

Summary

Motivated Computer Science graduate with ITIL® certification and experience in data analytics, governance, AI applications, and IT operations. Hands-on expertise in incident management, root cause analysis (RCA), Exchange Admin Center, SQL, Power BI, and programming. Recognized for problem-solving, cross-functional collaboration, and time management, with proven leadership skills and a continuous drive to learn and contribute.

Experience

Data & AI Associate internship, Accenture.

Jul 2025 – Oct 2025

- Strengthened consulting readiness skills, case study problem-solving, teamwork, business communication, and client presentation.
- Won first place in the Innovation Hub competition, where we designed and pitched a functional prototype that combined creativity with collaboration.
- Participated in the LEARN 2025 Event with our Math Gestures (EdVenture) project, an AI-powered learning platform that gamifies math education using motion-based computer vision games.
- Organized and coordinated multiple student activities and events, fostering engagement and collaboration among peers.

IT Infrastructure & Operations COOP trainee, SABIC.

Jan 2025 – May 2025

- Observed how large-scale projects are structured and divided into clear phases (initiation to closure).
- Contributed to service assurance by generating weekly incident reports and tracking system performance and KPIs.
- Participated in the incident lifecycle coordination process improving incident handling from detection to resolution.
- Gained hands-on experience on Exchange Admin Center and PowerShell.

Financial System Administrator (Volunteer), Nearat school.

Sep 2022 – June 2023

- Automated payroll operations and scheduling systems, ensuring accuracy and timely salary disbursements.
- Maintained structured financial records with spreadsheet management, data cleaning, to enhance accuracy.
- Built reporting templates providing real-time insights into attendance trends, resource allocation to support data-driven decisions.

Projects

Smart Hotel Review Sentiment Analysis System – Accenture Data & AI Associate Capstone

Built a sentiment analysis system for hotel reviews with interactive dashboards to enhance guest experience and support Vision 2030 tourism goals.

Education

Bachelor of Computer Science • Second Class Honors Degree • GPA:4.41

Aug 2021 - June 2025

Princess Nourah Bint Abdulrahman University

Successfully passed the comprehensive Exit Exam evaluating mastery of core subjects across the four-year degree.

Certificates

Nano Degree: Agentic AI – Udacity

Sep 2025

DP-900 - Microsoft Azure Data Fundamentals

Sep 2025

ITIL® 4 Foundation – PeopleCert

Mar 2025

Skills

Technical Skills

- Programming & Development | Java, JavaScript, Python, HTML, CSS, React, React Native
- Data Visualization & Analytics | Power BI, SQL
- Interface Design & User Experience (UI/UX) | Figma
- System Administration & IT Operations | Exchange Admin Center, Incident & Problem Management (RCA)

Soft Skills

- Problem Solving & Critical Thinking
- Leadership & Team Collaboration
- Communication & Presentation Skills
- Time Management & Productivity under Pressure

Languages: Arabic, English