in other supply chain cases to forecast The use of machine learning will provide flexibility to the company's decision makers which would result in a better and smooth supply chain process. To deal with diverse characteristics of data, this article aims at using ranged methods for specifying different levels of predicting features. This range is tuneable and will give flexibility to the decision-making authority. Since it is the decision-making problem Decision tree based approach can be used in this. This would make the model interpretable without having expert knowledge.

Tree based machine learning algorithm is chosen which includes Random Forest and Gradient Boosting. With the use of ranged methods approach for imbalanced dataset, the performance of machine learning has improved by 20%. The data contains monthly, quarterly, half yearly sales and forecast sales information, inventory level and flag-based information. The use of ensemble techniques provided much better results when precision and recall were taken as the performance metrics.

The solution then moves on to the EDA which includes making observations based Univariate and Bivariate Analysis of features. As a part of Data processing missing values are fixed using

Imputation technique like Simple Imputer and Miss Forest Imputation. Data being highly imbalanced, oversampling techniques like Random Oversample and SMOTE have been used.

#### Literature review

Prediction using machine learning algorithms is not well adapted in many parts of the business decision processes due to the lack of clarity and flexibility. The erroneous data as inputs in the prediction process may produce inaccurate predictions. We aim to use machine learning models in the area of the business decision process by predicting products' backorder while providing flexibility to the decision authority, better clarity of the process, and maintaining higher accuracy. A ranged method is used for specifying different levels of predicting features to cope with the diverse characteristics of real-time data which may happen by machine or human errors.

The range is tuneable that gives flexibility to the decision managers. The tree-based machine learning is chosen for better explain ability of the model. The backorders of products are predicted in this study using Distributed Random Forest (DRF) and Gradient Boosting Machine (GBM). We have observed that the performances of the machine learning models have been improved by 20% using this ranged approach when the dataset is highly biased with random error. We have utilized a five-level metric to indicate the inventory level, sales level, forecasted sales level, and a four-level metric for the lead time. A decision tree from one of the constructed models is analysed to understand the effects of the ranged approach. As a part of this analysis, we list major probable backorder scenarios to facilitate business decisions. The mentioned methods in this research can be utilized in other supply chain cases to forecast backorders.

#### Dataset:

https://www.kaggle.com/datasets/sagnik1511/car-insurance-data

:	ID	AGE	GENDER	RACE	DRIVING_EXPERIENCE	EDUCATION	INCOME	CREDIT_SCORE	VEHICLE_OWNERSHIP	VEHICLE_YEAR	MARRIED	CHILDR
0	569520	65+	female	majority	0-9y	high school	upper class	0.629027	owns vehicle	after 2015	unmarried	has c
1	750365	16- 25	male	majority	0-9y	none	poverty	0.357757	no vehicle	before 2015	unmarried	no c
2	199901	16- 25	female	majority	0-9y	high school	working class	0.493146	owns vehicle	before 2015	unmarried	no c
3	478866	16- 25	male	majority	0-9y	university	working class	0.206013	owns vehicle	before 2015	unmarried	has c
4	731664	26- 39	male	majority	10-19y	none	working class	0.388366	owns vehicle	before 2015	unmarried	no c
$+ \ $												<b>)</b>
	a.shape											

```
In [4]: data.info()
           <class 'pandas.core.frame.DataFrame'>
          RangeIndex: 10000 entries, 0 to 9999
Data columns (total 19 columns):
                                              Non-Null Count Dtype
            # Column
                                              10000 non-null
                 AGE
                                              10000 non-null
                                                                    object
                 GENDER
                                              10000 non-null
                                                                    object
                 RACE
DRIVING_EXPERIENCE
                                             10000 non-null
10000 non-null
                                                                   object
                 EDUCATION
                                              10000 non-null
                 INCOME
CREDIT_SCORE
                                              10000 non-null
                                              9018 non-null
                                                                    float64
                 VEHICLE_OWNERSHIP
VEHICLE_YEAR
MARRIED
                                             10000 non-null
                                                                   object
                                              10000 non-null
10000 non-null
                 CHTI DREN
                                              10000 non-null
                 POSTAL_CODE
ANNUAL_MILEAGE
VEHICLE_TYPE
                                              10000 non-null
9043 non-null
                                                                    float64
                                              10000 non-null
                                                                    object
                 SPEEDING_VIOLATIONS
DUIS
PAST_ACCIDENTS
                                              10000 non-null
10000 non-null
                                                                   int64
int64
                                              10000 non-null
                                                                    int64
           18 OUTCOME 10000 non-null dtypes: float64(2), int64(5), object(12)
           memory usage: 1.4+ MB
```

#### OverView of the dataset:

- It contains 10000 records and 19 fields.
- That contains 11 numerical columns and 8 categorical features.

## Usage of the .describe() function.



Describe function returns the statistical summary of the dataframe or series. This
includes count, mean, median (or 50th percentile) standard variation, min-max, and
percentile values of columns. It helps to grasp a quick statistical overview of the dataset
provided.

#### Views:

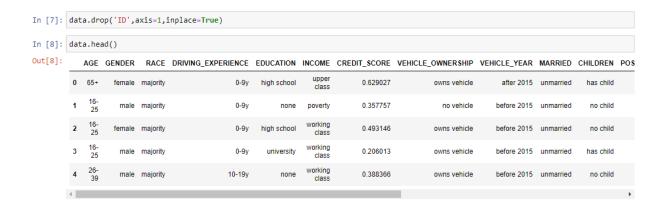
- The data is not negative or inconsistent, thus saves time in data cleaning.
- Almost all the features has it original data filled, and few with null values.
- There are a few features that are not required for our model we need to get rid of that.
- And workaround for feature DUIS, which have more null values.

## Removing Insignificant variables:

 The "ID" feature has the unique feature for every record, therefore that won't help us for the classification model we're working on. Instead, we may temporarily remove the column from our dataset using the drop() function by specifying the column.

### Finding the missing/null values:

 By adding the total number of null values to the length and multiplying that result by 100, we can calculate the proportion of features that have missing data. This enables us to calculate the percentage of values that are missing.



```
In [13]: missing_value_percentage = data. isnull(). sum() * 100 / len(data)
          missing_value_percentage
                                  0.000000
          GENDER
                                  0.000000
          RACE
                                  0.000000
          DRIVING EXPERIENCE
                                 0.000000
          EDUCATION
                                  0.000000
          INCOME
          CREDIT_SCORE
                                  9.820000
          VEHICLE_OWNERSHIP
VEHICLE_YEAR
                                  0.000000
                                  0.000000
          CHILDREN
                                  0.000000
          POSTAL_CODE
ANNUAL_MILEAGE
VEHICLE_TYPE
                                  0.000000
                                  9.570000
                                  0.000000
          SPEEDING_VIOLATIONS
                                  0.000000
          DUIS
PAST ACCIDENTS
                                  0.000000
                                  0.000000
          OUTCOME
                                  0.000000
          dtype: float64
```

• The function .isnull() helps us to find the null values present in the feature. And using the sum() function on it will help us to find the total missing values from the dataset.

```
In [14]: data.isnull().sum()
Out[14]: AGE
          GENDER
                                       0
          RACE
          DRIVING EXPERIENCE
          EDUCATION
          INCOME
          CREDIT_SCORE
                                    982
          VEHICLE_OWNERSHIP
VEHICLE_YEAR
                                      0
           CHILDREN
          POSTAL_CODE
                                       0
          ANNUAL_MILEAGE
VEHICLE_TYPE
                                    957
           SPEEDING_VIOLATIONS
          DUIS
PAST_ACCIDENTS
                                       0
          OUTCOME
          dtype: int64
```

## Treating the missing values:

Either the missing values can be dropped or it can be replaced with the mean or median values. (Droping is not suggested because the data might loss it's key feature elements from the record)

## **CREDIT\_SCORE** feature

```
In [15]: data['CREDIT_SCORE'].mean()
Out[15]: 0.5158128096021279
In [16]: data['CREDIT_SCORE'].median()
Out[16]: 0.5250327585000001
In [17]: data['CREDIT_SCORE']=data['CREDIT_SCORE'].fillna(data['CREDIT_SCORE'].mean())
          ANNUAL_MILEAGE feature
In [18]: data['ANNUAL_MILEAGE'].mean()
Out[18]: 11697.003206900365
In [19]: data['ANNUAL_MILEAGE'].median()
Out[19]: 12000.0
In [20]: data['ANNUAL_MILEAGE']=data['ANNUAL_MILEAGE'].fillna(data['ANNUAL_MILEAGE'].mean())
In [21]: data.isna().sum()
Out[21]: AGE
           GENDER
          RACE
           DRIVING_EXPERIENCE
          EDUCATION
INCOME
CREDIT_SCORE
          VEHICLE_OWNERSHIP
VEHICLE_YEAR
MARRIED
          CHILDREN
POSTAL_CODE
ANNUAL_MILEAGE
VEHICLE_TYPE
          SPEEDING_VIOLATIONS
DUIS
PAST_ACCIDENTS
OUTCOME
dtype: int64
```

#### 1. Credit score feature.

The mean and mean values are almost similar we shall taken either of these are which one is lower to apply on to the null values.

#### 2. Annual mileage.

Same here we are replacing the null values with the median.

# Exploratory Data analysis (EDA) and Feature engineering.

## **Outliers detection:**

### 1. Distribution of all Numeric Variables.

```
In [9]: plt.figure(figsize = (15,8))

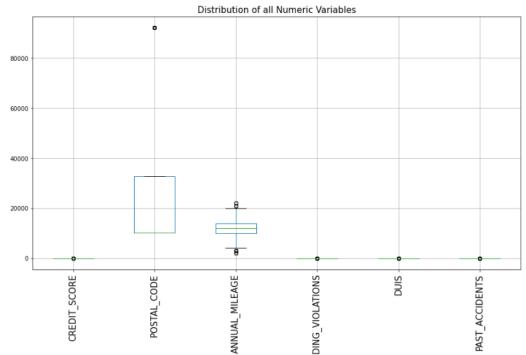
data.boxplot()

plt.title('Distribution of all Numeric Variables', fontsize = 15)

# xticks() returns the x-axis ticks

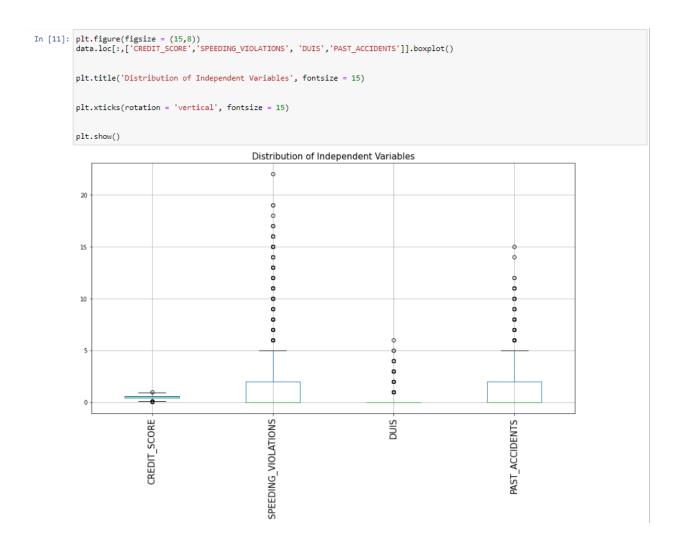
plt.xticks(rotation = 'vertical', fontsize = 15)

plt.show()
```



## 2. Distribution of Independent Variables.

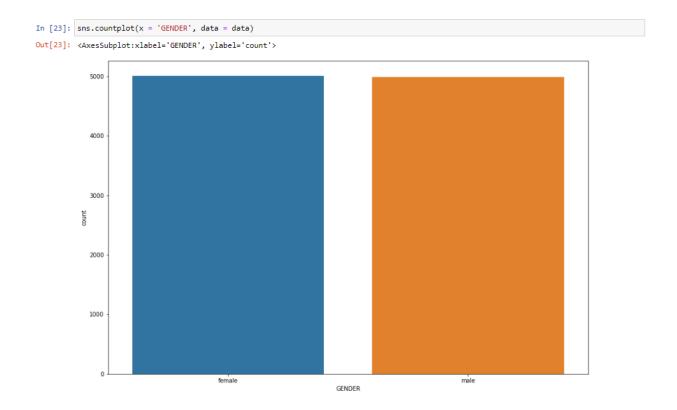
With Independent variables we can manipulate, control, or vary in an experimental model.



# Univariate analysis:

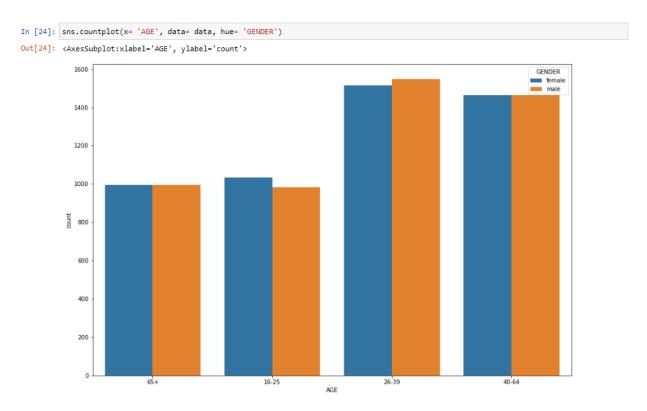
## Analyzing data with only one variable "OUTCOME"

# Gender analysis:



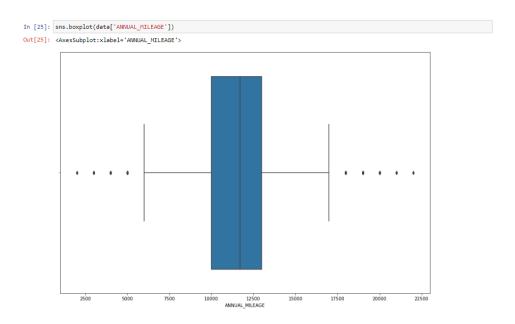
Inference: Both Male and Female are almost equally distributed.

# Gender based on age:



**Inference:** Most of the people from the data lies between 26-39 and 40-64.

## Annual Mileage of the vehicle.



**Inference:** The median lies between 100000 to 150000 miles. **People engagement for applying loan.** 

```
In [27]: dont_claim_loan = len(data[data.OUTCOME == 1])
    claim_loan = len(data[data.OUTCOME == 0])
    print("Percentage of people who apply for a loan: {:.2f}%".format((dont_claim_loan / (len(data.OUTCOME))*100)))
    print("Percentage of people who did not apply for a loan: {:.2f}%".format((claim_loan / (len(data.OUTCOME))*100)))

Percentage of people who apply for a loan: 0.00%
Percentage of people who did not apply for a loan: 0.00%
```

Percentage of people who apply for a loan: 0.00%

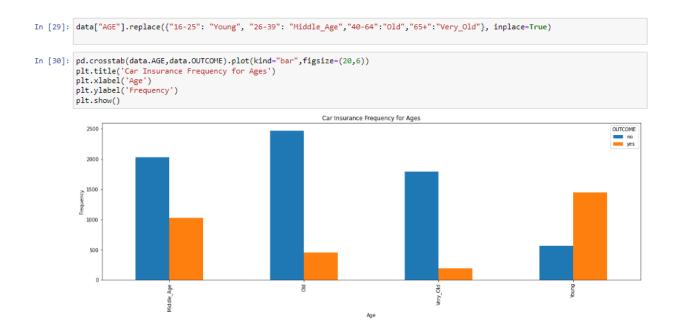
Percentage of people who did not apply for a loan: 0.00%

## Find for any correlation.

Annotating only with the top 5 variables the selected features.

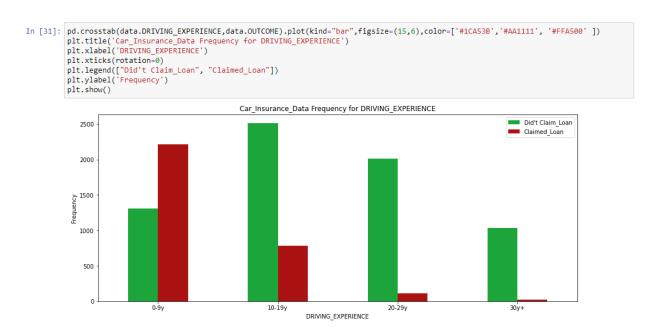


Car Insurance Frequency for Ages segregated by groups.



## **Car Insurance Data Frequency for DRIVING EXPERIENCE.**

Analysis performed for people who claimed and did not claim the loan.



**Inference:** People from the age of 0-9 and 10-19 have claimed the maximum insurance.

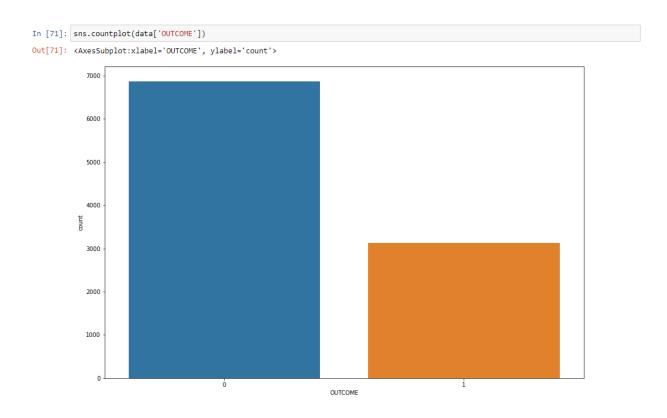
## Feature engineering.

Adjusting the features will help the model to perform better when put across different algorithms. Segregation the numerical and categoerical variables fo the feature selection.

#### Verifying for the class imbalance of the data.

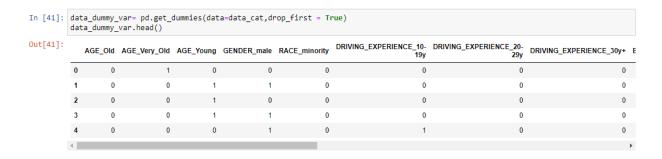
Observing the counts and info of target feature.

## **Count plot of Target feature.**



## **Encoding for categorical variables.**

Performed to transform data so that it can be properly (and safely) consumed by a different type of algorithms.



### Scaling for the numerical variable.

Performed to prevent the model to work properly if the features have different orders of magnitude.

### Concatenate scaled numerical and dummy encoded categorical variables.

Done in order to perform the train test split on the whole of the dataset.

	X.he	ead()									
Out[45]:		CREDIT_SCORE	POSTAL_CODE	ANNUAL_MILEAGE	SPEEDING_VIOLATIONS	DUIS	PAST_ACCIDENTS	AGE_Old	AGE_Very_Old	AGE_Young	GENDER
	0	0.865914	-0.508946	0.113057	-0.661462	-0.431020	-0.639263	0	1	0	
	1	-1.208879	-0.508946	1.605576	-0.661462	-0.431020	-0.639263	0	0	1	
	2	-0.173367	-0.508946	-0.260073	-0.661462	-0.431020	-0.639263	0	0	1	
	3	-2.369485	0.682034	-0.260073	-0.661462	-0.431020	-0.639263	0	0	1	
	4	-0.974770	0.682034	0.113057	0.230657	-0.431020	-0.034072	0	0	0	
	4										<b>+</b>
In [46]:	X.sh	nape									
Out[46]:	(100	900, 24)									

#### **Performing Train Test Split.**

Done in order to estimate the performance of machine learning algorithms that are applicable for prediction-based Algorithms/Applications.

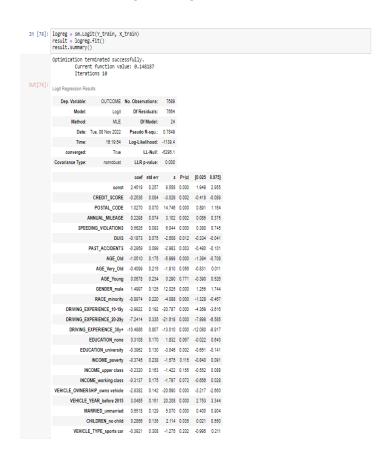
Here the split of 80-20 was performed in order to train the data on the large scale.

#### Handling the class imbalance for train data.

With the help of SMOTEENN from imblearn we have smoothen the trained data.

# **Model Building:**

### Base model - Logistic regression.

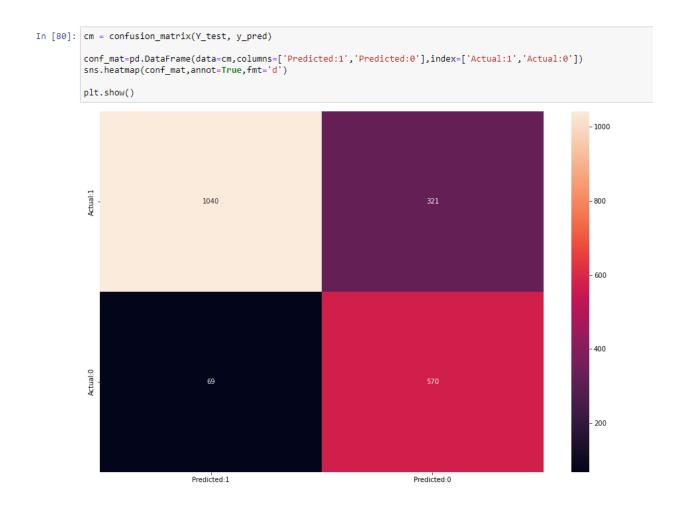


Finding out the Significant features that has the p value of < 0.05 from the dataframe in order to perform the predictions.

```
In [77]: significant_feat = pd.DataFrame()
           significant_feat['Feature'] = X.columns
significant_feat['P_Value'] = result.pvalues.values
          significant_feat[significant_feat['P_Value'] < 0.05]</pre>
Out[77]:
                                         Feature P Value
             0
                                           const 0.000000
                                 CREDIT_SCORE 0.002456
             1
                                  POSTAL_CODE 0.000000
             2
             3
                               ANNUAL_MILEAGE 0.001924
                          SPEEDING_VIOLATIONS 0.000000
             5
                                           DUIS 0.012147
                               PAST_ACCIDENTS 0.002859
             6
             7
                                       AGE_Old 0.000000
            10
                                  GENDER male 0.000000
            11
                                   RACE_minority 0.000043
                    DRIVING_EXPERIENCE_10-19y 0.000000
            12
                    DRIVING EXPERIENCE 20-29y 0.000000
            13
                      DRIVING EXPERIENCE 30y+ 0.000000
            14
            16
                            EDUCATION_university 0.002322
                VEHICLE_OWNERSHIP_owns vehicle 0.000000
            20
                       VEHICLE_YEAR_before 2015 0.000000
            21
                             MARRIED unmarried 0.000000
            22
            23
                              CHILDREN_no child 0.034533
```

#### Predictions on the test set.

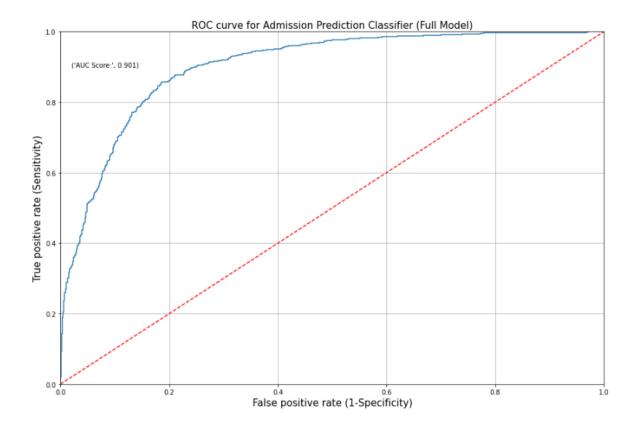
#### **Confusion Matrix on Logistic regression.**



## Compute various performance matrix on the predectied model.

```
Specificity
           Precision
                                                                  In [84]: specificity = TN / (TN+FP)
specificity
In [82]: precision = TP / (TP+FP)
                                                                  Out[84]: 0.7641440117560617
           precision
Out[82]: 0.6397306397306397
                                                                            f1_score
                                                                  In [85]: f1_score = 2*((precision*recall)/(precision+recall))
f1_score
           Recall
                                                                  Out[85]: 0.7450980392156863
In [83]: recall = TP / (TP+FN)
           recall
                                                                            Accuracy:
Out[83]: 0.892018779342723
                                                                  In [86]: accuracy = (TN+TP) / (TN+FP+FN+TP)
                                                                            accuracy
                                                                  Out[86]: 0.805
```

**ROC** curve for Admission Prediction Classifier (Full Model).



## Train and test accuracy.

#### Precicting for the train set and calculating the accuracy

```
In [96]: y_pred_lr_trn=clf_lr.predict(X_train)
print(f'Train Accuracy = {accuracy_score(Y_train,y_pred_lr_trn)}')
Train Accuracy = 0.9462869033684485
Precicting for the test set and calculating the accuracy
```

```
In [97]: y_pred_lr_tes=clf_lr.predict(X_test)
print(f'Test Accuracy = {accuracy_score(Y_test,y_pred_lr_tes)}')

Test Accuracy = 0.802
```

#### Decision tree classifier.

The main advantage of the decision tree classifier is its ability to using different feature subsets and decision rules at different stages of classification.

## Model results after Hyperparameter tuning.

```
In [113]: y_pred_train = tree_cv.predict(X_train)
            print(metrics.classification_report(Y_train, y_pred_train))
                              precision recall f1-score support
                                   0.92 0.91 0.91 3486
0.93 0.93 0.93 4203
                           0
                           1

        accuracy
        0.92
        7689

        macro avg
        0.92
        0.92
        0.92
        7689

        weighted avg
        0.92
        0.92
        0.92
        7689

In [114]: y_pred_test = tree_cv.predict(X_test)
             print(metrics.classification_report(Y_test, y_pred_test))
                              precision recall f1-score support
                           0
                                   0.93 0.74 0.82
0.61 0.88 0.72
                                                                        1361
639
                           1
                                                             0.78
                 accuracy
                                                                           2000
             macro avg 0.77 0.81 0.77 weighted avg 0.83 0.78 0.79
                                                                            2000
                                                                           2000
```

#### Interpretation:

From the above output, we can see that there is slight significant difference between the train and test accuracy; thus, we can conclude that the decision tree is less over-fitted after specifying some of the hyperparameters.

#### Random Forest for Classification.

Performed to identify large number of relatively uncorrelated models (trees) operating as a committee will outperform any of the individual constituent models.

```
In [130]: rf_classification = RandomForestClassifier(n_estimators = 10, random_state = 10)
            rf model = rf classification.fit(X train, Y train)
                (cross_val_score(estimator = rf_model, X = X_train, y = Y_train, cv = 10).mean())
           print('Score:',RFC)
            Score: 0.9719083563610749
            Performance measures on the train set.¶ ¶
In [131]: train_report = get_train_report(rf_model)
           print(train_report)
                           precision recall f1-score support
                               1.00 1.00 1.00
1.00 1.00 1.00
                        0
                                                                 4203
           accuracy 1.00 7689
macro avg 1.00 1.00 1.00 7689
weighted avg 1.00 1.00 1.00 7689
In [132]: test_report = get_test_report(rf_model)
           print(test_report)
                           precision recall f1-score support
                       0 0.91 0.80 0.85
1 0.66 0.84 0.74
                                                                     639

        accuracy
macro avg
        0.79
        0.82
        0.79
        2000
2000

        weighted avg
        0.83
        0.81
        0.81
        2000
```

#### Interpretation:

From the above output, we can see that there is a difference between the train and test accuracy; thus, we can conclude that the Random Forest for Classification is over-fitted on the train data.

If we tune the hyperparameters in the Random Forest for Classification, it helps to avoid the over-fitting of the Random Forest for Classification.

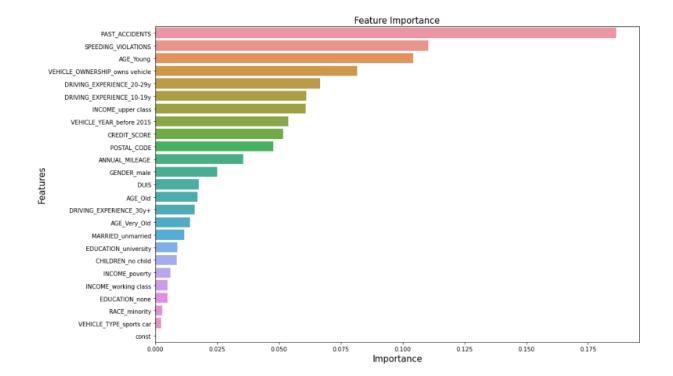
#### XGBClassifier.

Performed in order to determine,

- Numeric features should be scaled
- Categorical features should be encoded

```
In [138]: from sklearn.model_selection import cross_val_score
          from xgboost import XGBClassifier
          xgb = XGBClassifier()
          xgb.fit(X_train, Y_train)
          y_prd_xgb = xgb.predict(X_test)
          XGB = (cross_val_score(estimator = xgb, X = X_train, y = Y_train, cv = 10).mean())
          print(XGB)
          0.976330868010403
In [142]: y_pred_test_XGB = xgb.predict(X_test)
          print(metrics.classification_report(Y_test, y_pred_test_XGB))
                        precision
                                     recall f1-score support
                     0
                             0.92
                                       0.81
                                                 0.86
                                                           1361
                     1
                             0.67
                                       0.85
                                                 0.75
                                                            639
                                                           2000
                                                 0.82
              accuracy
             macro avg
                                       0.83
                             0.80
                                                 0.81
                                                           2000
          weighted avg
                             0.84
                                       0.82
                                                 0.82
                                                           2000
```

### Feature importance chart on XGBoost.



# Accuracy of all the models performed/calculated and their scores.

Out[137]:		Models	Score		
	3	XGBClassifier	0.976331		
	0	Random Forest Classifier	0.971908		
	1	Decision Tree Classifier	0.958122		
	2	Logistic Model	0.944984		

## Interpretation:

So the best performing model is the **XGBClassifier** 

## **Receiver Operating Characteristic XGBOOST.**

