

*(IT Security & Customer Data)*

## **MODEXIA DATA PRIVACY & NETWORK SECURITY**

### **1. CUSTOMER DATA PROTECTION**

- ***Deep Packet Inspection (DPI): Modexia does NOT inspect the contents of customer traffic (emails/chats) unless required by a court order.***
- ***Metadata Retention: We retain IP log history for 6 months as required by local telecommunications regulations.***

### **2. NETWORK SECURITY**

- ***DDoS Mitigation: If a client IP is under attack, the "Blackhole" protocol is triggered automatically to protect the rest of the network.***
- ***Router Access: Only Senior Network Architects (Level 3 Access) can push configuration changes to the Core Routers.***