SURKSHIT AWAAZ

A system for police feedbacks

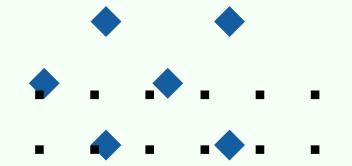Presented by: Mitul Sonagara
Krisha vaghasiya

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INTRODUCTION:

Introducing the QR Code-based Citizen Feedback System for Rajasthan police – a groundbreaking project aimed at enhancing transparency and accountability in law enforcement. This innovative system empowers citizens to provide valuable feedback on police stations effortlessly by simply scanning a QR code or accessing a user-friendly portal. Users can share their opinions, ratings, and comments, while law enforcement officers and administrators gain access to a robust admin site for efficient feedback management and analysis. With a focus on user privacy, role-based access control, and data security, this project is set to revolutionize the way the public perceives policing in Rajasthan, fostering a stronger and more responsive relationship between citizens and law enforcement.

USERS OF SYSTEM

- Citizens / Visitors
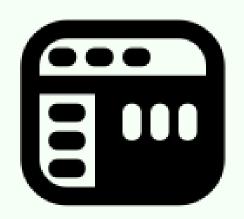- Police Officers
- Government official

CITIZENS

Surakshit Awaaz 1.0

Police Station-Pushkar

How comfortable and heard did you feel during your interaction with the officers?

Very comfortable and heard ⌄

How long did you wait to be seen by an officer after arriving at the station?

Select an option ⌄

How would you rate the officer's professionalism and respect during your interaction?

Select an option ⌄

How clearly and effectively did the officer explain the procedure for reporting your issue?

Select an option ⌄

If applicable, were you kept informed about any updates or progress related to your issue?

Select an option ⌄

During your interaction, did you feel you had enough opportunity to voice your concerns?

Select an option ⌄

Overall, how satisfied were you with the experience you had at the police station today?

Select an option ⌄

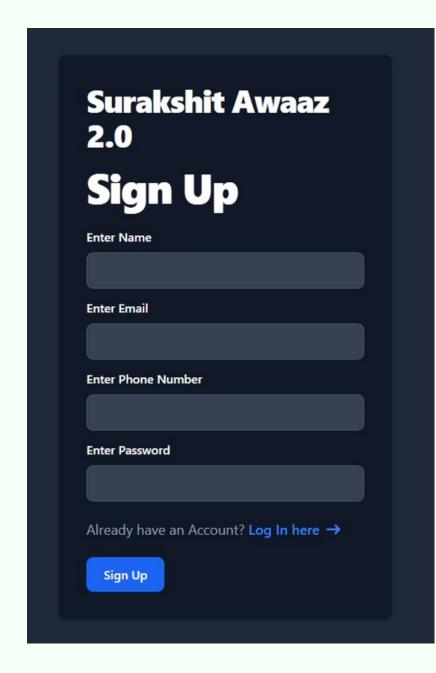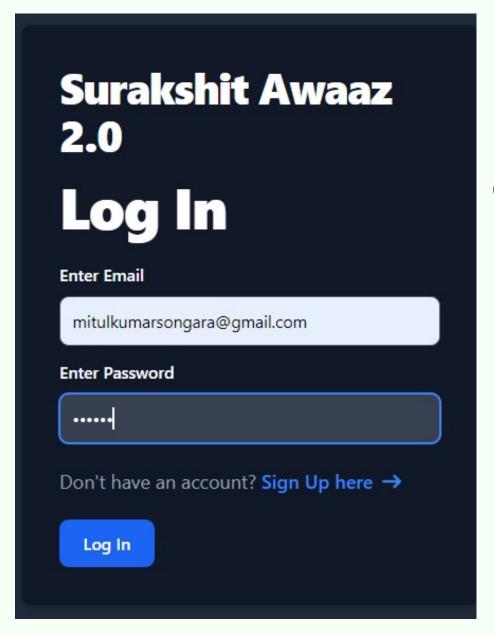Remarks:

- **Give Your Feedback Directly Scanning QRcode**

CITIZENS

Surakshit Awaaz 2.0

1.

Surakshit Awaaz 2.0

Sign Up

Enter Name

Enter Email

Enter Phone Number

Enter Password

Already have an Account? **Log In here** →

Sign Up

Surakshit Awaaz 2.0

Log In

Enter Email

mitulkumarsongara@gmail.com

Enter Password

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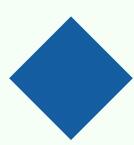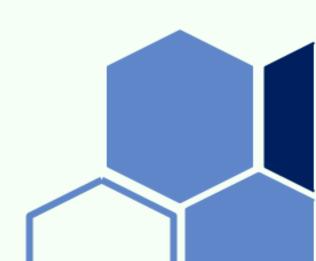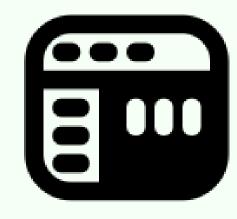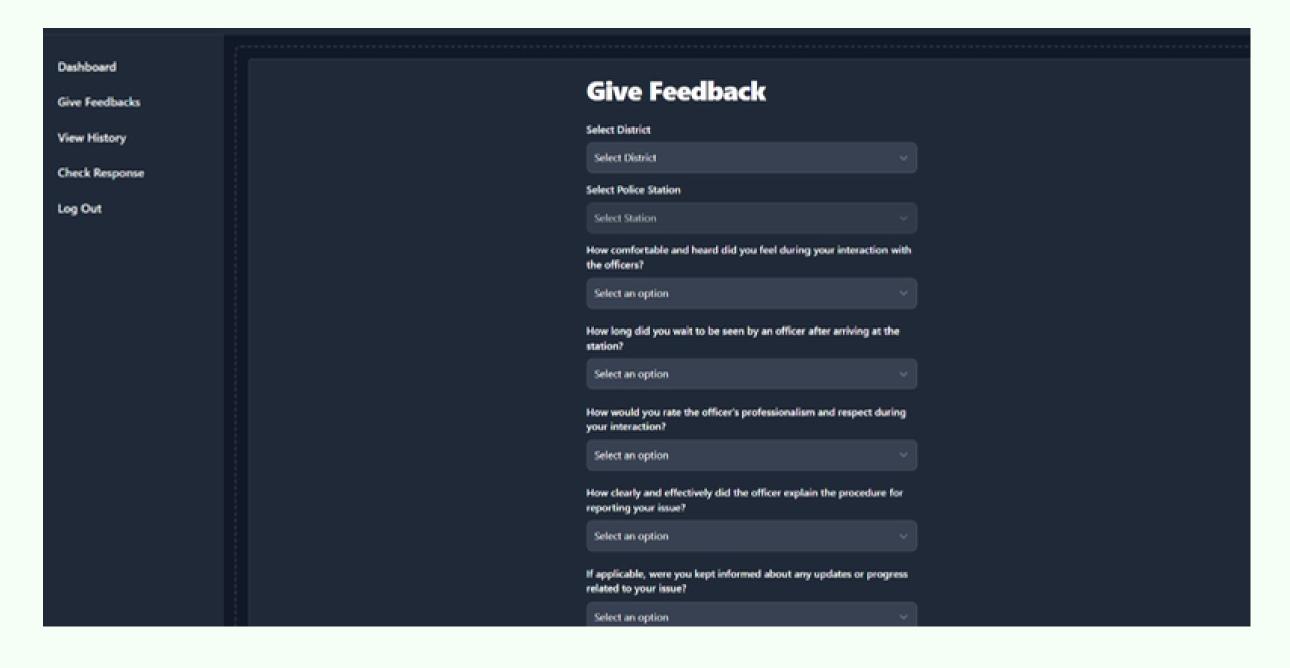Don't have an account? **Sign Up here** →

Log In

● **Authentication system for online portal user**
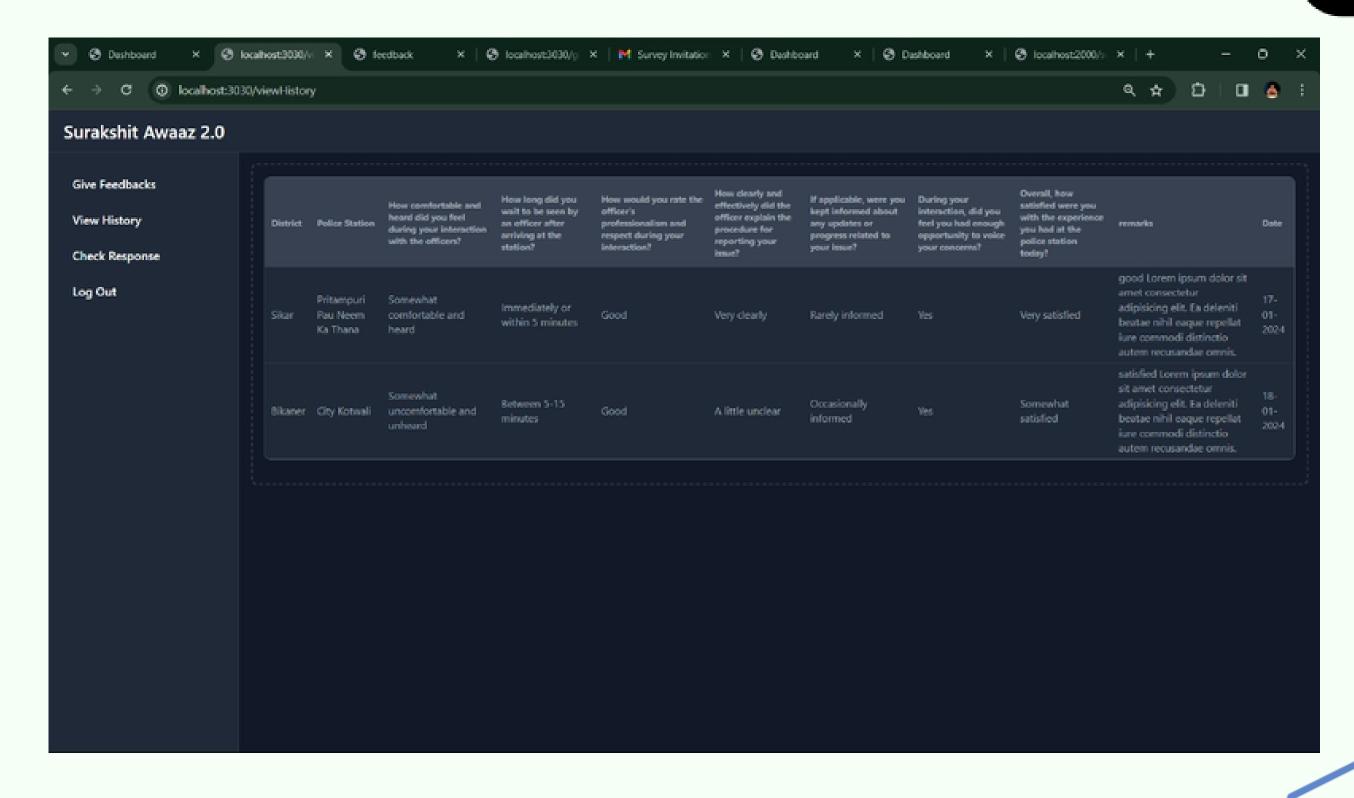
2. Fill out this form and give your feedback

3.online portal users can track their feedback history

Admin side

● **Admin Dashboard:**

⟶ Centralized access to all feedback details for effective management.

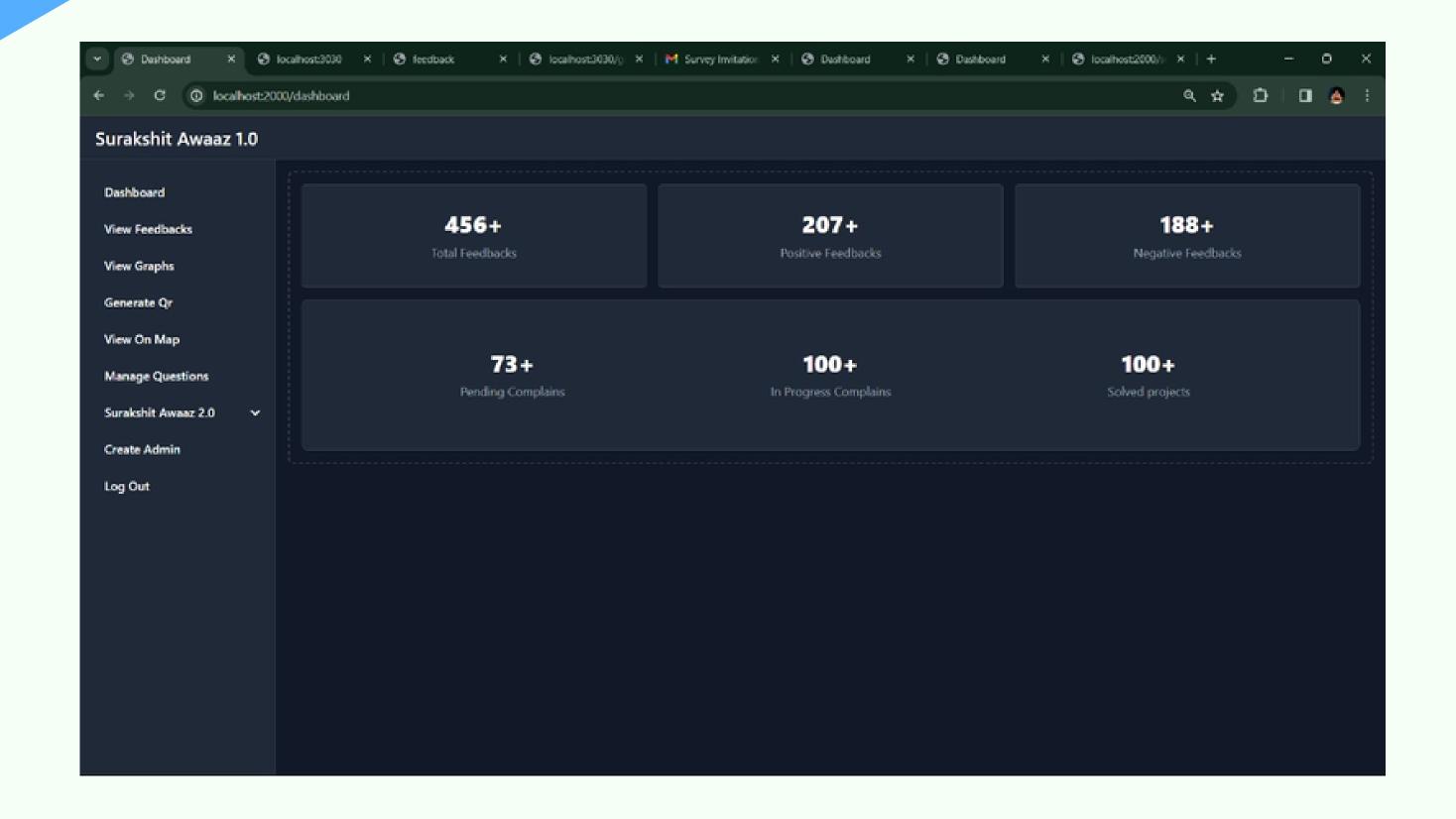⟶ and also available roll base admin

● **AI-Powered Analysis:**

⟶ Machine learning categorizes feedback into positive, negative, and neutral, with graphical representation for easy analysis.
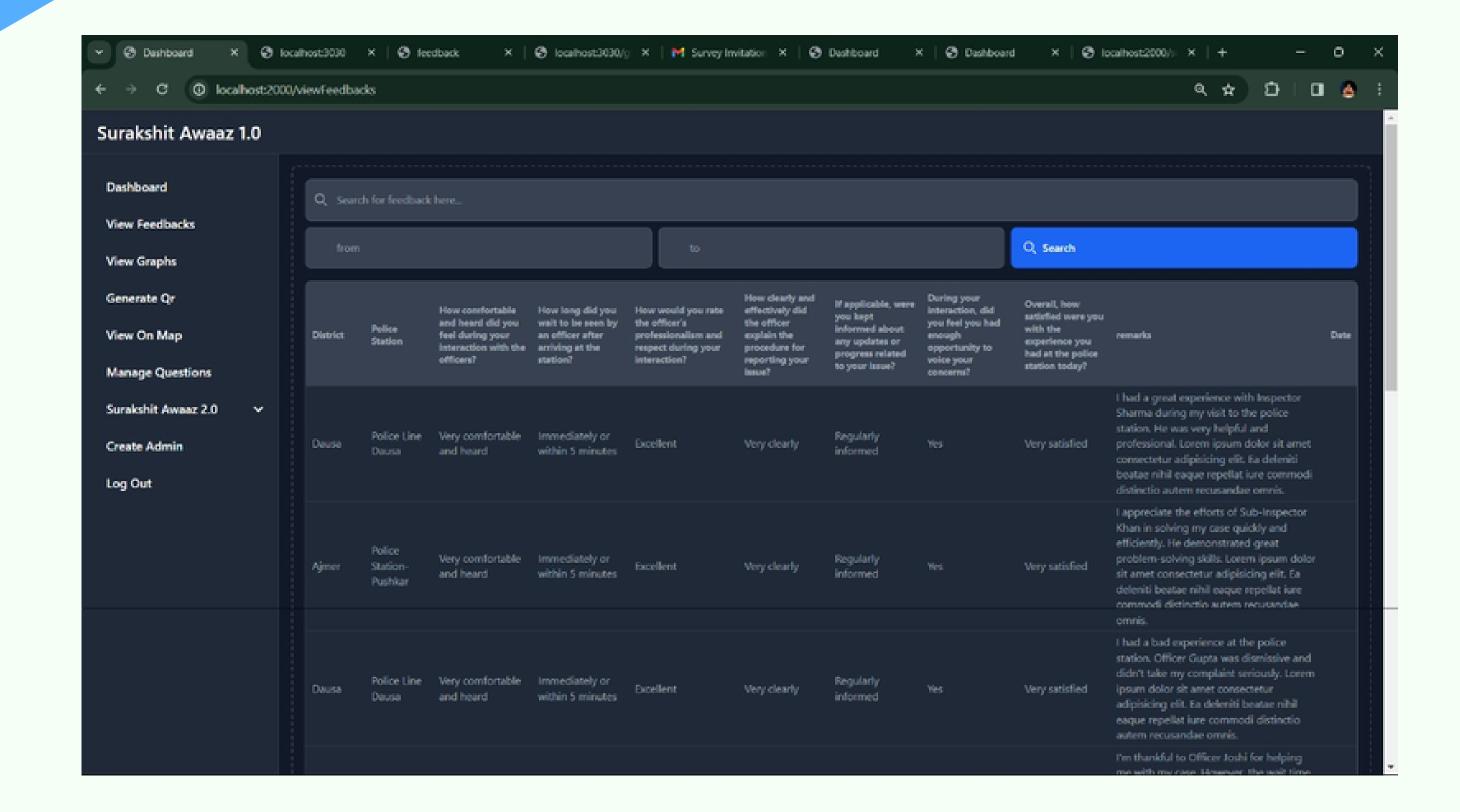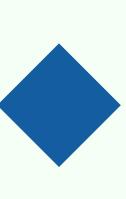
● **Visual Feedback Analysis:**

⟶ Graphs and charts illustrate positive, negative, and neutral feedback trends.
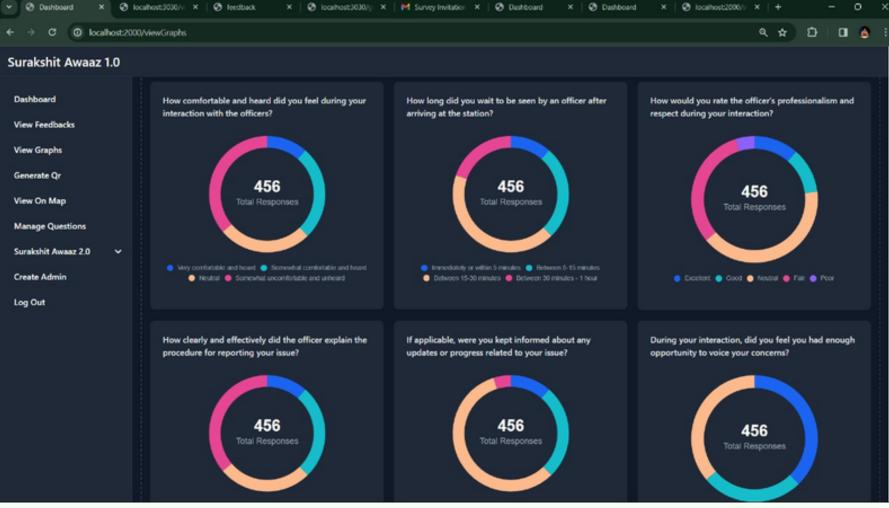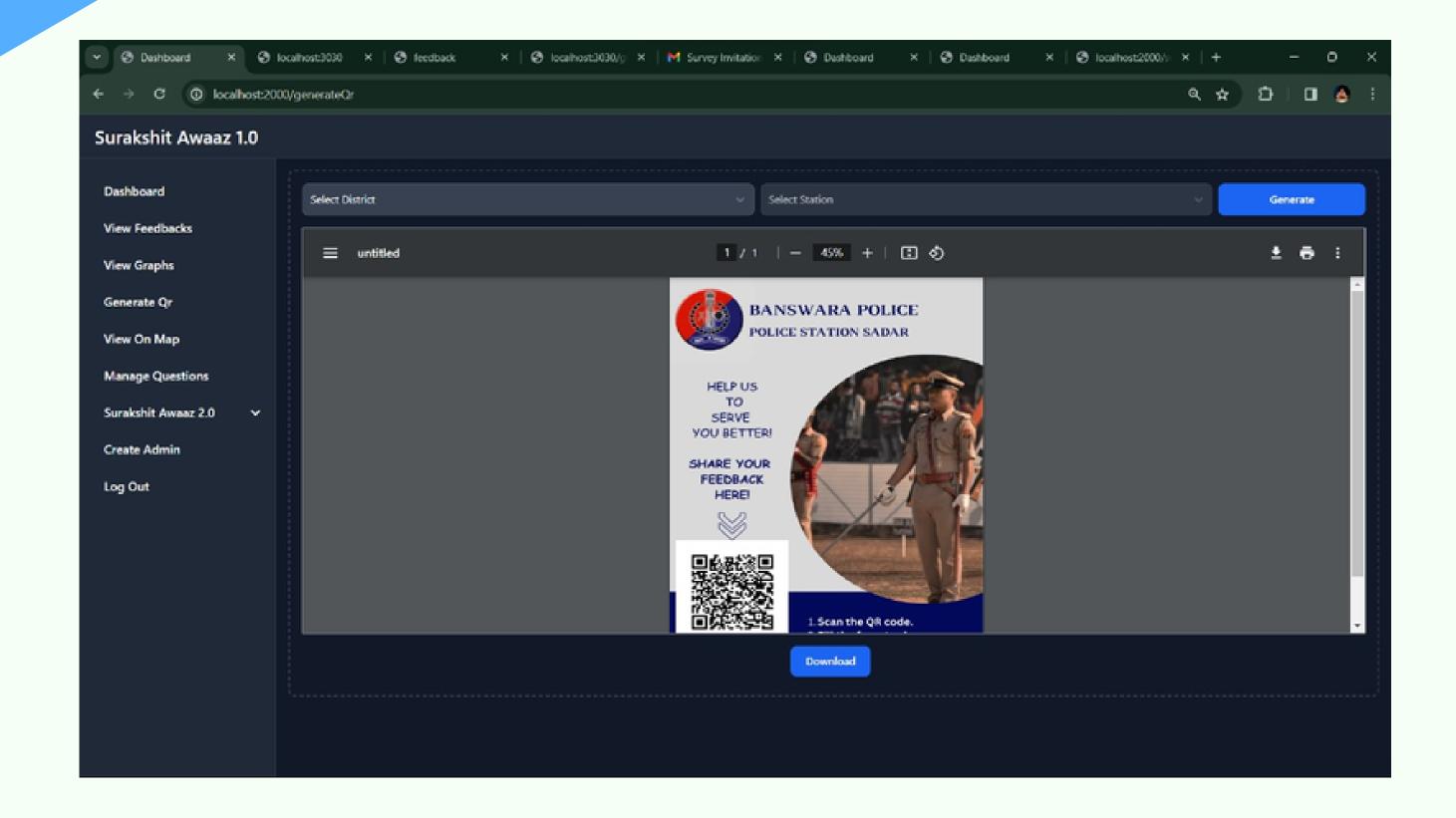
1. Statistical Dashboard
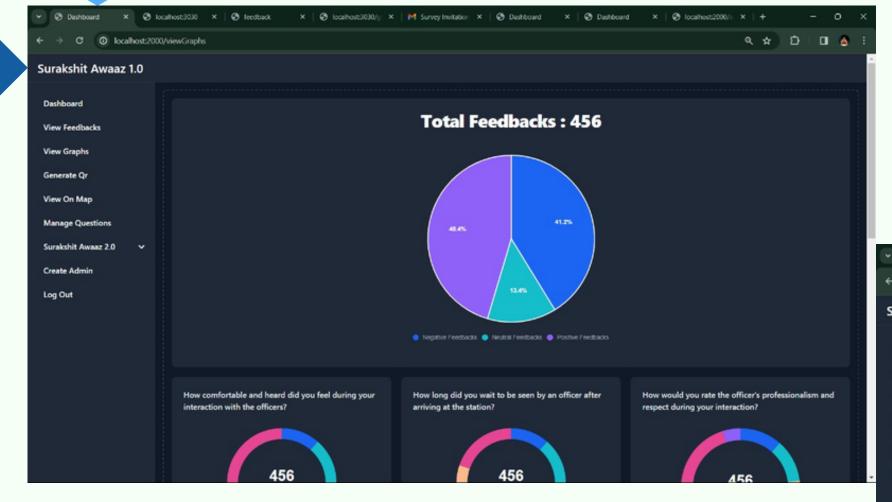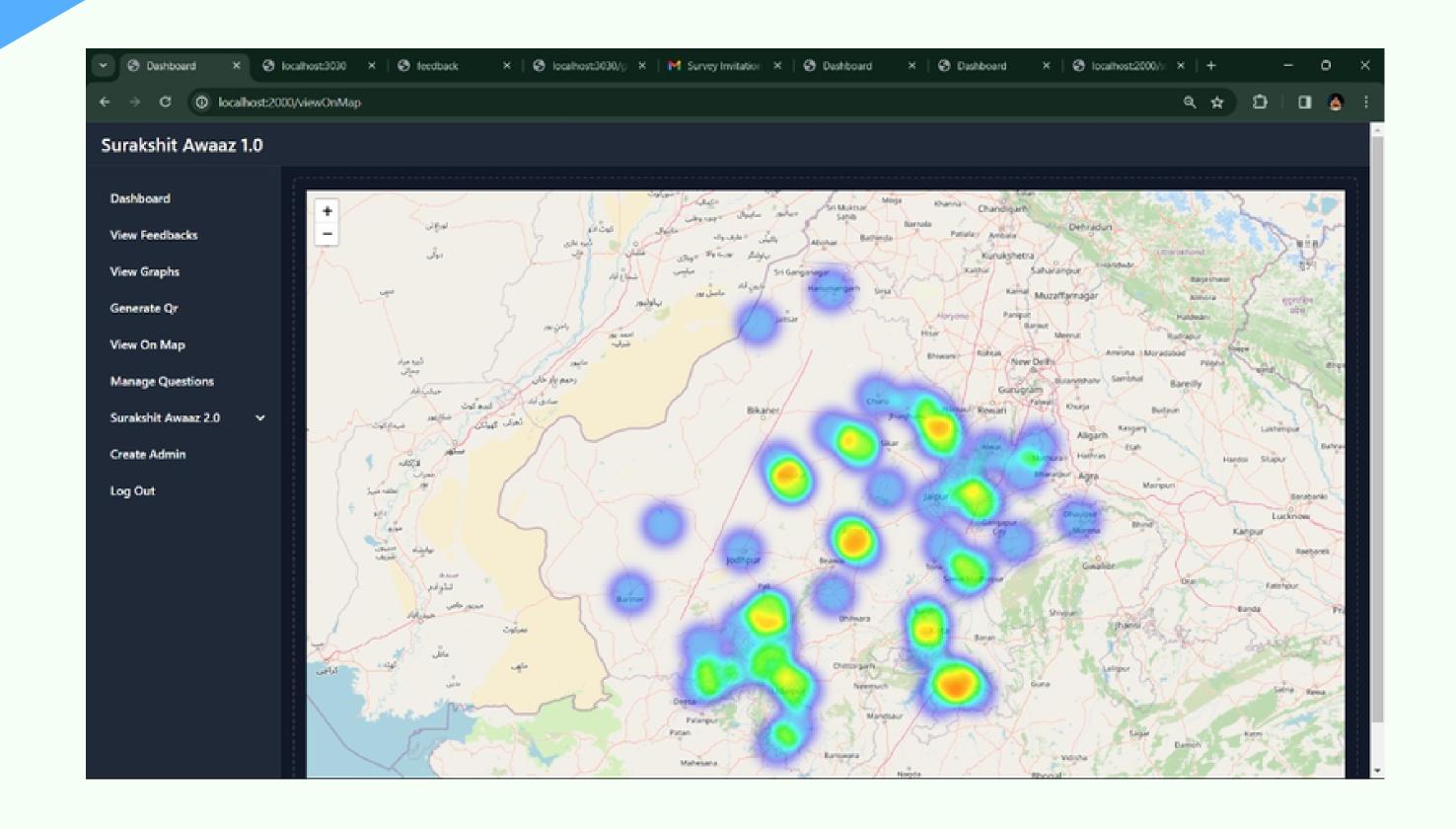
2. View Feedback

3.Graphical Representation
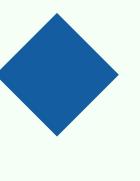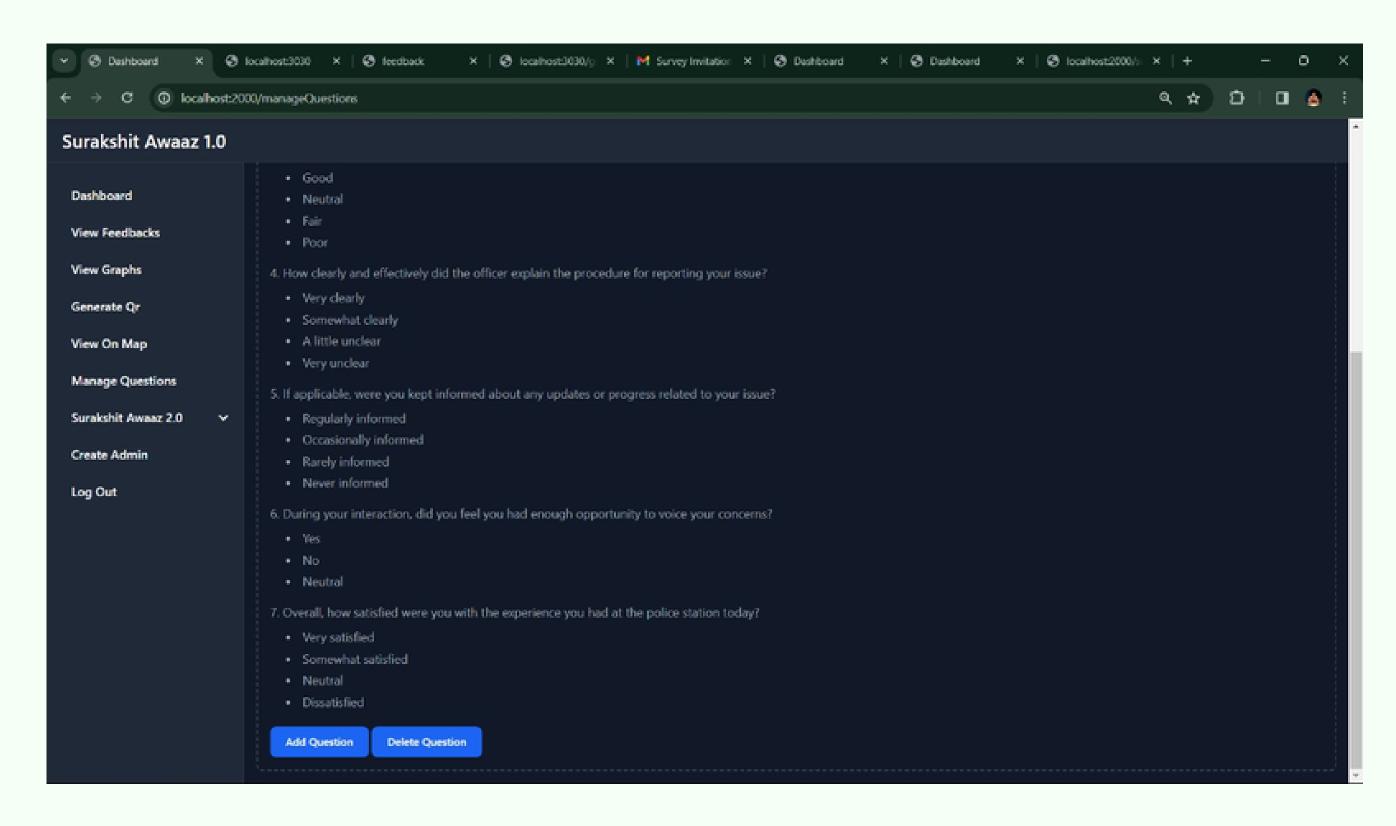
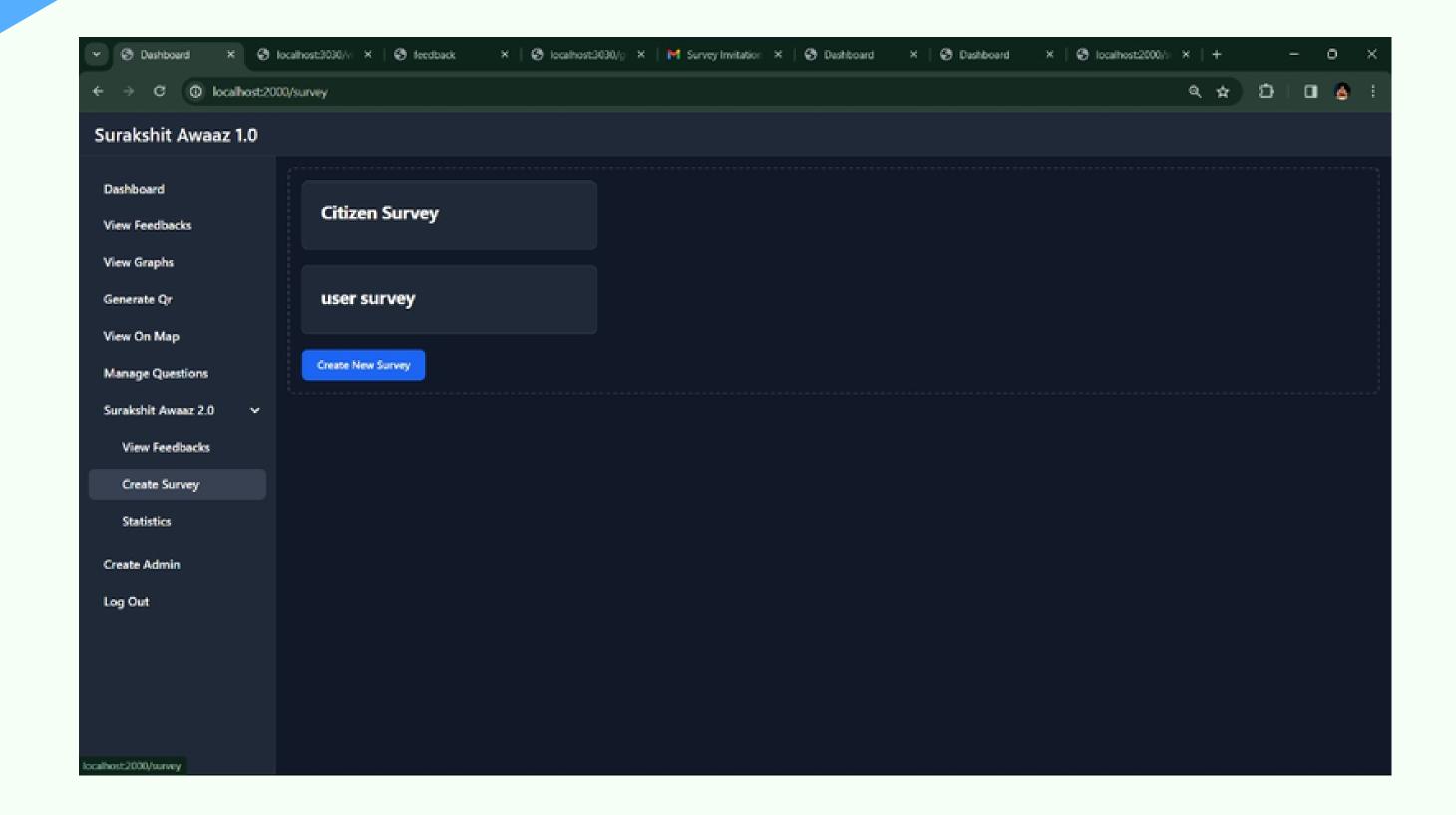# 4.Generate QR Code
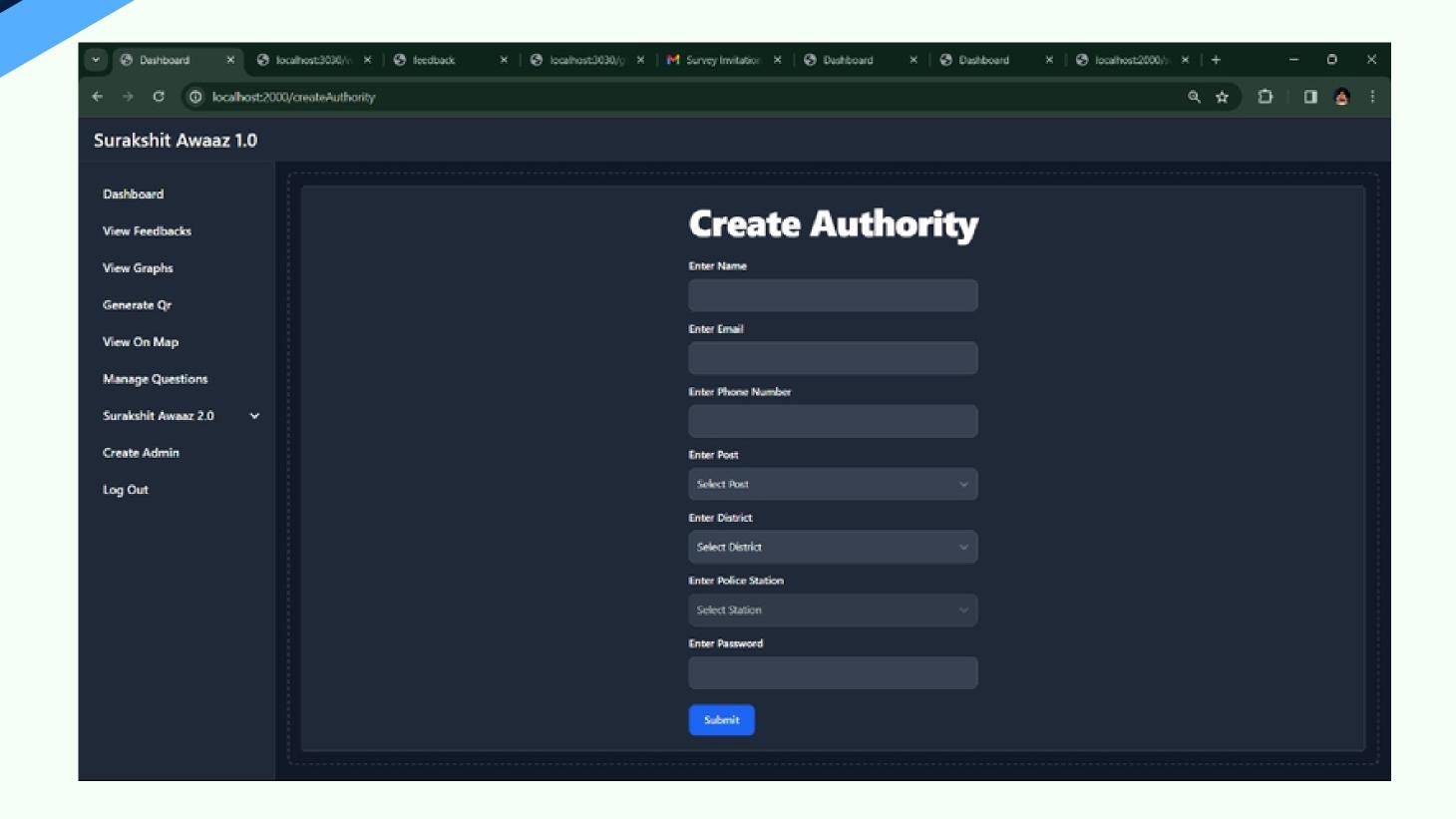
5.View on HeatMap

6.Admin can Add and Remove the questions

7.Create Surveys

8.Create Authority

THANK YOU