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Fundcity

Recovery Agreement

Hereby, we at Fundcity(**Company**) undertake to transfer funds lost during investment activity with the fraudulent financial institution to Mr/Mrs _____(**Customer**) during the Customer Financial Protection Process. Recovered funds are coming from the confirmed fraudulent investment institution as the result of completed dispute case #322-1489AF.

Recovery agreement contains two main parties: **Customer** and **Company**. By signing this agreement both parties undertake to execute their obligations in terms described below.

Company's duty and interest:

- a. **Company** obliges to guide and support **Customer** throughout the recovery process.
- b. **Company** does not provide complete guarantee on the successful finish of the recovery process in case **Customer** violates the Recovery Agreement.
- c. **Company** undertakes to restore **Customer** investment loss in case of proven guilty of the financial institution where the **Customer's** investment took place.
- d. **Company** does not take any responsibility for the legal fees/charges/commission/deductions that can be requested by the third-party involved in the recovery process (Bank/ Tax Office/ Exchange platforms etc...).

Fundcity ("us" or "we" or "our" or Fundcity) is a company incorporated under the laws of Germany, having its registered office at Köpenicker Str. 18-20, 1, Berlin, Germany

Customer's duty and interest:

- a. **Customer** obliges to verify his/her identity upon the request of case coordinator.
- b. **Customer** undertakes to not disclose any details regarding the recovery process to the third-parties until the complete finish of the recovery process.
- c. **Customer** confirms that he/she's provided with all the necessary information about the possible charges that can be requested by the mediatory third-party uncontrolled by the **Company**.
- d. **Customer** hereby confirms that the funds previously invested to the fraudulent investment institution are not violating AML and Tax Evasion policies.

Company will provide a personal coordinator to each recovery case. Case coordinator duty is to guide and support the **Customer** through the recovery process until it's complete finalization.

Customer undertakes to follow the instruction provided by the case coordinator and keep the communication with responsible person until the fact of receiving restored funds and paying the **Company** interest.

Chief Recovery Officer

Mr. Paul Beauchlen

Customer's name: _____

Customer's signature: _____

Date: 08/11/2024