

Sri Lanka Institute of Information Technology



Assignment 1

MLB_03.01_05

Vehicle Rental System

1st year / 2nd semester 2021 / July

Internet and Web Technologies – IT1100

B.Sc. (Hons) in Information Technology

Group Details

Group Number: MLB_03.01_05

Project topic: Vehicle Rental System

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02.	IT21024368	P.V. Thushan	it21024368@my.sliit.lk	0772940951
03.	IT21028878	D.A.M.N. Kulasekara	it21028878@my.sliit.lk	0773318219
04.	IT21032288	D.D.H.I Saparamadu	it21032288@my.sliit.lk	0705947815
05.	IT21034404	P.G.I. Nipun	it21034404@my.sliit.lk	0704003162

Introduction

THE VEHICLE RENTAL SYSTEM is a web-based system for a vehicle rental firm. This method allows the firm to make its services available to the public over the internet while also keeping track of its performance.

The world has evolved into a place of rapid technological advancement. Therefore, everything is done in digital form. As a result, we may find all kinds of websites that provide all the details we want.

Many people's plans to travel or move from one location to another for business or personal reasons, tours, visits, or holidays necessitate the use of a vehicle. Due to these reasons, car rental is quite beneficial.

We are developing this vehicle rental system as an Assignment of Internet and web technologies module. So far, we have only done the drafting of the grant system. We hope to create a more creative and usable vehicle rental system at the end of the semester.

Individual Contribution

	Student ID	Student Name	Task
01.	IT21021916	P. D. R. L. Panditharathne	<ul style="list-style-type: none"> ➤ Admin Login ➤ Admin Panel <ul style="list-style-type: none"> ○ Admin can view and edit users ○ Admin can add vehicles ○ Admin can manage bookings ➤ Home page
02.	IT21024368	P.V. Thushan	<ul style="list-style-type: none"> ➤ Customer Management <ul style="list-style-type: none"> ○ Customer registration ○ Customer's profile management ➤ Registration interface ➤ User logging ➤ Contact us
03.	IT21028878	D.A.M.N. Kulasekara	<ul style="list-style-type: none"> ➤ Drivers' registration ➤ Driver's profile management ➤ About us
04.	IT21032288	D.D.H.I Saparamadu	<ul style="list-style-type: none"> ➤ Booking vehicle ➤ Purchase history ➤ FAQ
05.	IT21034404	P.G.I. Nipun	<ul style="list-style-type: none"> ➤ Vehicle fleet ➤ Display vehicles ➤ View vehicle details ➤ Display vehicles after searching

Personas

Student 1

Name: P. D. R.L. Panditharathne

ID: IT21021916



Amalie Dias

"Looking for a site that will simplify the planning of my wedding transportation"

BIO

Amalie Dias is a government school Teacher who is planning the wedding with the help of an Event Organizer. She required a luxury and elegant vehicle for most memorable day in her life.

PERSONALITY

Extrovert	<input type="range"/>	Introvert
Sensing	<input type="range"/>	Intuition
Thinking	<input type="range"/>	Feeling
Judging	<input type="range"/>	Perceiving

GOALS

- A quick car searching experience.
- To save her searches and favorite vehicles.
- To book a car through website with customized budget plans.
- To narrow her alternatives when needing search.
- Need to do payments online.

FRUSTRATIONS

- Always need to search for luxury branded cars.
- Seeing the appearance of the car online but unsure about the errors and breakdowns.

MOTIVATIONS

Price	<input type="range"/>
Speed	<input type="range"/>
Comfort	<input type="range"/>
Timeline	<input type="range"/>
Convenient	<input type="range"/>

TECHNOLOGY

Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
Mobile App	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Software	<input type="radio"/>				
Social Media	<input type="radio"/>	<input type="radio"/>			

BRANDS





Student 2

Name: P.V. Thushan

ID: IT21024368

Malinda Dissanayake



"I'm looking for website to travel rural areas without stress"

Name : Malinda Dissanayake

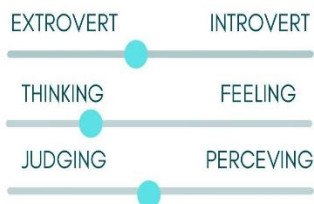
Age:31

Location: Colombo

Work as: Professional Wildlife

Photographer

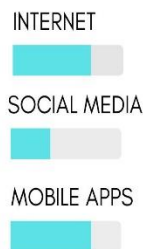
Status: Single



MOTIVATIONS



PREFERRED CHANNELS



GOALS:

- Travel rural areas.
- Travel quickly to the destination once required.
- To reach the destination effortlessly.

BIO

Malinda is a leading photographer in Sri Lanka. he travels around Sri Lanka to require valuable pictures. He exports valuable photos to overside countries. Since he was a child, he loved to study wildlife and the environment. His father is a cameraman and a businessperson. He was the student who took the best photo at school. He does not wish to drive vehicles. So, he uses a taxi service to achieve his destination.

Frustrations:

- Too several websites visited per trip.
- Sometimes cannot realize a vehicle for carrying instrumentation.

BRANDS



Student 3

Name: D.A.M.N. Kulasekara

ID: IT21028878



Shamal Aravinda

Bio

Shamal is a taxi driver. He started driving after school because of he wanted to make money early. He has clean driving records. He also like driving and he enjoys driving.

Personality

- Loyal
- Careful
- Responsible

Goals

- Work with one company
- Earn good salary
- Better benefits

“I am keeping my eyes open for better opportunities. I consider about salary, working hours, benefits, rules and company support.”

- Age: 24
- Work: Taxi driver
- Marital Status: Unmarried
- Location: Piliyandala

Preferred Channels

- News papers
- Online advertisements

Frustrations

- Poor company support
- Uncertainty in employment
- Too much working hours



Motivations



- Rules
- Salary
- Benefits
- Working hours

Technology

- Internet
- Applications
- Websites



Brands



Student 4

Name: D.D.H.I Saparamadu

ID: IT21032288

SHELIKA FERNANDO



"I am looking for a trusted and quality vehicle rental system which will help my busy daily routine"

Age 40

Role Physician

Location Colombo

Education Medicine

Family Married

About

Shelika Fernando is a physician of intensive care unit in Colombo general hospital. Even having a stressful and busy lifestyle she values her family responsibilities. She takes her children to school as well as to tuition classes and, she doesn't like to take stress to home. She like to be relaxed except in her working hours. So, she likes to use a taxi service for her daily traveling than driving

Goals

- Caring about her children
- Get better sleep on the way home
- Release stress
- To spend less time to rent a vehicle

Frustration

- Too much payment daily for cabs and taxis
- Safety relies on another person

Personality

- Active
- Tidy
- Loyal

Technology

Mobile

Social Media

Motivations

Price

Facilities

Safety

Brands




Uber



Student 5

Name: P.G.I. Nipun

ID: IT21034404


PRABATH NANAYAKKARA


STATUS
MARRIED


AGE
35

SALARY
\$10K


WORK AS
ELECTRONIC
ENGINEERING


BIO


Prabhath is an Acting Engineer at Dialog. He has two children. He is a very busy person. He can take 5 days off a month. He is a person who likes to travel in mountainous areas. He uses a car for his daily commute.


Personality

- Design Thinking
- Empathy
- Effective communication
- Honest


Goals

- Ability to reserve a vehicle using a smart phone
- 24/7 customer service
- simple and user-friendly interface


Frustrations

- Lack of response from customer service after booking a vehicle
- Loss of required type of vehicle
- Having an irregular list of vehicles to choose from

"I am looking for a website to rent a car for a family trip"

Motivations

Comfortability

Price

Size

Safety

Preferred Channels

Facebook

Instagram

Television

WhatsApp

BRANDS



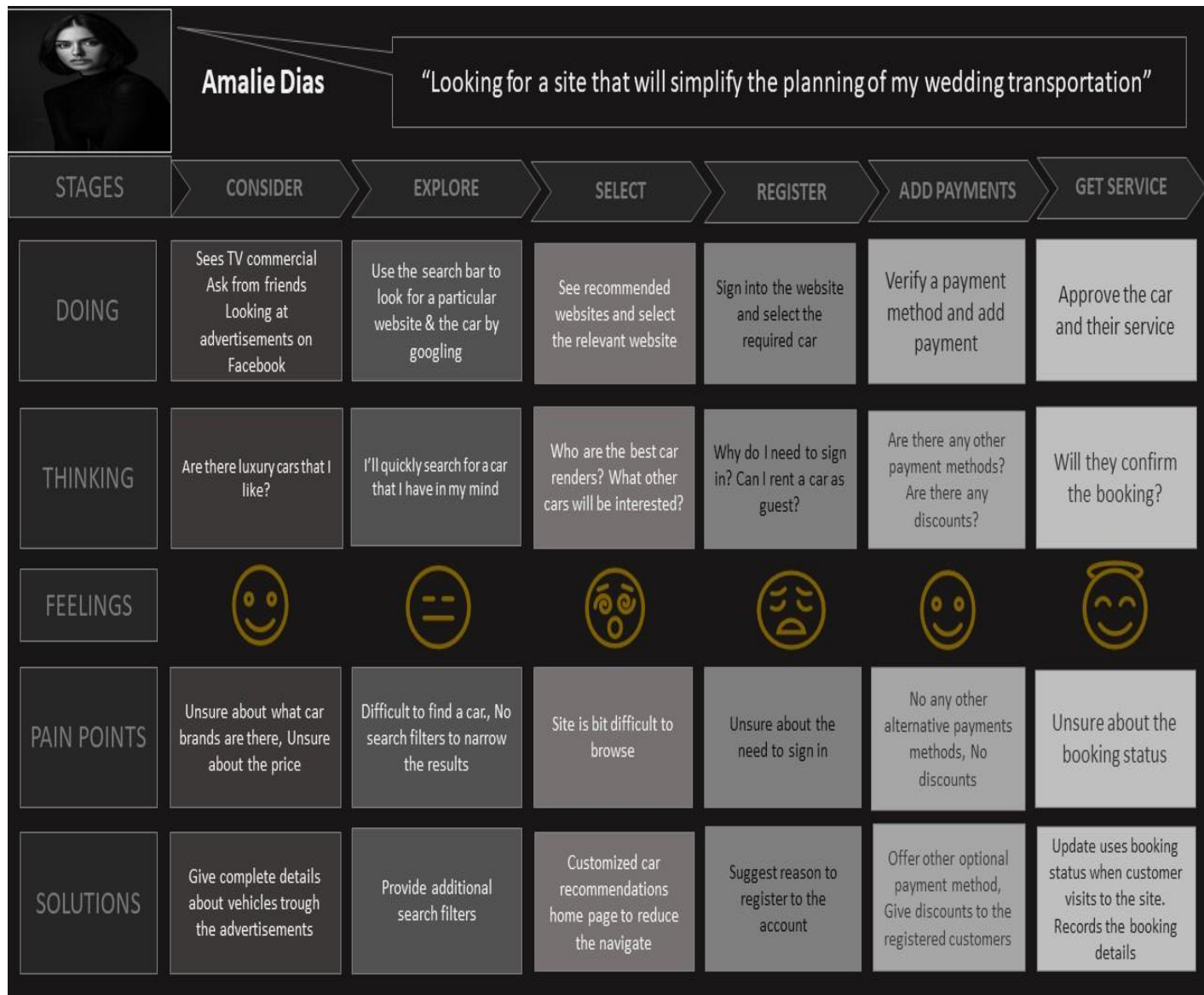


User journeys

Student 1

Name: P. D. R.L. Panditharathne

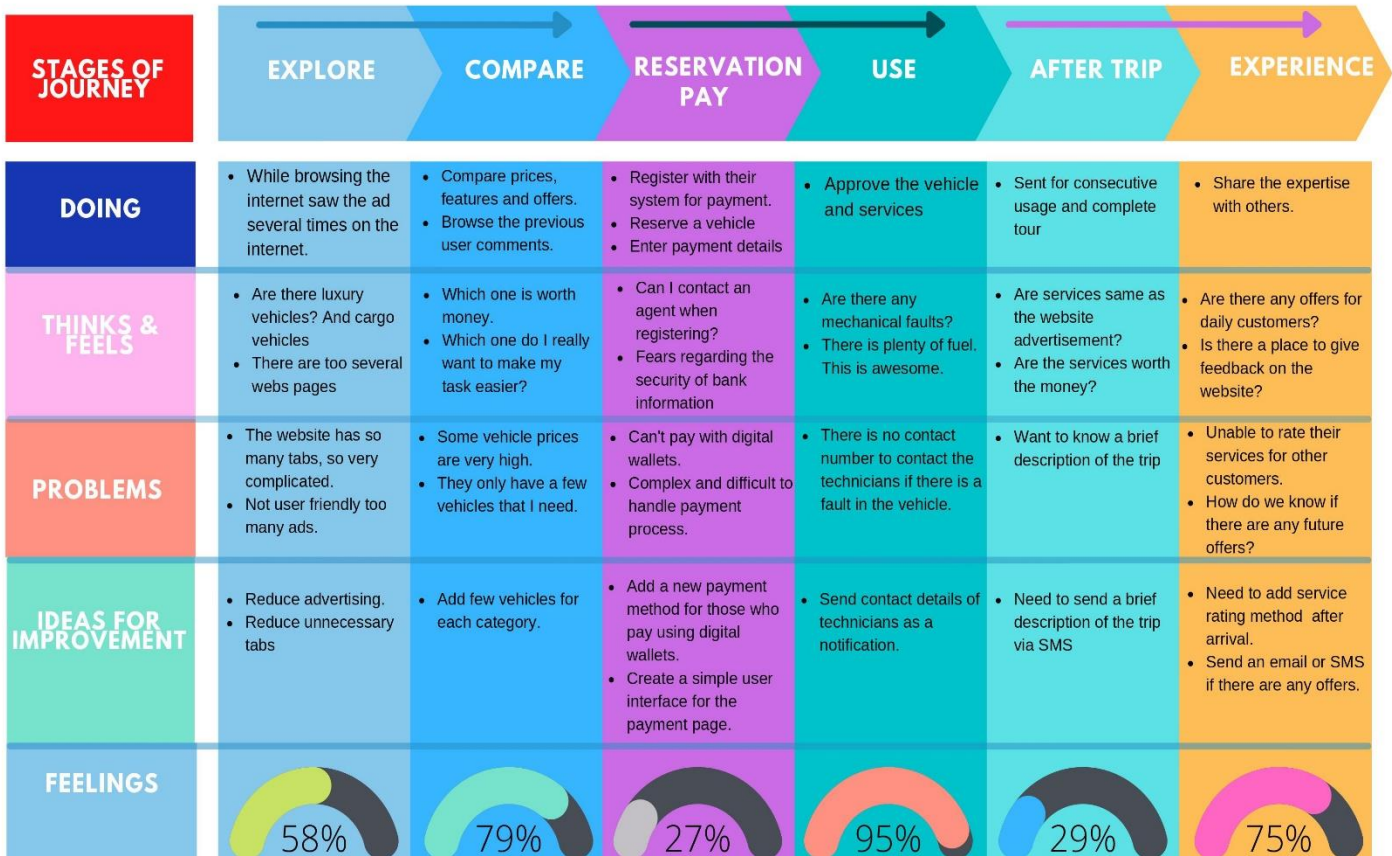
ID: IT21021916



Student 2

Name: P.V. Thushan

ID: IT21024368


Malinda Dissanayake

"I'm looking for website to travel rural areas without stress"

Student 3

Name: D.A.M.N. Kulasekara

ID: IT21028878

Working as a Driver



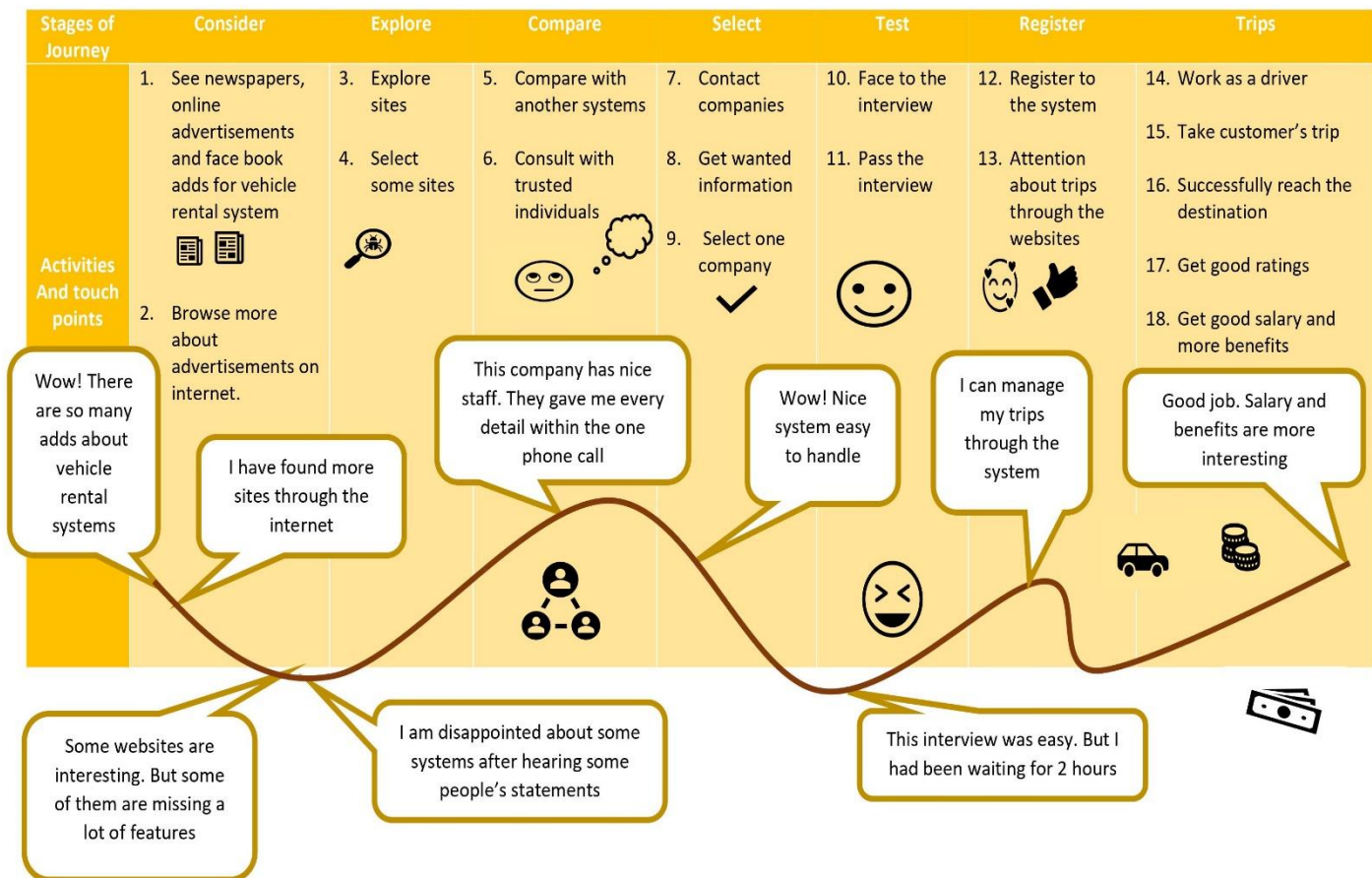
Shamal Aravinda

Shamal is a taxi driver. He has clean driving records. He also like driving and he enjoys driving.

- Age: 24
- Work: Taxi driver

Expectation

- Work with one company
- Earn good salary
- Better benefits



Student 4

Name: D.D.H.I Saparamadu






ID: IT21032288

**Shelika Fernando**

- Work as a physician age : 40
- She doesn't like to use her own car because she more cares about her relaxation.
- Usually, she takes a taxi for her day today travels.

Expectations :

- Find and rent a taxi easily
- Comfortable journey with a taxi in a good condition.

Journey	Consider	Explore and compare	Booking	In Route	Destination /Give feedbacks
Action	Search in the google "Autowag Vehicle Rental, See Ads on Facebook, Send a request to their Facebook account.	Explore the site and search what are the suitable taxies with a driver for my day today travels, who are the drivers working in "Autowag", see customer reviews and feedback about their rental service and search who are the drivers with top customer feedback.	Sign into the website and create an account, select most suitable taxi with a reliable payment ,find the taxi on the road.	Search ways to inform issues in route.	Pay at the destination, Give comments about their service.
Thinking	Can I find a taxi with a good condition as I expect?	Are their drivers flexible and responsible about their service? Is there any discount if I am using your service most of the days per week ,can I have a loyalty card?.	Is there an available taxi now? Can I get the taxi without delay?	Does the driver have a good awareness about the area I travel? Can reach destination as soon as possible?	Is their service good or bad? Is it comfortable and reliable?
Feeling					
Pain points	Time consuming for search, have to try with multiple services.	They don't issue loyalty cards, unsure about the mechanical problems of taxies, all the details I want are not there.	Problems when coordinating the driver and can't find the driver's current location.	Taxi is not tidy, Driver don't know the route, Driver may be rude	Driver doesn't have change, No way to pay via credit cards.
Options	Regularly update the new taxies	Contact the customer service get furthermore details.	See the driver's location accurately.	Drive using the help of GPS, Travel with professional drivers having a good trainee	Having multiple ways to pay.

Student 5

Name: P.G.I. Nipun

ID: IT21034404



Wireframes

Student 1

Name: P. D. R.L. Panditharathne

ID: IT21021916

Admin login

Vehicle Rental System

AUTOWAG REGISTER | LOG IN

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ADMIN LOGIN

Username

Password

LOGIN

Welcome to AUTOWAG
Smart people always choose rent...

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- Vans & Busses
- Utility Vehicles & Lorries
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Vehicles

vehicle Bookings

12 May 2021

08 August 2021

24 June 2021

20 September 2021

Reg.Users

First name	Last name	DOB	Gender	Phone Nu...	E-mail
Thushan	Vithana	18/10/2021	Male	0776877435	thushan.v...
Miulesi	Kulasekara	18/10/2021	Female	0783245987	miulesi.k@...

Reg.Drivers

First name	Last name	DOB	Address	Phone nu...	License N...	Work time
Shrimal	Gunaward...	24/09/1978	No:20Gag...	0772399098	1208878780	Full time
Kamal	Perera	21/08/1966	No:34Tem...	0719823874	980987787...	Part time

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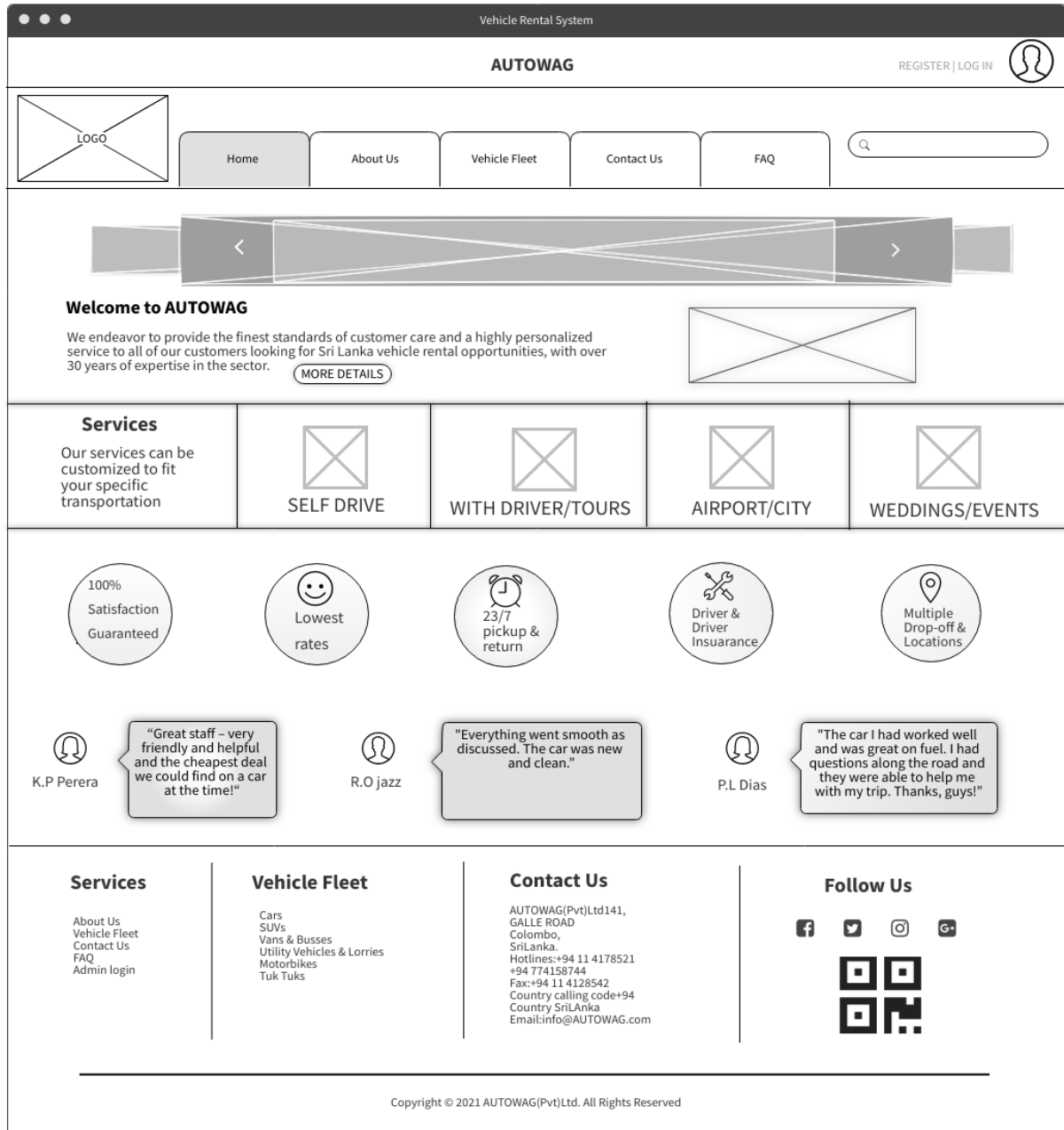
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Student 2

Name: P.V. Thushan

ID: IT21024368

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Customer registration form

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Customer Registration Form

Upload Photo

First Name *

First Name

Last Name

Last Name

Date of birth *

DD/MM/YYYY

Gender *

Male

Female

Phone Number *

Phone Number

E mail *

E mail

Create Password *

Create Password

Conform Password *

Conform Password

Cancel

Submit

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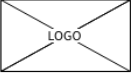
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Edit customer profile

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Edit Profile

First Name *
Last Name
Date of birth*
Gender*
☐ Male ☐ Female
Phone Number*
E mail*
Create Password*
Conform Password*

Change Photo
Remove


Discard
Save Changes

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Enter First Name


Enter Last Name

Phone Number

E mail*


Comments


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Student 3

Name: D.A.M.N. Kulasekara

ID: IT21028878

Driver's registration

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Register as a driver

First name:

Last name:

E-mail:

Password:

Date of Birth:

dd/mm/yy

Age:

Address:

Phone number:

Have you worked as a driver:

Yes/No

Your Driving license Number:

Working time:

Full time / Part time

Register

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Edit driver's profile

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My Profile

Edit your profile picture

First Name: Shrimal

Last Name: Gunawardhana

E-mail: gunawaradhana76@gmail.com

Password: *****

Date of birth: 24/09/1976

Age: 44

Address: No : 20 , Gaga para , Salmalgama

Phone number: +947724530082

Your Driving license Number: 12050008978

Work time: Full time

Edit my profile

Save

My trips

04/ 08/2021

Kandy

5.00am

View more

12/08/2021

Lassana Vila Hotel

10.00am

View more

21/08/2021

Kalubovila Hospital

7.00am

View more

25/08/2021

Galle

4.00am

View more

29/08/2021

Gampaha

3.00pm

View more

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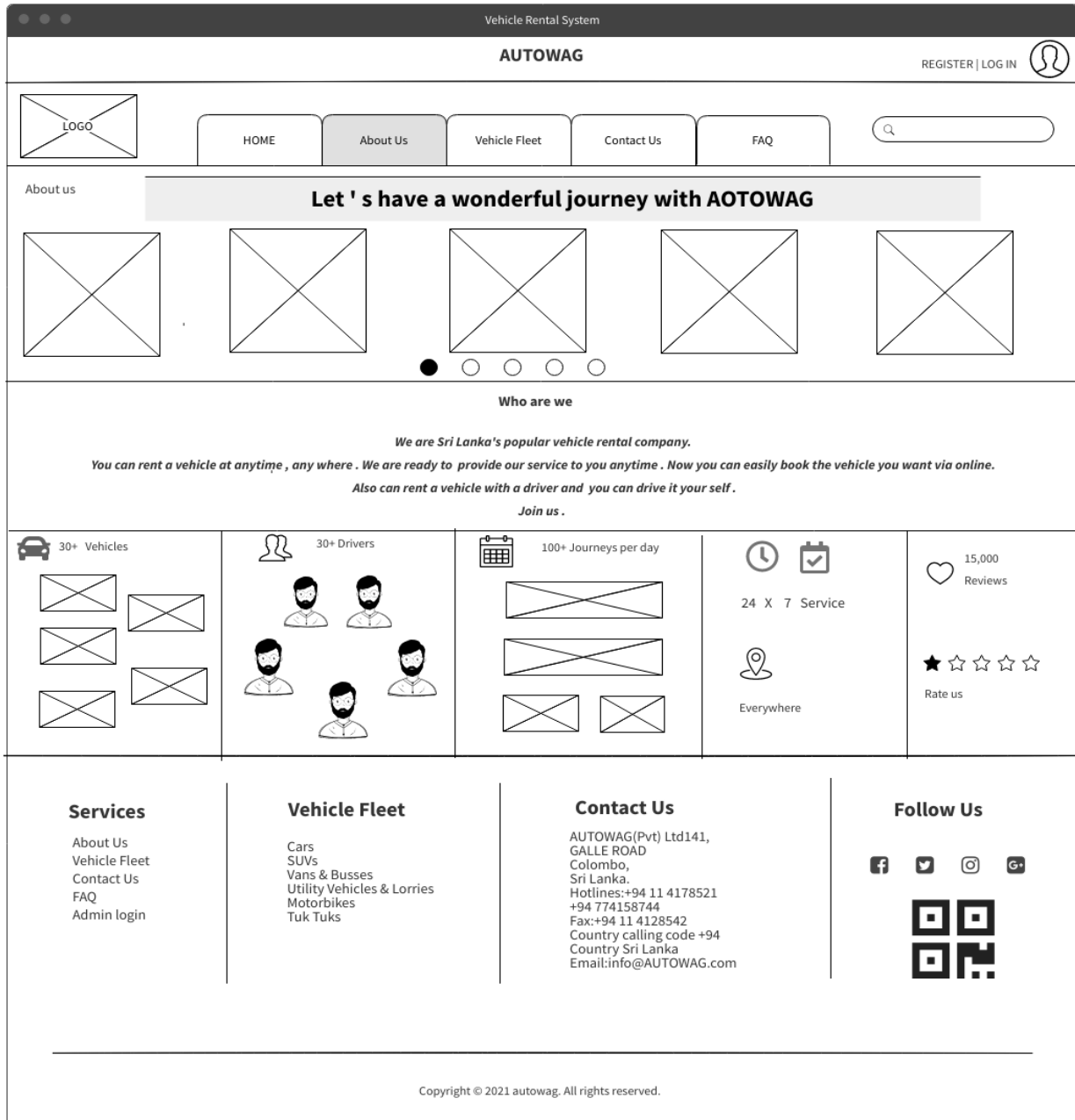
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Student 4


Name: D.D.H.I Saparamadu

ID: IT21032288

Booking vehicle

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Q

MAKE YOUR RESERVATION

PICK UP LOCATION
Colombo

RETURN LOCATION
Galle

PICK UP DATE
10/05/2021

TIME
00.00

RETURN DATE
15/05/2021

TIME
00.00

NUMBER OF DAYS
3

VEHICLE TYPE
Jeep






CURRENT TYPE
Sri Lankan Rupee(LKR)

SUBMIT

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Purchase history

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BOOKING INFO

Show

5

Entries

Search

	Vehicle	From date	To date	Status	Action
1	Wagon R	02/08/2021	03/09/2021	Not Confirmed	Confirmed
2	Toyota Corolla	15/07/2021	16/08/2021	Confirmed	Confirmed
3	Suzuki Every	10/07/2021	11/08/2021	Not Confirmed	Canceled
4	kdh	18/06/2021	19/07/2021	Confirmed	cancelled

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FAQ

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FAQ

PEOPLE ALSO ASK

How do I pay for my rental?

How can I confirm my reservation with payments?

Is there any additional fee to pay if I need to change my reservation?

If we want to cancel our reservation what is the time period we have to inform?

Can we have a driver?

Can have drivers 23 years of age to hire a vehicle?

Can I rent a car for a one-way trip only?

What should I do if I have an accident?

What kind of Insurance we have for my rental car?

GIVE YOUR FEEDBACK

☒ Is it helpful?

☐ Not relevant

☐ have some problems

☐ Isn't useful?

★★★★★

Services

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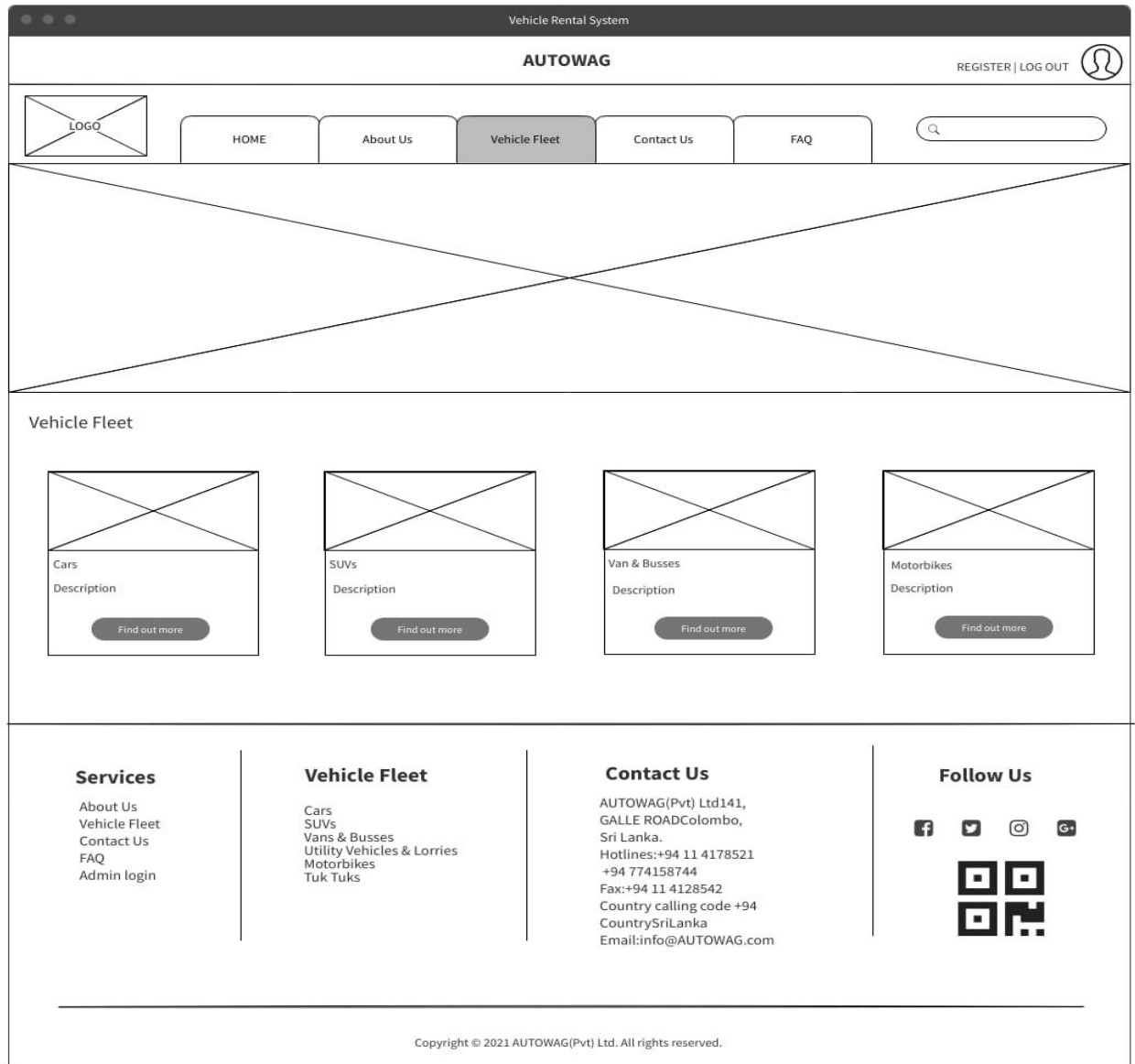
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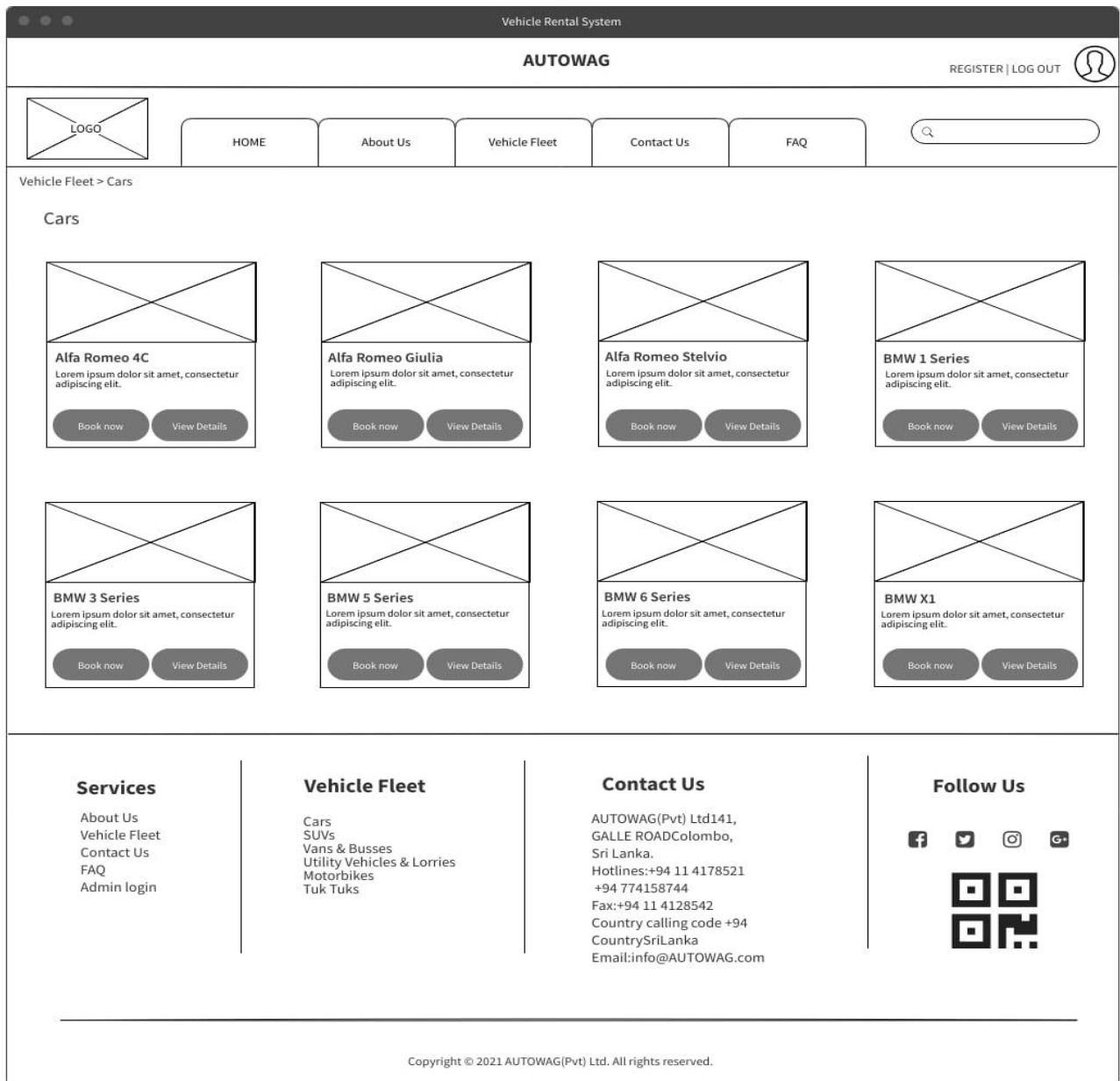
Student 5

Name: P.G.I. Nipun

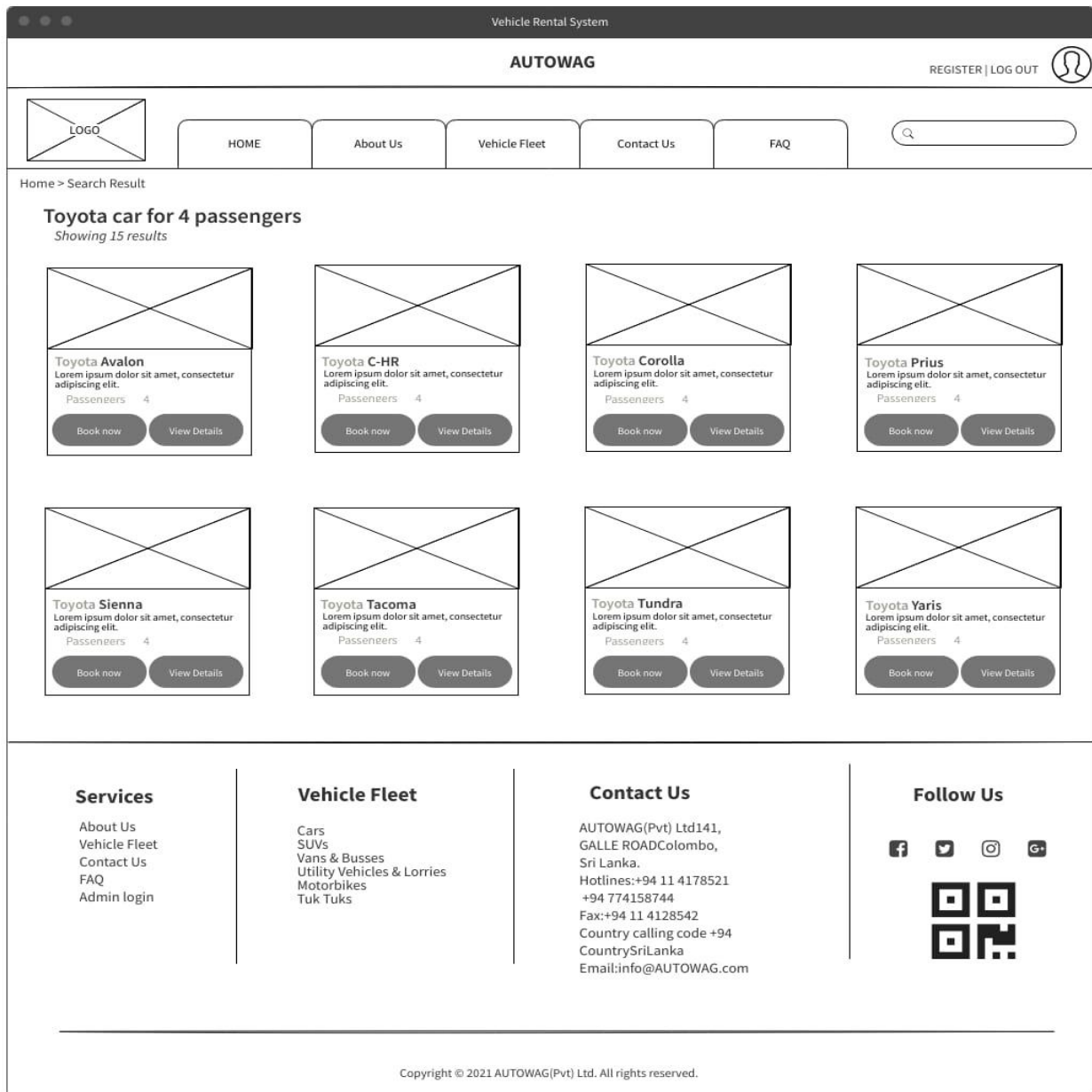
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Vehicle fleet

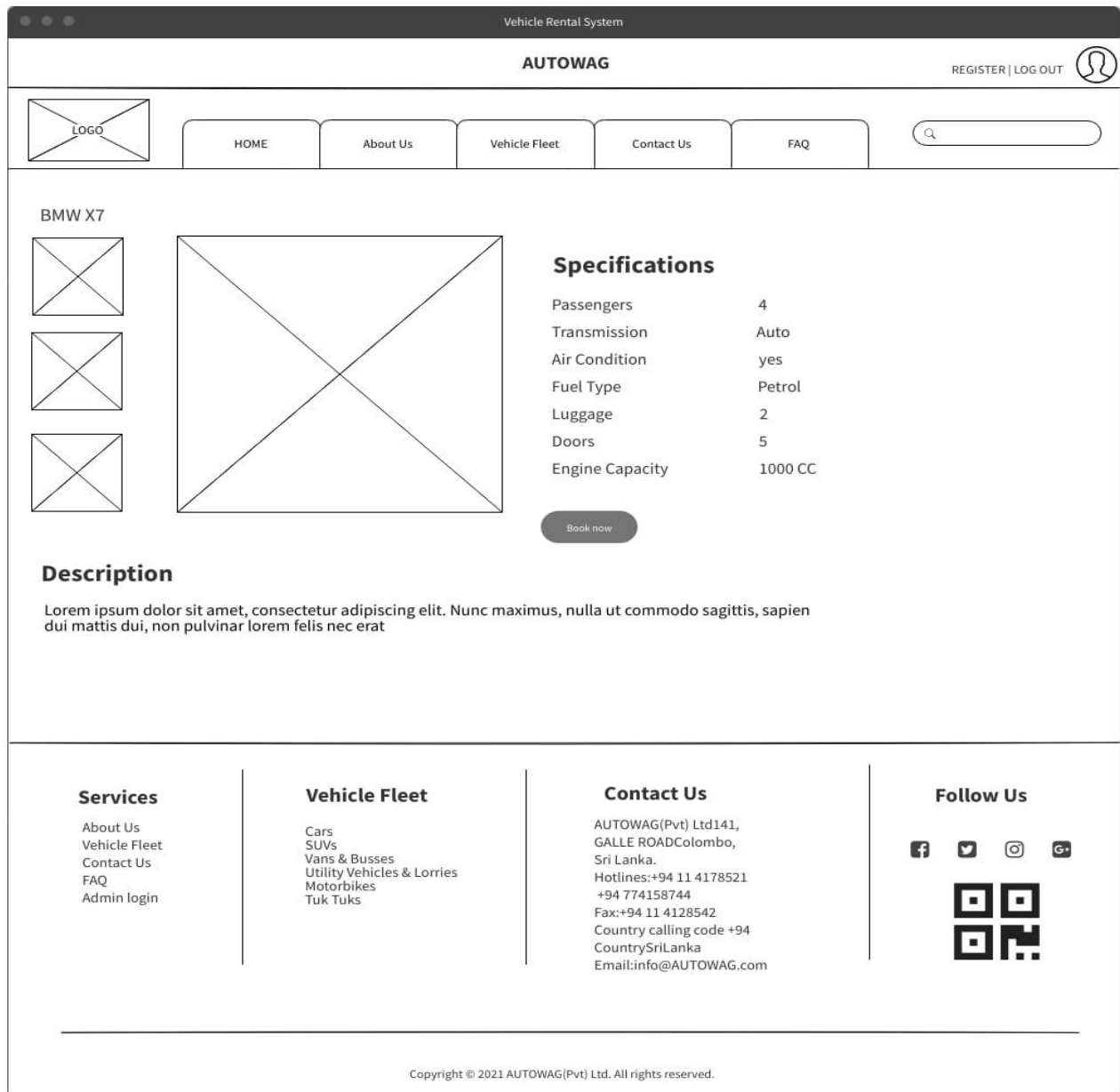
Display vehicles



Display vehicles after searching



Display vehicle details



Marks

Group ID	MLB_03.01_05
Evaluator	

	Student ID	Total Marks
1	IT21021916	
2	IT21024368	
3	IT21028878	
4	IT21032288	
5	IT21034404	

	Student ID	1	2	3	4	5
Task one <i>Identifying five personas</i>	Personal details (03 marks)					
	Background (03 marks)					
	Goals (03 marks)					
	Completeness (01 mark)					
Total out of 10 (Task 1)						

Task two <i>User journey for each persona</i>	Correct flow to achieving the goal (05 marks)					
	Diagram notations and labeling					
	(05 marks)					
Total out of 10 (Task 2)						

Task three <i>Complete wireframe (At least five)</i>	Complete Wireframe for the website (05 marks)	
	Static pages (at least two pages) (05 marks)	
	Dynamic content (at least two pages) (2*5 = 10 marks)	
	Multimedia content (correct use of multimedia) (05 marks)	
	Proper navigation mechanism (05 marks)	
Total out of 30 (Task 3)		
Total marks (out of 50)		

Comments:

Task two <i>User journey for each persona</i>	Correct flow to achieving the goal (05 marks)					
	Diagram notations and labeling					
	(05 marks)					
Total out of 10 (Task 2)						

Task three <i>Complete wireframe (At least five)</i>	Complete Wireframe for the website (05 marks)	
	Static pages (at least two pages) (05 marks)	
	Dynamic content (at least two pages) (2* 5 = 10 marks)	
	Multimedia content (correct use of multimedia) (05 marks)	
	Proper navigation mechanism (05 marks)	
Total out of 30 (Task 3)		
Total marks (out of 50)		

Comments:

