Summarise your responsibilities, skills and achievements

Providing technical support for PC hardware/software, configuring CCTV and biometric systems, troubleshooting network issues, and ensuring smooth system operations. Known for quick problem-solving and reliable service.

**Add activities, projects, awards or achievements during your study.**

During my studies, I completed my OJT at Sales Rain as an IT Associate, where I assisted in troubleshooting hardware and software issues, setting up workstations, and supporting end-users. This hands-on experience enhanced my technical skills and prepared me for real-world IT support tasks.