MARC JOEL
NAGANO MALACA

Motivated and goal-oriented, seeking to leverage programming and network troubleshooting skills to enhance client satisfaction and ensure seamless digital experiences.

CONTACT

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📍 379 Bonifacio St. Brgy. Rizal, San Leonardo, Nueva Ecija

HIGHLIGHTS

- Results-oriented
- Organizational capacity
- Forecasting and Reporting
- Operability and commitment
- Ability to motivate staff and maintain good relations
- Resistance to stress
- Good manners

TRAININGS AND CERTIFICATIONS

Google IT Support
April 16, 2025

Google Cloud Cybersecurity
April 16, 2025

Meta Back-End Developer
April 8, 2025

IBM Full Stack Software Developer
April 8, 2025

Akamai Network Engineering
April 7, 2025

IBM Full-Stack JavaScript Developer
April 5, 2025

Google Cybersecurity
April 3, 2025

IBM DevOps and Software Engineering
April 3, 2025

CodeIgniter4 with PHP Web training
Central Luzon State University
December 5-7, 2023

Network Administration Trainee
ICentral Luzon State University
July 2023 - January 2024

WORK EXPERIENCE

IT ADMINISTRATOR   **March 2025 - present**

South Ecija Doctors General Hospital Inc. - Nueva Ecija, Philippines

- Manages hospital systems, MSSQL databases, Windows Server, BizBox HIS, and a small data center. Oversees network infrastructure, user support, and Windows admin tasks including group policies. Ensures secure, stable, and efficient IT operations across departments.

TECHNICAL SUPPORT SPECIALIST   **June 2024 - February 2025**

LWBC - Nueva Ecija, Philippines

- Supported livestreaming, sound, and multimedia for church services and events. Managed audio setups, PowerPoint visuals, and projector operations. Resolved network issues and extended connectivity to pastoral and dorm areas.

PROFESSIONAL SKILLS

- Programming Languages: Knowledgeable in JavaScript, HTML, CSS, C#; experience with React, Node.js, and .NET Core 9.
- Web Development: Front-end and back-end development, RESTful APIs, responsive design, and Bootstrap.
- Database Management: Microsoft SQL Server (MSSQL), Entity Framework Core, SQL queries, CRUD operations, stored procedures, and data migration.
- API Development: RESTful API design, authentication & authorization, dependency injection, API routing, and controllers.
- Version Control: Git for collaboration and code management.
- Testing & Debugging: Experience with Jest, Postman, and debugging tools.
- Cloud Platforms: Basic experience deploying applications on AWS and Azure.
- Networking & IT Support: Troubleshoot and resolve network issues, extend connectivity, and ensure stable internet access.
- Multimedia & Technical Operations

SOFT SKILLS

- Problem-Solving
- Communication
- Collaboration
- Adaptability
- Attention to Detail
- Time Management
- Creativity
- Critical Thinking
- Resilience

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

2019 - 2024
Central Luzon State University
Nueva Ecija, Philippines

PERSONAL INFORMATION

Date of Birth: November 28, 2000
Gender: Male
Civil Status: Single
Religion: Baptist Christian
Nationality: Filipino

- Managed livestreaming, sound systems, and multimedia presentations for services and events.
- Operated projectors and designed PowerPoint slides for sermons and worship content.
- Set up and maintained audio equipment for in-person and online audiences.

PERSONAL SPECIFICATIONS

- Skilled in handling network infrastructure set-up and troubleshooting
- Knowledgeable of the standard operating procedures in a retail industry.
- Technology enthusiast, curious and innovative.
- Self-motivated, devoted and team player.
- Willing to learn and develop new skills.
- Good time management and organizational skills
- Fast Learner and can work with less supervision.
- Very good verbal and written communication skills.