Republic of the Philippines
CAVITE STATE UNIVERSITY
Don Severino de las Alas Campus
Indang, Cavite
(046) 483-9250
www.cvsu.edu.ph

BAGONG PILIPINAS

COLLEGE OF ENGINEERING AND INFORMATION TECHNOLOGY

ISO 25010 EVALUATION INSTRUMENT FOR DEVELOPMENT OF A WEB-BASED PATIENT RECORD MANAGEMENT SYSTEM FOR MHAVIS MEDICAL & DIAGNOSTIC CENTER INDANG CAVITE

Name of Evaluator: _____

Role: ☐ Patient

☐ Clinic Staff

☐ Doctor

☐ Admin

Instruction: Please evaluate the software material by using the given scale and placing a checkmark (✓) under the corresponding numerical rating:

Numerical Rating	Equivalent
5	Excellent
4	Very Good
3	Good
2	Fair
1	Poor

INDICATORS	5	4	3	2	1
A. Functional Suitability					
1. Functional completeness *(Does the system have all the features you need to do what you want to do?)*					
2. Functional correctness *(Does the system give accurate and reliable information every time you use it?)*					
3. Functional appropriateness *(Do the features of the system help you do your tasks easily and without hassle?)*					
B. Usability					
1. Appropriateness recognizability *(Is it easy to understand what each feature does and when to use it?)*					
2. Learnability *(Was it easy for you to learn how to use the system even if you're not tech-savvy?)*					
3. Operability *(Are the buttons and controls easy to find and use?)*					
4. User error protection *(Does the system help prevent mistakes by giving warnings or reminders?)*					
5. User interface aesthetics *(Does the system look clean, organized, and pleasant to use?)*					
6. Accessibility *(Can anyone use the system comfortably, including people with disabilities?*					
C. Performance					
1. Response time *(Does the system load pages and respond to your actions quickly?)*					

2. Resource utilization *(Does the system run smoothly without slowing down your device?)*					
3. Capacity *(Can the system handle the number of users and amount of data without crashing or getting slow?)*					
D. Accessibility					
1. Clear interface *(Are the text, buttons, and icons easy to navigate, read, and understand when using the system?)*					
2. Device compatibility *(Does the system work properly and consistently across different devices such as mobile phones, tablets, and computers?)*					
3. Navigation support *(Does the system provide feature such as captions or screen reader support that help you navigate?)*					

Comments/Suggestions:

_____

_____

_____

_____
Signature