

***(IT Security & Customer Data)***

**MODEXIA DATA PRIVACY & NETWORK SECURITY**

**1. CUSTOMER DATA PROTECTION**

- ***Deep Packet Inspection (DPI):*** Modexia does **NOT** inspect the contents of customer traffic (emails/chats) unless required by a court order.
- ***Metadata Retention:*** We retain IP log history for 6 months as required by local telecommunications regulations.

**2. NETWORK SECURITY**

- ***DDoS Mitigation:*** If a client IP is under attack, the "Blackhole" protocol is triggered automatically to protect the rest of the network.
- ***Router Access:*** Only Senior Network Architects (Level 3 Access) can push configuration changes to the Core Routers.