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Class: Text Analytics

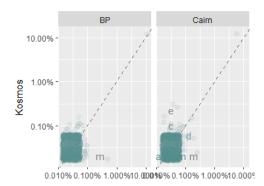
Prof. Thomas Kurnicki

02/12/2020

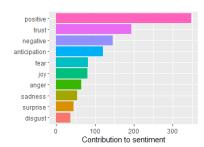
#### **Business Insight Report**

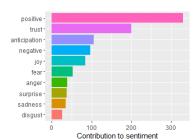
Introduction: Cairn Energy PLC, Kosmos Energy Ltd, and British PLC are independent/small, medium size, and multinational oil companies respectively. In 2016, they discovered large amounts of offshore hydrocarbon reservoirs in Senegal, my home country. In 2018, I conducted a media content analysis of the public debate around these discoveries by analyzing the government and civil society communication patterns. I saw this project as an opportunity to analyze the third stakeholder; the oil and gas companies mentioned above. In hopes of analyzing their communication frameworks, I chose to run a sentiment analysis on their 2018 Corporate Social Responsibility Reports. It is against this backdrop that I provide a word correlogram, sentiment analysis, and word cloud to derive business insights.

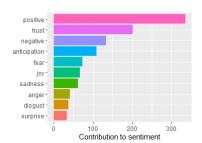
**Correlogram:** In this correlogram, we can see that the words are evenly and similarly distributed across the three different companies. In fact, there is a 99% correlation between the two reports relative to Kosmos and there's a 95% confidence interval indicating the accuracy of the hypothesis that there is a correlation. The graph below clearly demonstrates synchrony among these companies.



**Sentiment Analysis:** Below are graphs of the sentiment analysis for all the three reports starting with BP to the far left, Kosmos in the middle, and Cairn to the right. They all display a high level of trust and anticipation once more showing that the aim of their CSR reports is to establish trust and gain support from local, regional, and international communities. It is important to mention that there is both joy and fear present in the wake of oil and gas discoveries alluding to the natural resource curse.







**Word Cloud:** In this section, we can see the word clouds for Cairn to the left, and Kosmos to the right. The insight that we get here is that corruption, bribery, abuses and many other human right violations are rampant in the oil and gas industry. These negative words on both Kosmos & Cairn's 2018 CSR report demonstrates that they acknowledge the reality of the industry, while the positive words such as advocates, beneficial, capability, clean and so on highlights their efforts and concerns for a safe, reliable, and transparent management of their operations.

```
damaging negative corruption fat contaminated concerned hard fall critical complaints crude falls delay challenging bribery crisis damagebreakingbias conflict. Sconcern badbreak fall complex babuses appeal babuse approval accurate benefits achievable fairawards advanced clean articulate decentassurance led beneficiary attraction beneficiary openitive corruption corruption
```

negative destroy lack destroy lack destroy lack destroy lack corrupt corruption deny complex erosion deaf bribery abused coldfail fragile articulate accolades advocates free advanced advocates free awards approval assurance leads balanced attractive authentic clean positive benefits lead bonuses

Just like the Cairn & Kosmos word clouds show, the one below demonstrates British Petroleum's CSR report. BP has words such as degradation, complaints, break, conflicts, death etc. These words, among many in their report shows the similar concerns that most oil and gas companies have. In other words, there is no doubt about the lack of transparency in the extractive industry and all these three different companies demonstrated it through their reports. The simple fact that these words are there shows that they need to be addressed, which means that there is a problem. The insight here can very well be that BP is speaking out against these acts. Nonetheless, the appearance of these words across the dataset indicates that oil companies try to communicate online to gain support at he local, regional, and international level while portraying themselves as trustworthy and reliable.

flaws crime negative corruption desert complex cloud corrosion bribery concerns to proper the property of the

**Conclusion:** Upon completing this report, I came to the realization that the word patterns can be interpreted differently. However, it is important to not downplay the similarities of communication themes that emerge from these three companies of different sizes. Ultimately, oil and gas companies allocate a lot of resources to communicate with host communities, civil society groups, governments, and international stakeholders. This is done through major communication campaigns and annual reports as well as CSR reports, which I have shown all along. In sum, the insights here is that the extractive industry, now more than ever needs to be transparent. Furthermore, the correlograms, sentiment graphs, and word clouds above demonstrate a sense of communication strategy whereby oil and gas companies, irrespective of size utilize their annual CSR reports to display a positive light on their reputation, and operational activities.

The overwhelmingly positive sentiments shown by the sentiment analysis graph serves as a proof. The positive words, shown across the graphs also serves as proof that there is a clear intent of passing a positive message to gain support and establish trust. However, the negative words not only demonstrate the hostile nature of the industry, but they also show that oil companies acknowledge it. Whether or not these reports are accurate is another story. It might just be a procedural activity that they are required to publish. The true question here is how trustworthy, ethical, and transparent are they? I hope this analysis provided insights on the communication frames employed by independent as well as multinational oil companies to different communities. Choosing a small, medium, and large company was intentional as it provided a wider representation of the global oil and gas industry.

# Bibliography

Energy, C. (2018). Working Responsibly to Create Value: Cairn Energy PLC 2018 COrporate Responsibility Report.

Energy, K. (2018). Corporate Responsibility Report.

Petroleum, B. (2018). Responding to the dual challenge: BP Sustainability Report 2018.

#### **Code Input**

```
install.packages("shapeR")
  install.packages("pdftools")
     install.packages("tm")
    install.packages("dplyr")
   install.packages("stringr")
   install.packages("tidytext")
   install.packages("ggplot2")
  install.packages("reshape2")
 install.packages("wordcloud")
  install.packages("tidyverse")
  install.packages("textreadr")
  install.packages("textshape")
    install.packages("scales")
    install.packages("tidyr")
  install.packages("textdata")
    install.packages("plotly")
install.packages("RColorBrewer")
         library(shapeR)
        library(pdftools)
           library(tm)
          library(NLP)
          library(dplyr)
         library(stringr)
        library(tidytext)
        library(ggplot2)
        library(reshape2)
     library(RColorBrewer)
       library(wordcloud)
```

library(shapeR) library(tidyverse) library(textreadr) library(textshape) library(scales) library(tidyr) library(textdata) library(plotly) setwd("C:/Users/nabic/Desktop/articles") #PDF files location nm <- list.files(path="C:/Users/nabic/Desktop/articles")# PDF file storage #################### #######CREATING A DATA frame for the reports ################## BP\_1<-as.data.frame(pdf\_text('British Petroleum Report.pdf'))%>%mutate(name='BP') names(BP\_1)[1]<-"text" view(BP 1) 

library(pdftools)#call this library to read text

library(tm)

setwd("C:/Users/nabic/Desktop/articles")

nm <- list.files(path="/Users/nabic/Desktop/articles")

# 

#### 

#### 

setwd("C:/Users/nabic/Desktop/articles") #where are your PDF files
nm <- list.files(path="/Users/nabic/Desktop/articles")#were are your PDF files stored?

# 

# 

# 

CRN\_3<-as.data.frame(pdf\_text('Cairn Report.pdf'))%>%mutate(name='Cairn')

names(CRN\_3)[1]<-"text"

view(CRN\_3)

## 

### creating my stop word ###

Stuup\_word <- data\_frame(word=c("0",3","4","8","9","10""2018""oil""gas"),

lexicon=rep("custom",each=9)

#closing data\_frame

print(Stuup\_word)

#Removal of stopwords and count of word frequency

#### 

data(stop\_words)

frequenciesStuup\_word<- Stuup\_word %>%

unnest\_tokens(word, text) %>%

anti\_join(stop\_words) %>% #Here tokens are removed

anti\_join(Stuup\_word) %>% #Here custom words are removed

count(word, sort=TRUE)

# 

## 

BP\_1\$text<-as.character(BP\_1\$text)

tidy\_BP\_1<-BP\_1%>%

unnest tokens(word, text) %>%

anti\_join(stop\_words,by = "word") %>%

count(word, sort=T)

View(tidy\_BP\_1)

KR 2\$text<-as.character(KR 2\$text)

tidy KR 2<-KR 2%>%

unnest\_tokens(word, text) %>%

anti\_join(stop\_words,by = "word")%>%

count(word, sort=T)

View(tidy\_KR\_2)

CRN\_3\$text<-as.character(CRN\_3\$text)

tidy\_CRN\_3<-CRN\_3%>%

unnest\_tokens(word, text) %>%

anti\_join(stop\_words,by = "word")%>%

count(word, sort=T)

View(tidy\_CRN\_3)

## 

# 

## 

#### #BRITISH PETROLEUM 2018 CORPORATE SOCIAL RESPONSIBILITY REPORT

library(ggplot2)

freq\_hist <-tidy\_BP\_1%>%

#anti\_join(stop\_words) %>%

#count(word, sort=TRUE) %>%

filter(n>100)%>%

ggplot(aes(word,n,fill= sentiment))+

geom\_col()+

xlab=(NULL)+

coord flip()

freq\_hist

# #KOSMOS ENERGY 2018 CORPORATE SOCIAL RESPONSIBILITY REPORT library(ggplot2)

#### #CAIRN ENERGY 2018 CORPORATE SOCIAL RESPONSIBILITY REPORT

library(ggplot2)

freq\_hist <-tidy\_CRN\_3%>%

#anti\_join(stop\_words) %>%

#count(word, sort=TRUE) %>%

filter(n>80)%>%

ggplot(aes(word, n))+

geom\_col()+

xlab(NULL)+

coord\_flip()

freq\_hist

# 

library(tidyr)

```
frequency<-bind_rows(mutate(tidy_BP_1,file="BP"),
                            mutate(tidy_KR_2,file="Kosmos"),
                          mutate(tidy_CRN_3,file="Cairn"))%>%
                mutate(word=str_extract(word, "[a-z']+")) %>%
                             count(file, word) %>%
                              group_by(file) %>%
                      mutate(proportion = n/sum(n))%>%
                                select(-n) %>%
                         spread(file, proportion) %>%
                      gather(file, proportion, `BP`, `Cairn`)
                         #plotting the correlograms:
                                library(scales)
               ggplot(frequency, aes(x=proportion, y=`Kosmos`,
                           color = abs(`Kosmos`- proportion)))+
                     geom_abline(color="grey40", lty=2)+
            geom jitter(alpha=.1, size=2.5, width=0.3, height=0.3)+
        geom_text(aes(label=word), check_overlap = TRUE, vjust=1.5) +
                   scale_x_log10(labels = percent_format())+
                   scale_y_log10(labels= percent_format())+
scale_color_gradient(limits = c(0,0.001), low = "darkslategray4", high = "gray75")+
                           facet_wrap(~file, ncol=2)+
```

theme(legend.position = "none")+

labs(y= "Kosmos", x=NULL)

library(tidytext)

get\_sentiments('afinn') # Show example of the table

# pulling in sentiment for these 3 tokenized datasets

tidy\_BP\_1%>%

inner\_join(get\_sentiments("afinn"))%>%

#if you remove the group\_by it will calculate sentiment for all the data

summarise(sentiment=sum(value)) %>%

mutate(method="AFINN")

tidy KR 2 %>%

inner\_join(get\_sentiments("afinn"))%>%

summarise(sentiment=sum(value)) %>%

mutate(method="AFINN")

tidy\_CRN\_3 %>%

inner\_join(get\_sentiments("afinn"))%>%

```
summarise(sentiment=sum(value)) %>%
mutate(method="AFINN")
```

##let's see most negative tokens in the BP report

print(tidy\_BP\_1\_sentiment)

tidy\_BP\_1\_sentiment %>%

#group\_by(sentiment) %>%

#top\_n(10) %>%

#ungroup() %>%

#mutate(word=reorder(word, n)) %>%

ggplot(aes(sentiment, n, fill=sentiment)) +

geom\_col(show.legend = FALSE) +

#facet\_wrap(~sentiment, scales = "free\_y")+

labs(y="Contribution to sentiment", x=NULL)+

coord\_flip()

#the most positive and most negative tokens in the Kosmos report

tidy\_KR\_2\_sentiment <- tidy\_KR\_2 %>%

inner\_join(get\_sentiments("nrc")) %>%

count(sentiment, sort=T) %>%

mutate(sentiment = reorder(sentiment, n))

```
print(tidy_KR_2_sentiment)
                 tidy_KR_2_sentiment %>%
                  #group_by(sentiment) %>%
                       #top_n(10) %>%
                       #ungroup() %>%
             #mutate(word=reorder(word, n)) %>%
           ggplot(aes(sentiment, n, fill=sentiment)) +
               geom_col(show.legend = FALSE) +
          #facet_wrap(~sentiment, scales = "free_y")+
         labs(y="Contribution to sentiment", x=NULL)+
                         coord_flip()
##the most positive and most negative tokens in the Cairn report
          tidy_CRN_3_sentiment <- tidy_CRN_3 %>%
            inner_join(get_sentiments("nrc")) %>%
                count(sentiment, sort=T) %>%
          mutate(sentiment = reorder(sentiment, n))
                print(tidy_CRN_3_sentiment)
                 tidy_CRN_3_sentiment %>%
                  #group_by(sentiment) %>%
                       #top_n(10) %>%
                       #ungroup() %>%
             #mutate(word=reorder(word, n)) %>%
           ggplot(aes(sentiment, n, fill=sentiment)) +
               geom_col(show.legend = FALSE) +
```

## 

#install.packages("wordcloud")

library(wordcloud)

```
tidy_BP_1_sentiment <- tidy_BP_1 %>%
   inner join(get sentiments("bing")) %>%
      count(word, sentiment, sort=T)%>%
acast(word~sentiment,value.var = "n",fill=0)%>%
comparison.cloud(colors=c("red","darkgreen"),
             max.words=500, scale=c (1,1),
              fixed.asp=TRUE,title.size=1)
   tidy_KR_2_sentiment <- tidy_KR_2 %>%
   inner_join(get_sentiments("bing")) %>%
      count(word, sentiment, sort=T)%>%
acast(word~sentiment,value.var = "n",fill=0)%>%
   comparison.cloud(colors=c("red","blue"),
             max.words=500, scale=c (1,1),
              fixed.asp=TRUE,title.size=1)
  tidy_CRN_3_sentiment <- tidy_CRN_3 %>%
   inner join(get sentiments("bing")) %>%
```

count(word, sentiment, sort=T)%>%

#### Output

```
package 'RColorBrewer' successfully unpacked and MD5 sums checked
Error in install.packages : ERROR: failed to lock directory 'C:\Users\nabic\D
ocuments\R\win-library\3.6' for modifying
Try removing 'C:\Users\nabic\Documents\R\win-library\3.6/00LOCK'
> library(shapeR)
> library(pdftools)
> library(tm)
> library(NLP)
> library(dplyr)
> library(stringr)
> library(tidytext)
> library(ggplot2)
> library(reshape2)
> library(RColorBrewer)
> library(wordcloud)
> library(shapeR)
> library(tidyverse)
-- Attaching packages ----- tidyverse 1.3.0
v tibble 2.1.3
                       v purrr 0.3.3
                       v forcats 0.4.0
v tidyr
           1.0.2
v readr
           1.3.1
-- Conflicts ----- tidyverse_conflicts()
x ggplot2::annotate() masks NLP::annotate()
x dplyr::filter() masks stats::filter()
x dplyr::lag()
                         masks stats::lag()
> library(textreadr)
> library(textshape)
> library(scales)
> library(tidyr)
> library(textdata)
> library(plotly)
> setwd("C:/Users/nabic/Desktop/articles") #PDF files location
> nm <- list.files(path="C:/Users/nabic/Desktop/articles")# PDF file storage</pre>
```

```
###################################
> ######CREATING A DATA frame for the reports ###################################
#############################
> BP_1<-as.data.frame(pdf_text('British Petroleum Report.pdf'))%>%mutate(name
='BP')
> names(BP_1)[1]<-"text"
> view(BP_1)
> library(pdftools)#call this library to read text
> library(tm)
> setwd("C:/Users/nabic/Desktop/articles")
#########
################
> KR_2<-as.data.frame(pdf_text('Kosmos Report.pdf'))%>%mutate(name='Kosmos')
> names(KR_2)[1]<-"text
> view(KR_2)
###############
> setwd("C:/Users/nabic/Desktop/articles") #where are your PDF files
> nm <- list.files(path="/Users/nabic/Desktop/articles")#were are your PDF fi</pre>
les stored?
############
###############
########3
> CRN_3<-as.data.frame(pdf_text('Cairn Report.pdf'))%>%mutate(name='Cairn')
> names(CRN_3)[1]<-"text"</pre>
> view(CRN_3)
###################################
> ### creating my stop word ###
> Stuup_word <- data_frame(word=c("0",3","4","8","9","10""2018""oil""gas")
Error: unexpected string constant in "Stuup_word <- data_frame(word=c("0",
  lexicon=rep("custom",each=9)
  #closing data_frame
> print(Stuup_word)
Error in print(Stuup_word) : object 'Stuup_word' not found
> #Removal of stopwords and count of word frequency
data(stop_words)
 frequenciesStuup_word<- Stuup_word %>%
  unnest_tokens(word, text) %>%
anti_join(stop_words) %>% #Here tokens are removed
anti_join(Stuup_word) %>% #Here custom words are removed
##############
###################################
> BP_1$text<-as.character(BP_1$text)</pre>
> tidy_BP_1<-BP_1%>%
```

```
unnest_tokens(word, text) %>%
    anti_join(stop_words,by = "word") %>%
    count(word, sort=T)
> View(tidy_BP_1)
> KR_2$text<-as.character(KR_2$text)</pre>
 tidy_KR_2<-KR_2%>%
   unnest_tokens(word, text) %>%
    anti_join(stop_words,by = "word")%>%
    count(word, sort=T)
> View(tidy_KR_2)
> CRN_3$text<-as.character(CRN_3$text)</pre>
 tidy_CRN_3<-CRN_3%>%
   unnest_tokens(word, text) %>%
anti_join(stop_words,by = "word")%>%
   count(word, sort=T)
> View(tidy_CRN_3)
######################################
> ##### TOKEN FREQUENCY HISTOGRAMS FOR MY DATA FRAMES #########################
#####################################
#####################################
> #BRITISH PETROLEUM 2018 CORPORATE SOCIAL RESPONSIBILITY REPORT
> library(ggplot2)
> freq_hist <-tidy_BP_1%>%
  #anti_join(stop_words) %>%
   #count(word, sort=TRUE) %>%
filter(n>100)%>%
    ggplot(aes(word,n,fill= sentiment))+
   geom_col()+
   x1ab=(NULL)+
   coord_flip()
Error in freq_hist <- tidy_BP_1 %>% filter(n > 100) %>% ggplot(aes(word, :
  object 'freq_hist' not found
> freq_hist
Error: object 'freq_hist' not found
> #KOSMOS ENERGY 2018 CORPORATE SOCIAL RESPONSIBILITY REPORT
 library(ggplot2)
 freq_hist <-tidy_KR_2%>%
    #anti_join(stop_words) %>%
    #count(word, sort=TRUE) %>%
   filter(n>75)%>%
   ggplot(aes(word, n))+
   geom_col()+
   \bar{x}lab(NULL)+
   coord_flip()
> freq_hist
> #CAIRN ENERGY 2018 CORPORATE SOCIAL RESPONSIBILITY REPORT
 library(ggplot2)
> freq_hist <-tidy_CRN_3%>%
    #anti_join(stop_words) %>%
    #count(word, sort=TRUE) %>%
    filter(n>80)%>%
```

```
ggplot(aes(word, n))+
   geom_col()+
   xlab(NULL)+
   coord_flip()
> freq_hist
#####################################
> #################RUNNING A CORRELOGRAM WITH MY THREE DATAFRAME FOR CORRELAT
################################
> library(tidyr)
+
   mutate(word=str_extract(word, "[a-z']+")) %>%
   count(file, word) %>%
   group_by(file) %>%
   mutate(proportion = n/sum(n))%>%
   select(-n) %>%
spread(file, proportion) %>%
   gather(file, proportion, `BP`, `Cairn`)
 #plotting the correlograms:
 library(scales)
 scale_y_log10(labels= percent_format())+
   scale\_color\_gradient(limits = c(0,0.001), low = "darkslategray4", high = c(0,0.001)
+ Scaller
"gray75")+
   facet_wrap(~file, ncol=2)+
theme(legend.position = "no
labs(y= "Kosmos", x=NULL)
                          "none")+
Warning messages:
1: Removed 8209 rows containing missing values (geom_point).
2: Removed 8211 rows containing missing values (geom_text).
> #Taking a look at correlation coefficients
> cor.test(data=frequency[frequency$file == "BP",],
          ~proportion + `Kosmos`)
       Pearson's product-moment correlation
data: proportion and Kosmos
t = 1273, df = 1384, p-value < 2.2e-16
alternative hypothesis: true correlation is not equal to 0
95 percent confidence interval: 0.9995258 0.9996159
sample estimates:
cor
0.9995733
> cor.test(data=frequency[frequency$author == "Cairn",],
```

```
~proportion + `Kosmos`)
#########
########
 > library(tidytext)
> get_sentiments('afinn') # Show example of the table
 # \tilde{A} tibble: 2,477 \hat{x} 2
         word
                                       value
         <chr>
                                        <db1>
   1 abandon
                                                -2
   2 abandoned
   3 abandons
   4 abducted
   5 abduction
   6 abductions
   7 abhor
                                                 -3
   8 abhorred
                                                 -3
   9 abhorrent
                                                -3
 10 abhors
                                                -3
# ... with 2,467 more rows
> # pulling in sentiment for these 3 tokenized datasets
     tidy_BP_1\(^\)\%
           inner_join(get_sentiments("afinn"))%>%
            #if you remove the group_by it will calculate sentiment for all the data
            summarise(sentiment=sum(value)) %>%
+ mutate(method="AFINN")

Joining, by = "word"

# A tibble: 1 x 2

sentiment method
                 <db1> <chr> 93 AFINN
1
>
>
     tidy_KR_2 %>%
            inner_join(get_sentiments("afinn"))%>%
+ summarise(sentiments( arinn"))
+ summarise(sentiment=sum(value)) %>%
+ mutate(method="AFINN")
Joining, by = "word"
# A tibble: 1 x 2
    sentiments( arinn"))
# summarise(sentiments( arinn"))
# summarise(sentiment=sum(value)) %>%
# summarise(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments(sentiments
                 <db1> <chr>
                       182 AFINN
1
>
     tidy_CRN_3 %>%
            inner_join(get_sentiments("afinn"))%>%
+ summarise(sentiment=sum(value)) %>%

+ mutate(method="AFINN")

Joining, by = "word"

# A tibble: 1 x 2
      sentiment method
                  <db1> <chr>
                       106 AFINN
1
> ##let's see most negative tokens in the BP report
> tidy_BP_1_sentiment <- tidy_BP_1 %>%
+ inner_join(get_sentiments("nrc")) %>%
           count(sentiment, sort=T) %>%
mutate(sentiment = reorder(sentiment, n))
```

```
Joining, by = "word"
> print(tidy_BP_1_sentiment)
# A tibble: 10 x 2
    sentiment
                           n
    <fct>
                     <int>
 1 positive
                        348
                        193
    trust
 3 negative
                        146
 4 anticipation
                        121
                         82
   fear
 6 joy
                         80
 7 anger
                         65
 8 sadness
                         54
                         44
 9 surprise
10 disgust
                         36
  tidy_BP_1_sentiment %>%
     #group_by(sentiment) %>%
     #top_n(10) %>%
#ungroup() %>%
     #mutate(word=reorder(word, n)) %>%
     ggplot(aes(sentiment, n, fill=sentiment)) +
     geom_col(show.legend = FALSE) +
     #facet_wrap(~sentiment, scales = "free_y")+
labs(y="Contribution to sentiment", x=NULL)+
     coord_flip()
  #the most positive and most negative tokens in the Kosmos report
tidy_KR_2_sentiment <- tidy_KR_2 %>%
  inner_join(get_sentiments("nrc")) %>%
     count(sentiment, sort=T) %>%
+ mutate(sentiment = reorder(sentiment, n))
Joining, by = "word"
> print(tidy_KR_2_sentiment)
# A tibble: 10 x 2
    sentiment
    <fct>
                      <int>
 1 positive
                        331
                        201
   trust
 3 anticipation
                        106
 4 negative
                         97
 5
                         84
    joy
 6 fear
                         52
 7 anger
                         38
 8 surprise
                         37
                         35
 9 sadness
10 disgust
                         26
  tidy_KR_2_sentiment %>%
     #group_by(sentiment) %>%
     #top_n(10) %>%
     #ungroup() %>%
     #mutate(word=reorder(word, n)) %>%
     ggplot(aes(sentiment, n, fill=sentiment)) +
geom_col(show.legend = FALSE) +
     #facet_wrap(~sentiment, scales = "free_y")+
labs(y="Contribution to sentiment", x=NULL)+
coord_flip()
> ##the most positive and most negative tokens in the Cairn report
  tidy_CRN_3_sentiment <- tidy_CRN_3 %>%
  inner_join(get_sentiments("nrc")) %>%
     count(sentiment, sort=T) %>%
+ mutate(sentiment = reorder(sentiment, n))
Joining, by = "word"
> print(tidy_CRN_3_sentiment)
# A tibble: 10 x 2
    sentiment
```

```
<fct>
               <int>
 1 positive
                 336
 2 trust
                 201
 3 negative
                 133
 4 anticipation
                 108
  fear
                  73
 6
  joy
                  66
  sadness
                  61
 8 anger
                  40
                  37
 9 disqust
10 surprise
                  33
 tidy_CRN_3_sentiment %>%
    #group_by(sentiment) %>%
   #top_n(10) %>%
#ungroup() %>%
+
   #mutate(word=reorder(word, n)) %>%
ggplot(aes(sentiment, n, fill=sentiment)) +
geom_col(show.legend = FALSE) +
    #facet_wrap(~sentiment, scales = "free_y")+
    labs(y="Contribution to sentiment", x=NULL)+
    coord_flip()
#######
#########
> #install.packages("wordcloud")
 library(wordcloud)
> tidy_BP_1_sentiment <- tidy_BP_1 %>%
    inner_join(get_sentiments("bing")) %>%
    count(word, sentiment, sort=T)%>%
   Joining, by = "word"
There were 50 or more warnings (use warnings() to see the first 50)
> tidy_KR_2_sentiment <- tidy_KR_2 %>%
    inner_join(get_sentiments("bing")) %>%
    count(word, sentiment, sort=T)%>%
   +
Joining, by = "word"
There were 50 or more warnings (use warnings() to see the first 50)
> tidy_CRN_3_sentiment <- tidy_CRN_3 %>%
+ inner_join(get_sentiments("bing")) %>%
    count(word, sentiment, sort=T)%>%
   acast(word~sentiment,value.var = "n",fill=0)%>% comparison.cloud(colors=c("maroon","turquoise"), max.words=500, scale=c (1,1), fixed.asp=TRUE,title.size=1)
+
+
```