# AlloSat End User License Agreement

By signing this document, the user, he or she who will make use of the corpus, agrees to the following terms.

### 1. Disclaimer

Despite all the care taken to anonymize speakers, this resource may include indirectly identifying personal data.

The recorded exchanges are likely to contain data that could infringe the protection of private life or carry an appreciation or value judgment on a natural person named or identifiable, or revealing the behavior of a person under conditions likely to harm it.

As such, this corpus can be used for analytical purposes in the context of historical or scientific research, but in no case may it be intended for other uses giving rise, for example, to public dissemination or to the search for identification of the persons concerned.

#### 2. Commercial use

The user may not use the database for any non-academic purpose. Non-academic purposes include, but are not limited to:

- proving the efficiency of commercial systems
- · training or testing of commercial systems
- using audio or annotations from the corpus in advertisements
- selling data from the corpus
- creating military applications
- developing governmental systems used in public spaces

# 3. Responsibility

This document must be signed by a person with a **permanent position at an academic institute** (the signee). Up to five other researchers affiliated with the same institute for whom the signee is responsible may be named at the end of this document which will allow them to work with this dataset.

## 4. Distribution

The user may not distribute the audio nor the transcription in **any way**. Annotations and features extracted from the corpus (that cannot be retro-engineered) can be use with the exclusive purpose of clarifying academic publications or presentations. Note that publications will have to comply with the terms stated in article 6.

## 5. Access

The user may only receive the corpus after this End User License Agreement (EULA) has been signed and returned to the LIUM (Laboratoire d'informatique de l'Université du Mans).

The signed EULA should be returned in digital format by email to one of the authors.

The user may not grant anyone access to the database by giving out their version of the corpus.

# 6. Publications

Publications include not only papers, but also presentations for conferences or educational purposes. The user may only use annotations and features extracted from the corpus (that cannot be retro-engineered).

All documents and papers that report on research that use any of the AlloSat corpus will acknowledge this as follows:

"(Portions of) the research in this paper uses the AlloSat corpus collected by AlloMedia. The use of the corpus is limited to the agreement of AlloMedia."

These documents and papers must refer to the original paper by citing

"Manon Macary, Marie Tahon, Yannick Estève, Anthony Rousseau. *AlloSat: A New Call Center French Corpus for Satisfaction and Frustration Analysis.* In Proc of. Language Resources and Evaluation Conference, LREC 2020, May 2020, Marseille, France."<sup>1</sup>.

The user will send a copy of any document or papers that reports on research that uses the AlloSat corpus to one of the authors.

### 7. Academic research

The user may **only** use the database for academic research.

## 8. Warranty

The corpus comes without any warranty. The LIUM and AlloMedia can not be held accountable for any damage (physical, financial or otherwise) caused by the use of the corpus.

### 9. Misuse

If at any point, the administrators of the AlloSat corpus have a reasonable doubt that the user does not act in accordance to this EULA, he/she will be notified and could be prosecuted.

User:		
User's Affiliation:		
User's address:		
User's e-mail:		
Additional Researcher 1		
Additional Researcher 2		
Additional Researcher 3		
Additional Researcher 4		
Additional Researcher 5		
Signature:	Date/Place:	

<sup>1</sup> https://hal.archives-ouvertes.fr/hal-02506086