Hospital Website AI Assistant Knowledge Base

# 1. Hospital Overview

- Name: [Your Hospital Name]  
- Location: [Address, City, Country]  
- Contact: [Phone, Email]  
- Mission: [Brief mission statement]  
- Vision: [Brief vision statement]  
- Specialties: [e.g., Cardiology, Pediatrics, Orthopedics]  
- Opening Hours: [Weekdays and Weekend timings]

# 2. Doctors and Departments

- Department Name: [e.g., Cardiology]  
- Doctors:  
 - Dr. John Doe, MD – Available: Mon, Wed, Fri  
 - Dr. Jane Smith, MBBS – Available: Tue, Thu  
- Services Offered: [e.g., ECG, Heart Surgery]

# 3. Appointment Booking Instructions

- Booking Options: [Online, Phone, In-Person]  
- Required Info: [Name, Age, Contact Info, ID]  
- Policies: [e.g., 24-hour cancellation required]

# 4. Common Procedures & Services

- Procedure: [e.g., Blood Test]  
- Description: [What it is, how it’s done]  
- Preparation: [e.g., Fasting required?]  
- Aftercare: [What to do post-procedure]

# 5. Billing and Insurance

- Accepted Insurances: [List providers]  
- Billing Process: [When/how bills are generated]  
- Payment Methods: [Cash, Card, Online]  
- Estimates: [Provide examples or typical costs]

# 6. Frequently Asked Questions (FAQs)

- Q: Do you offer 24/7 emergency services?  
 A: Yes, our emergency department is always open.  
- Q: Can I access my test results online?  
 A: Yes, through our patient portal with secure login.  
- Q: Is there parking available?  
 A: Yes, free parking is available for patients and visitors.