

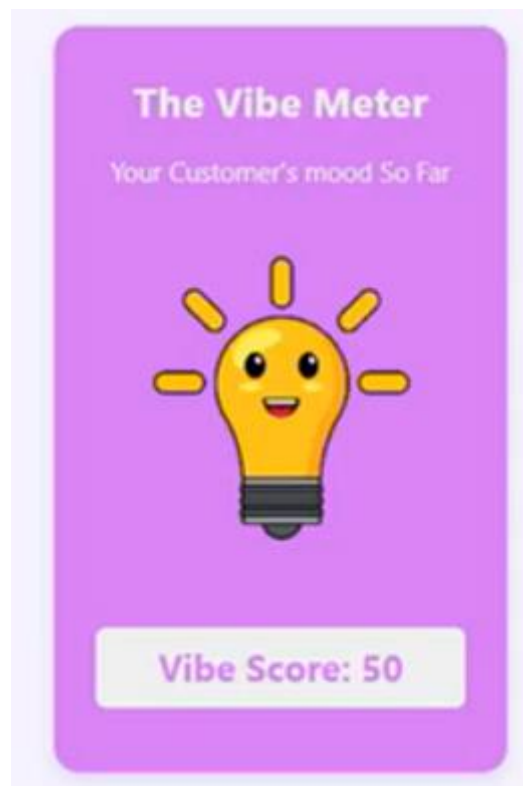
The Vibe Meter

Description:

The Vibe Score feature in Magic CX evaluates the overall vibe or atmosphere of conversations during sales calls. It provides a numeric score indicating the quality and dynamics of communication among participants.

How to Use:

1. **Real-time Analysis:** As conversations unfold, Magic CX analyzes the tone and dynamics of the dialogue in real-time.
2. **Scoring:** The Vibe Score is calculated based on the interaction among participants, ranging from 0 to 100.
3. **Interpretation:** Higher scores indicate a positive and engaging conversation, while lower scores suggest areas for improvement.
4. **Utilization:** Leverage insights from the Vibe Score to tailor responses and enhance communication effectiveness.



Categorization:

- The Vibe Score categorizes conversations into three main categories:
 - High Score: Indicates a positive and productive conversation with effective communication.
 - Medium Score: Suggests a neutral or average vibe, where communication may lack depth or emotion.
 - Low Score: Signifies tension or disengagement among participants, highlighting areas for improvement.