

SHAZA ALI

Web Developer | PHP laravel

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📍 cairo

🌐 cvonline.me/pwoluwqadi

PROJECTS AND WORKING EXPERIENCE

CURRENT ROLE:
TECHNICAL SUPPORT AGENT - SALLA ECOMMERCE PLATFORM 03/2021 - till now

I provide a professional first technical point of contact for the customer verbally and written through Intercom platform . Diagnose fault-related cases by effectively utilizing platform simulation tools and other utility programs. Provide updates as needed to the customer in order to meet performance objectives. query platform Metabase (database) and Graylog to effectively retrieve data as needed to diagnose issues faced by customer and escalate issues as needed including full documentation of case and its analysis

Inventory Management System

<https://github.com/shazaaly/inventory>

BROOKER THEME DESIGN

<https://github.com/shazaaly/broker-theme>

MARKETING AGENCY WEB APP

<https://github.com/shazaaly/marketing-agency>

CORPORATE PORTFOLIO

<https://github.com/shazaaly/corporate>

ECOMMERCE DASHBOARD

<https://github.com/shazaaly/store-ecommerce>

WEB DEVELOPER

Freelance web developer 2018 - till now

EDUCATION

DEGREE

Software Engineering Professional Diploma
2019 - 2020

DEGREE

BCPS 2013

Board Certification in Pharmacotherapy Specialty
BCPS

LANGUAGES

Arabic: Native

English - IELTS Band 7

EXECUTIVE SUMMARY

Successfully gathered medical background through years of experience as a pharmacist in different working environments and programming, willing to build digital solutions that turn medical / educational healthcare developmental needs into digital solutions.

CERTIFICATES

Professional Diploma

Faculty of Graduate Studies for Statistical Research
Cairo University 2019-2020

Graduation Certificate

Faculty of Pharmacy, Cairo University grade: very good 2004

Postgraduate certificate

BCPS

Board of Pharmacy Speciality 2013

SKILLS

Technical Writing ●●●●●●●

Communication ●●●●●●●

Database ●●●●●○

Programming ●●●●●○

COMPLEMENTARY EDUCATION

Course name

Senior steps Training center: Full Stack Web Development

Course name

European Resuscitation Council Certification: ALS

REFERENCES

Name

Pharmacist : Magda Mahmoud +201006431687

Name

Engineer: Ahmed Emam +201032878227

<https://www.facebook.com/shaza.othman/>

<https://www.linkedin.com/in/shazaali/>

https://twitter.com/shaza_aly

