



# MARC JOEL NAGANO MALACA

Motivated and goal-oriented, seeking to leverage programming and network troubleshooting skills to enhance client satisfaction and ensure seamless digital experiences.

## CONTACT

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San Leonardo, Nueva Ecija

## HIGHLIGHTS

- Results-oriented
- Organizational capacity
- Forecasting and Reporting
- Operability and commitment
- Ability to motivate staff and maintain good relations
- Resistance to stress
- Good manners

## TRAININGS AND CERTIFICATIONS

### Google IT Support

April 16, 2025

### Google Cloud Cybersecurity

April 16, 2025

### Meta Back-End Developer

April 8, 2025

### IBM Full Stack Software Developer

April 8, 2025

### Akamai Network Engineering

April 7, 2025

### IBM Full-Stack JavaScript Developer

April 5, 2025

### Google Cybersecurity

April 3, 2025

### IBM DevOps and Software Engineering

April 3, 2025

### CodeIgniter4 with PHP Web training

Central Luzon State University

December 5-7, 2023

### Network Administration Trainee

Central Luzon State University

July 2023 - January 2024

## WORK EXPERIENCE

### IT ADMINISTRATOR March 2025 - present

South Ecija Doctors General Hospital Inc. - Nueva Ecija, Philippines

- Manages hospital systems, MSSQL databases, Windows Server, BizBox HIS, and a small data center. Oversees network infrastructure, user support, and Windows admin tasks including group policies. Ensures secure, stable, and efficient IT operations across departments.

### TECHNICAL SUPPORT SPECIALIST June 2024 - February 2025

LWBC - Nueva Ecija, Philippines

- Supported livestreaming, sound, and multimedia for church services and events. Managed audio setups, PowerPoint visuals, and projector operations. Resolved network issues and extended connectivity to pastoral and dorm areas.

## PROFESSIONAL SKILLS

- Programming Languages: Knowledgeable in JavaScript, HTML, CSS, C#; experience with React, Node.js, and .NET Core 9.
- Web Development: Front-end and back-end development, RESTful APIs, responsive design, and Bootstrap.
- Database Management: Microsoft SQL Server (MSSQL), Entity Framework Core, SQL queries, CRUD operations, stored procedures, and data migration.
- API Development: RESTful API design, authentication & authorization, dependency injection, API routing, and controllers.
- Version Control: Git for collaboration and code management.
- Testing & Debugging: Experience with Jest, Postman, and debugging tools.
- Cloud Platforms: Basic experience deploying applications on AWS and Azure.
- Networking & IT Support: Troubleshoot and resolve network issues, extend connectivity, and ensure stable internet access.
- Multimedia & Technical Operations

## SOFT SKILLS

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- Problem-Solving
- Communication
- Collaboration
- Adaptability
- Attention to Detail
- Time Management
- Creativity
- Critical Thinking
- Resilience

## EDUCATION

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### BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

2019 - 2024

Central Luzon State University  
Nueva Ecija, Philippines

## PERSONAL INFORMATION

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Date of Birth: November 28, 2000

Gender: Male

Civil Status: Single

Religion: Baptist Christian

Nationality: Filipino

- Managed livestreaming, sound systems, and multimedia presentations for services and events.
- Operated projectors and designed PowerPoint slides for sermons and worship content.
- Set up and maintained audio equipment for in-person and online audiences.

## PERSONAL SPECIFICATIONS

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- Skilled in handling network infrastructure set-up and troubleshooting
- Knowledgeable of the standard operating procedures in a retail industry.
- Technology enthusiast, curious and innovative.
- Self-motivated, devoted and team player.
- Willing to learn and develop new skills.
- Good time management and organizational skills
- Fast Learner and can work with less supervision.
- Very good verbal and written communication skills.