Closed User Testing Tasks and Questions

Briefing:

Thank you for being a participant in Orcasstars' app closed testing. You will be given a link to download the Orcastars app to an android device. In this testing, there will be a few tasks to complete and questions to answer afterwards. Your detailed answers will help with future updates.

Tasks:

You are a hungry environmentally conscious person that wants to find a restaurant nearby that conducts sustainable practices so that you know where to go support businesses with good environmental practices and go out to eat.

1. For the first task, navigate through the app and find a list of restaurants.
2. Still using the app, find more information about the first restaurant on the list.
3. In the last taks, try pulling up a map view to display businesses around you.

Questions:

1. What were the steps you took to navigate and complete all three of the tasks (whether it gave successful or unsuccessful results)?

2. Did the required steps to complete the tasks make sense to you? Why or why not?

3. What aspect of the app did you like?

4. What aspect of the app needs improvements?

5. Were there actions you took on the app that brought a surprising result? If any, what were they?