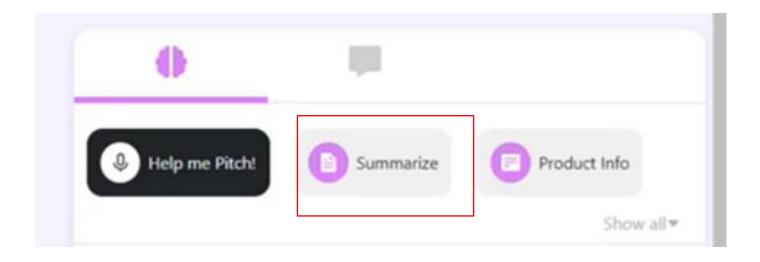
## **Summarization:**

### **Description:**

Summarization feature generates concise summaries of conversation history post-call.

### How to Use:

- 1. **Accessing Summarization Tool**: After a call, access the summarization tool the given option.
- 2. **Analysis:** Magic CX analyzes the conversation and generates a summary highlighting key points and insights.
- 3. **Review:** Review the summary to gain actionable insights and streamline post-call analysis.



# **Product Information:**

## **Description:**

Product information tool allows users to access and share detailed product descriptions during calls.

### How to Use:

- 1. **Accessing Product Info**: During a call, use the product information tool from the panel.
- 2. **Viewing Details**: View detailed product descriptions, specifications, and use cases.
- 3. **Sharing**: Share product information with participants to facilitate informed decision-making.

