WILLIEM MLALA
IT INSTRUCTOR

6285 Nqnula Street Ext8, Langaville, Tsakane 1550
0686764018
mlalawilliam@gmail.com/ williemmlala96@gmail.com

OBJECTIVE

Dedicated to cultivating and empowering people that are eager to learn and transform those looking to grow their knowledge in Tech, Cloud and Technically. Aim to apply good facilitation techniques and strategies that innovate professional development. I also look to engage and team up with a lot of individuals and bring about collaborative learning and drive organizational success.

EXPERIENCE

NETCAMPUS GROUP LTD (CENTURION)
IT FACILITATOR | from March 2022- Present

- As an ICT facilitator I am responsible for training and assisting students with their courses and exams. I currently specialize in Microsoft Cloud Administration (M365 & Azure) and CompTIA courses. I also expand on Office 365 Apps and do End-User and Soft Skills training.

- We also set up the classes if they're virtual classes and have the responsibility to distribute courseware such as labs.

- A couple of Courses I normally train are AZ-900, AZ-104, Ms-900, Md-102, CompTIA A+, N+ just to name a few.

- I am also responsible for hosting bootcamps to assist students with exam preparations. Plus, I take part in acquiring more international exams.

EDUCATION

NATIONAL SENIOR CERTIFICATE (GRADE 12)
KENNETH MASEKELA SECONDARY SCHOOL YEAR: 2013

English FAL, Zulu HL, Life Orientation, Mathematics, Computer Application Technology, Physical Sciences, Life Sciences.

IT AND COMPUTER SCIENCES (LEVEL 2/3/4)
EKURHULENI EAST COLLEGE.   YEAR: 2015-2018

Mathematics, Electronics, Systems Analysis and Design, Computer Hardware and Software, Computer Programming, Data Communication and Networking, Electronic Control & Digital Electronics.

E-BUSINESS TECHNOLOGY (CERTIFICATE)
HANGZHOU POLYTECHNIC COLLEGE (CHINA) YEAR: 2019-2020
Chinese Language and Culture, Applied Fundamentals of IT, E-Commerce Image Processing Technology, Art Basic, Web Design, Information Retrieval and Processing Technology, Cross-Border E-commerce Platform Operations, Business Data Analysis Technology.

INTERNATIONAL CERTIFICATION
Comptia A+, Network+ and Security+ Cysa+ and Pentest+
MICROSOFT CERTIFIED TRAINER
Microsoft Certified: Azure Administrator Associate (Az-104)
Microsoft Certified: Power BI Data Analyst Associate (PL-300)
Microsoft 365 Certified: Endpoint Administrator Associate (MD-102)
Microsoft 365 Certified: Administrator Expert (Ms-102)
Microsoft 365 Certified: Teams Administrator Associate (Ms-700)
Microsoft Certified: Azure Security Engineer Associate (Az-500)
Microsoft Certified: Azure AI Fundamentals (Ai-900)
Microsoft Certified: Security, Compliance and Identity Fundamentals (Sc-900)
Microsoft Certified: Power Platform Fundamentals (Pl-900)
Microsoft Certified: Azure Fundamentals (Az-900)
Microsoft 365 Certified: Fundamentals (Ms-900)
Microsoft Certified: Windows Server Hybrid Administrator Associate.
Microsoft Certified: Azure Virtual Desktop Specialty

AWARDS AND ACKNOWLEDGEMENTS

- ICT & Computer Sciences NCV Level 2 top Achiever 2015 Ekurhuleni East College

- ICT & Computer Sciences NCV Level 3 top Achiever 2016 Ekurhuleni East College

- IT Software solution for business (Silver) World-skills RSA 2017

- BCX CLOUD ADMINISTRATOR INTERNSHIP top achiever 2021