

Talha Khokhar

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SKILLS

- **Languages:** Java, JavaScript, Python, HTML/CSS, C#
- **Database Management:** Relational/non-relational model, PostgreSQL, MySQL, Firebase
- **Tools/Frameworks:** Git, React, Angular, Node, MySQL, .NET, Google Cloud Platform, Bootstrap, jQuery, NLTK

PROFESSIONAL EXPERIENCE

Solutions Engineer, NetFore Systems Inc.

Aug. 2021 – present

Google Cloud Platform, Inference SaaS

Remote

- Automated Five9 customer communications by integrating REST APIs, Google Dialogflow, and using the Inference SaaS platform
- Developed various projects for multi-billion-dollar businesses starting from planning and requirements through to post-implementation
 - Example: automated a customer's existing DTMF system allowing their users to easily access order information and place new orders, effectively improving overall user experience and increased customer retention
- Analyzed data and built custom reports for customers that outlined usage and performance metrics

Front-end developer, BrisklyQ

Jan. 2021 – July 2021

Angular, .NET Core, MySQL, CSS

Mississauga, ON

- Developed new features and reusable UI components using Angular 10 for the BrisklyQ child care management application
 - Example: A feature to view the geographic location of daycares using the Mapbox API and Leaflet.js
- Implemented a conversational bot for enhanced user experience along with a documented API using .NET Core, MySQL, and Swagger
- Collaborated with the team using Azure Devops to keep track of and fix issues as well as managing code revision history
- Integrating the backend REST API with the front-end

PROJECTS

Prayer App

Sep. 2020 – Oct. 2020

JavaScript, HTML, CSS, PHP, MySQL

Mississauga, ON

- Developed a website in vanilla JavaScript to check local prayer timings with a search functionality
- Utilized a prayer time API to display timings and MapBox for geolocation information
- Login and registration system built with PHP and a MySQL database. Improved registration using a one-way hashing algorithm 'bcrypt'

Defect Prediction

Jan. 2020 – Mar. 2020

Python (numpy, pandas, NLTK)

Mississauga, ON

- Developed a machine learning model to analyze and find bugs in source code.
- Improved classification accuracy up to 70% using a bag-of-words approach and functions provided by the NLTK library

Personal Website

Mar. 2019 – Sep. 2019

React, Node (Nodemailer), Express, Firebase

Mississauga, ON

- Built and fully deployed a portfolio via Firebase to showcase various projects. Styled with Bootstrap
- Developed a react component which uses Node.js along with Nodemailer to process emails

EDUCATION

York University Lassonde School of Engineering

Oct. 2020

B.A. Honors Computer Science

Toronto, ON

- Entrance scholarship