

# **R. Maurice Civers**

## **(53808 Supervisor)**

601 Forest Road, Wayne, PA 19087

(Cell) 215-219-1477 (Office) 215-214-8056 (Email) [maurice.civers@navy.mil](mailto:maurice.civers@navy.mil)

### **Executive Statement**

Trained Lean Six Sigma Green Belt professional with 14 years supporting C4ISR operations. A well respected leader within the 538 Division, SPAWAR, and DoN, trusted to promote and execute the command's mission of decision superiority through information dominance.

### **Summary of Operational Improvement Support**

- Managed financial appropriations & acquisitions for Division's largest customer, NGA-IPL
  - Incoming funding totaled more than \$40M (Expiring/ Non-Expiring, Direct Cite/ Reimbursable)
- Managed a myriad of Task Orders in support of NGA, valued at more than \$10M
  - In support of the Engineering Services, Life Cycle Support, and Cyber C2 Contracts
- Served as member of the Integrated C2I Eng. Division's Product Distribution Center (PDC) Tiger Team
  - Responsibilities included restructuring the current PDC Contract
- Logistics Working Group (LWG) experience
- Experience as a Credit Card Holder in support of Branch 53823
- Managed a team of more than 35 government and contracting staff
- Served as member of SSC Pacific's Navy ERP Deployment, Training, and Implementation Team

### **Professional Experience**

SSC Pacific, Integrated C2I Engineering Division:

#### **Standardization & Governance Manager, NAVY 311; 10/2013 – Present**

- Work closely with the sponsor (PMW-240) Sea Warrior Program Office. Relied upon to provide oversight and direction in shaping and monitoring policy, protocol and business rules for the U.S. Navy's pre-eminent Point of Entry (PoE) for enterprise call center support, NAVY 311
- Coordinate with Echelon II business leaders to establish best practices and business guidance that increases quality, streamlines efficiencies, and promotes standardization across the enterprise arena
- Author of enterprise-wide Business Rules (BR) documents and policies. Address business rules change requests, as well as serve as a key member of the NAVY 311 Configuration Control Board (CCB)

#### **Continuous Process Improvement (CPI) Lead, Branch 53821; 10/2013 – Present**

- Work closely with the 53/54/59 Department's Engineering and CPI Leads
- Apply the principles and methodology attained from Lean Six Sigma Green Belt training to increase organizational efficiencies for the entire 53821 Branch. As a result, all Projects within the branch have attained compliancy with the Department's CPI requirements, i.e., PTW, PCT, PMG and the PIT Tool
- Successfully managed effort to re-characterize the NSWPC project from a "Tier 1" project to a "Task"

#### **Program Coordinator, 538 STEM Education, Outreach & Research Program; 10/2012 – Present**

- Worked closely with our 538 Division Head, as well as with the Science & Technology (S&T) Department to launch the Integrated C2I Engineering Division's STEM Program
- Within two years of our 538 Division's STEM program inception, it has become an award winning nationally recognized program that has championed such 'game-changing' innovations as web-app development and U.S. FIRST Robotics & Engineering
- Co-authored along with SSC Pacific legal counsel a Memorandum of Agreement (MOA) with Temple University College of Engineering

**R. Maurice Civers**

## **(53808 Supervisor)**

601 Forest Road, Wayne, PA 19087

(Cell) 215-219-1477 (Office) 215-214-8056 (Email) [maurice.civers@navy.mil](mailto:maurice.civers@navy.mil)

### **Professional Experience**

SSC Pacific, Integrated C2I Engineering Division:

#### **Program Coordinator, 538 STEM Education, Outreach & Research Program; 10/2012 – Present**

*(Continued from previous page)*

- Successfully collaborated with NAVSEA (NSWC CD-SSES) in submitting a proposal for a National Defense Education Program (NDEP) grant to fund STEM outreach and research for the 538 Division's newly formed U.S. FIRST Robotics Engineering Program
- Expert in Program Management and Program Development – Worked with the 538 Division Head, SSC Pacific legal counsel, and the S&T Department to launch and attain funding for the following programs:
  - Computer-Science (paid) Apprenticeship Program with Temple University College of Engineering
  - High School (paid) Internship Program (SEAP)
  - College (paid) Internship Program (NREIP)
  - NAVSEA (NSWC CD-SSES) Near-Peer Ambassador Program (pilot)
  - U.S. FIRST Robotics Program in collaboration with NAVSEA (NSWC CD-SSES)
  - Expert in Relationship Management – formed strategic alliances with diverse constituents instrumental in developing and sustaining program success, i.e., Office of Naval Research (ONR), American Society of Engineering Education (ASEE), National Department of Education Program (NDEP), Temple University College of Engineering, University of Pennsylvania as well as collaborations internally with SSC Pacific Codes 5.0/7.0/8.0. Other notable strategic alliances include COMCAST, PECO, PJM Interconnection, Philadelphia City Hall, and the School District of the City of Philadelphia

#### **Project Manager; Image Product Library (IPL), iSToRE SIS and XP programs; 3/2010 – 9/2013**

- Provided leadership of a highly technical team of over 35 civilian and contractor support personnel including engineers, logisticians, technical specialist, and administrative staff members
- Executed an annual budget of over \$9.5M and directly influenced over \$60M supporting product development, acquisitions, O&M, test and evaluation in C4ISR domains throughout my tenure
- Co-Engineered along with Branch Head, a three year \$57M Support Agreement. The Support Agreement combined operations and maintenance requirements for five programs into one support package
- Expanded new business by diversifying projects portfolio of services to include Certification & Accreditation (C&A) support, Software Support Activity (SSA) support, Independent Government Testing Facility support, and Direct Feed hardware maintenance support
- Leader in CPI - Recognized by SSC Pacific senior leadership for successfully implementing a broad spectrum of CPI initiatives each consecutive year of my tenure:
  - 100% in Top Ten Best Practices – 3 consecutive years
  - 100% in Project Management Plan (PMP) – 3 consecutive years
  - 100% in Project Management Guide (PMG) – 2 consecutive years

#### **Logistics & Training Lead, Image Product Library (IPL); 4/2009 – 3/2010**

- Logistics, Procurements, and Life Cycle Support – Managed a multi-million dollar asset account in support of the National Geospatial- Intelligence Agency (NGA)
- Executed procurement actions in support of spares/ life cycle support requirements
- Assisted program manager with constructing Statement of Works, RFP's, evaluating and negotiating ROM's, Vendor Quotes, and outlining project financial objectives in accordance with program sponsor requirements

**R. Maurice Civers**

## **(53808 Supervisor)**

601 Forest Road, Wayne, PA 19087

(Cell) 215-219-1477 (Office) 215-214-8056 (Email) [maurice.civers@navy.mil](mailto:maurice.civers@navy.mil)

### **Professional Experience (Cont.)**

Lockheed Martin:

#### **Installations Coordinator; Joint Mission Planning Systems (JMPS); 2/2006 – 4/2009**

- Collaborated with PMA-281 and PMA-299 to support the stand-up and site activation of three brand new MH-60 training facilities in the USA and South West Asia. The coordination of hardware installation and logistics support of more than \$100K of equipment was critical in providing training and maintenance of pilot proficiency for the entire MH-60 community

#### **Customer Support Help Desk, Naval Mission Planning Systems (NAVMPS); 10/2002 – 2/2006**

- As acting PMA-281 Lead Coordinator of the 1st United States Aircraft Carrier in more than eight years to deploy 100% without a SPAWAR Representative Ship Rider, (USS Abraham Lincoln) responsibilities included:
  - Forecasting Navy Mission Planning Systems hardware requirements
  - Managing allocated resources (hw/sw and people) to ensure mission accomplishment
  - Defining NAVMPS training objectives for Navy/ USMC personnel

United States Air Force

#### **U.S. Operations Intelligence Specialist; 12/1997 – 10/2002**

- Actively managed and streamlined work centers \$1,200,000.00 communications/electronics account. Position entailed purchasing, accounting, and quality assurance of classified and unclassified government assets
- LAN Administrator for classified systems to include network design, installation, and configuration. Closely managed the design and implementation of work centers first comprehensive classified network infrastructure

#### **Recent Awards & Special Recognitions (2010 – 2014)**

- A Visionary in United States Navy STEM Education; nationally recognized by MESA USA Organization, August 2014
- Distinguished Achievement in Leadership Award; presented by SSC Pacific C2 Department, May 2014
- Distinguished Team Achievement Award for Establishment of the 538 Computer Science Mentor Program; presented by SSC Pacific C2 Department, May 2014
- Certificate of Excellence in Outreach & Leadership; presented by Temple University College of Engineering, April 2014
- Distinguished Team Achievement Award for Establishing the Independent Government Test Facility (GTF); presented by SSC Pacific C2 Department, June 2013
- SSC Pacific Certificate of Achievement in Project Management Guide Implementation; presented by SSC Pacific's Executive Director (ED), Carmela Keeney, November 2012
- Inducted as a Class of 2012 Leadership Philadelphia Fellow; Leadership Philadelphia, LLC, June 2012
- "Philadelphia's Best and Brightest Leaders of 2012"; *Philadelphia Inquirer* newspaper, May 2012
- City of Philadelphia Mayoral Citation Award for Outstanding Professional Achievement; team award honored by Mayor of City of Philadelphia, Mayor Michael Nutter, February 2012
- "On The Spot Award" for providing Navy ERP implementation training throughout SSC Pacific, July 2010

**R. Maurice Civers**  
**(53808 Supervisor)**

### **Media (Interviews/ Panel Discussions/ Etc...)**

- 2014: Office of Naval Research (ONR) STEM2STERN Quarterly Magazine; Oct. 2014 (PAO Approved)
- 2014: SSC Television; May 2014 edition
- 2014: SSC Pacific Daily News Bulletin (DNB); May 14, 2014 edition
- 2014: Temple University/ SSC Pacific STEM Documentary; March 2014 (PAO Approved)
- 2013: American Associations of Blacks in Energy (AABE); panel discussion on STEM
- 2013: Importance of Business and Community Leadership; panel discussion at Lincoln Financial Field
- 2012: LaGrange Daily Newspaper; August 4, 2012 edition (PAO Approved)
- 2012: SSC Pacific Daily News Bulletin (DNB); July 26, 2012 edition
- 2012: SSC Pacific Daily News Bulletin (DNB); March 1, 2012 edition

### **Education and Training**

- **Colorado Technical University**  
Bachelor of Science in Business Administration and Information Technology; 2012  
Master level courses in Computer-Science Engineering completed
- **University of Pennsylvania, Wharton School of Business**  
Small Business Development Center (SBDC)  
Business Development & Leadership Development Programs; 2012 and 2009
- **Department of Defense Training Complex for Intelligence**  
**Certified Intelligence Operations Apprentice, Intelligence Specialist**; 1997
- **Tuskegee University**  
Bachelor of Science in Business Administration; Transferred

### **Industry Certifications**

- SSC Pacific Lean Six Sigma – Trained Green Belt
- Certification in Project Planning – Colorado Technical University
- Certification in Business Fundamentals – Colorado Technical University
- Microsoft Certified Systems Engineer, Win2K (MCSE)
- Microsoft Certified Professional, Win2K (MCP)
- Certified Field Support Technician - STI Knowledge
- Certified Help Desk Professional – STI Knowledge

### **Security Clearance**

Furnished Upon Request