

# MOHAMMED MAHASNEH



## Contact

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Aqaba, Jordan

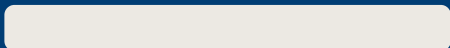
## Personal Details

Date of Birth : 02/02/1998

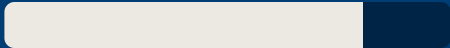
Nationality : Jordanian

## Skills

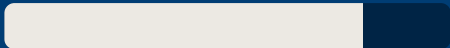
Menu memorization 100%



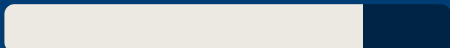
Liquor, beer and wine knowledge 80%



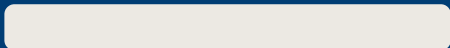
Preparing garnish 80%



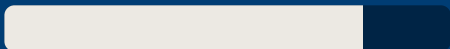
Time management 80%



Problem solving 100%



Working under pressure 80%



## Languages

Arabic

English

## OBJECTIVE

Hardworking Bartender with experience in large-scale casual dining establishments. Committed to upholding highest standards of customer service and safe food handling practices. Capable Bartender passionate about serving customers well while exceeding customer expectations and maintaining poise and sense of humor in demanding environments. Strong history of exceptional service in high-end establishments. Customer-oriented Wait Staff Member with experience in service industry. Excellent interpersonal communication skills with focus on guest satisfaction when interacting with patrons.

## EXPERIENCE

**Filingo productions** 06/2022

Lead Actor -

Studied scripts to successfully portray characters in a drama. 09/2022

Studied and rehearsed roles from scripts to interpret and memorize lines and cues.

Learned scripts to understand characters' relationships and develop role interpretations.

Performed humorous and serious interpretations of emotional actions and situations, using body movements, and gestures.

Practiced lines and scenes independently and collaboratively to prepare for performances.

Traveled to set locations to complete onsite filming.

Performed alongside various well-known actors and actresses.

Worked collaboratively with other actors to perform scenes and convey stories.

**Estarta Solutions** 06/2022

Intern -

Collaborated to assist support protocol development and 09/2022

offered consultation based on cross-functional knowledge. Assisted IT team members by crafting project research material for implementation.

Aided problem resolution measures and suggested patches and hardware, software and network troubleshooting alternatives.

## Ayla Oasis

01/2022

Bartender

-

Developed new signature cocktails to support bar marketing brand and increase profits.

04/2022

Organized bar inventory and storage procedures to keep stock within optimal levels and meet expected customer demands.

Obtained cash bank and stocked service bar to prepare for operation.

Kept bar presentable and well-stocked to meet customer needs.

Followed alcohol awareness procedures for preventing excessive guest intoxication.

Handled simultaneous customer, team, and business needs while avoiding unnecessary delays or errors.

Recruited and trained new bartenders and barbacks to help maintain talented team.

Followed strict recipes and drink measurements to minimize product used.

Crafted special drink and cocktail menu items for seasonal offerings.

Served high customer volumes during special events, nights, and weekends.

Prepared custom drink orders by accurately measuring and mixing house ingredients.

Explained daily specials and beverage promotions to exceed daily sales goals.

Upsold menu items to customers, driving up per sale revenues and maximizing profits.

Trained new bartenders on drink preparation, product promotion, garnish preparation, and sanitation protocol.

Created attractive bar displays by strategically arranging bottles and glass

<b>Ayla Oasis</b>	10/2019
Waiter	-
Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.	01/2022
Folded napkins and prepared silverware sets to provide adequate supply for host station.	
Quickly reset and cleaned up tables after customers left to enable speedy turnaround and guest flow.	
Kept server areas clean and stocked to increase efficiency while working tables.	
Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.	
Used cash registers and credit card machines to cash out customers.	
Maintained customer satisfaction by clarifying questions about orders and specialty items.	
Answered customers' questions, recommended items, and recorded order information.	
Processed orders and sent to kitchen employees for preparation.	
Checked customers' IDs to verify age in compliance with minimum age requirements for consumption of alcoholic beverages.	
Remained calm and poised when dealing with difficult customers or during busy shifts.	
Trained new servers on restaurant policies and procedures.	
Upsold appetizers, drinks and desserts to increase restaurant profits.	
Collaborated with kitchen staff to facilitate prompt and accurate food preparation.	
Met with chef to review daily specials and menu changes.	
<b>Ayla Oasis</b>	05/2019
Golf Attendant	-
Monitored first tee, tee off times and turn times to anticipate schedule problems.	10/2019
Observed guests for proper use of equipment and respectful behavior on property.	
Kept golf course equipment stored properly and reported maintenance needs.	
Logged daily course activities and reported on golf injuries or other notable incidents.	

	<b>Al-Waseem Co.</b>	04/2018
	Spa Manager	-
	Maximized efficiency through time management and staff supervision to boost productivity.	01/2019
	Oversaw upkeep of entire facility and notified maintenance for service repairs.	
	Maintained front desk workstation by keeping it clean and organized.	
	Managed activities related to staff training, treatment procedures, inventory management and marketing.	

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**EDUCATION**

<b>Aqaba university of technology</b>	2023
Bachelor's degree in Artificial intelligence	
First-Class degree	