



**INDIAN INSTITUTE OF TECHNOLOGY PATNA**  
**Amhara, Bihta, Patna-801106, Bihar, India**

Dr. Sriparna Saha,  
Associate Professor  
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Date: 16-04-2024

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To whom it may concern

This is to certify that **Mr. MUKUND KUMAR THAKUR**, an undergraduate student of **COCHIN UNIVERSITY COLLEGE OF ENGINEERING, KUTTANADU, INDIA**, has worked on a project under my guidance from February 1 to March 1, 2024.

**Project Title:** COMPLAINT MINING IN HEALTHCARE DOMAIN

I wish Mr. Mukund Kumar Thakur all the success in his academic and professional journey.

Sincerely,

Thank you

*Sriparna Saha*

(Dr. Sriparna Saha)  
Associate Professor  
Department of Computer Science & Engineering  
Indian Institute of Technology Patna

डा० श्रीपर्णा साहा  
Dr. Sriparna Saha  
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