



SERVICE AGREEMENT

This Service Agreement (the "agreement") is a legal agreement between you
..... ("Client") and **MobiAd Africa Tanzania**

Limited ("MobiAd"). All the terms must be read and agreed prior to subscribing to the service. A signed agreement or confirmation of order means that these terms have been read in full and the client agrees to be bound by these terms. If you are agreeing on behalf of another party, you represent that you have authority to do so.

Nature of Service

MobiAd service offers mobile phone subscribers a custom caller tune for mobile phone numbers. The service is available **TIGO** Tanzania network subscribers.

Service Terms

The service is subscribed on monthly basis. The client is subscribing to the service from 2021 to 2021 being a period of¹ months. Upon subscription of the service the client can make changes to the custom tune as the client deems fit on a monthly basis.

MobiAd reserves the right to reject offering the service. This includes, but is not limited to, political tunes and tune that might spark religious or tribal conflicts, any content that is solely owned by other parties, any abusive content or any content or product or service that is illegal and against laws of United Republic of Tanzania.

In case of any Huddle towards attaining the service such as DND status on the client Number, the client agrees to remove the huddle thus proceeding with the service

Hereafter the roles of each party being

The client

To register and subscribe phone number(s) for the service and timely communication on deregistration of phone number(s)

To ensure all registered numbers are well informed about the service being subscribed to

To provide information to be used in generating the custom tune or provide a recorded custom tune audio in WAV or MP3 format

To ensure timely communication is made with MobiAd on service resubscription/renewal



To ensure payments are made on time through the recommended payment platform

MobiAd

To offer service based on client subscription request

To offer timely communication on service status or any technical issues that May arise which are beyond MobiAd control

Payment terms

All payments should be made through the cash, cheque or direct deposit into the company account

All services payments will be done monthly

All payments should be made immediately after the signing of this contract

Cancellations or changes in the service (tune) are accepted only in writings and must be communicated 30 days prior to avoid being billed.

Termination clause

This agreement is for the period stated under service terms and will result to an expiry

On after the specified period. Upon will of termination, the client will issue a notice to MobiAd on the intention to terminate the service. With this MobiAd will have 7 days to

Effect the termination by removing all the caller tunes loaded on the clien shared numbers. However, the client will be required to pay in full monthly contract amount for the number within the month that the contract notice is issued.

Any notice under this agreement shall be in writing and NOT ORAL at any circumstances. The Notice will be sufficiently served if it is sent to an official address of

The other party.

Disputes resolution

Dispute and differences concerning this agreement shall be settled by the parties amicably and in the event of the failure to conclude a settlement within (2) two months the

Same shall be settled in accordance with the Laws of the united republic of Tanzania that govern this contract, especially through Mediation and Arbitration.

Accepted this :Day of2021

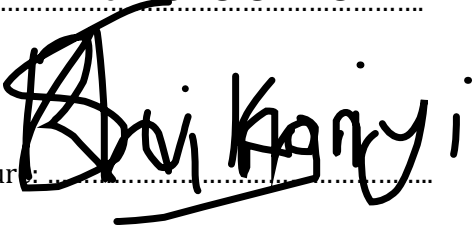
Client Representative

Name:

Signature:

MobiAd Representative

Name: RuMISHO SHIKONYI.....



Signature: