

Maureen Maher

A versatile professional with a strong belief that tapping and growing individual talents within a collaborative structure can exponentially grow a company's success.

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EXPERIENCE

Tabrasa, Pittsburg, PA

APRIL 2015 - PRESENT

Senior Engineer & Support Specialist

AUGUST 2020 - PRESENT

Working with a myriad of platforms, such as Stripe, in design and implementation, as well as 2nd level support for internal teams.

- Facilitated alignment between Customer Success and Engineering, bridging technical expertise and best practices.
- Supported maintenance and technical growth of Enterprise clients.
- Designed and implemented solutions to bolster business operations.
- Engaged in agile collaboration with development teams, spanning data mapping, system integrations, product requirements, and testing.
- Collaborated with external developers to construct custom applications
- Managed ongoing website development for strategic clients and special projects.

Senior Application Specialist & Team Lead

APRIL 2015 - AUGUST 2020

- Lead and guide Applications Support team.
- Collaborate with Director of Applications Support to align product enhancements with customer requirements and oversee overall customer satisfaction with the application.

Account Executive, Eastern Division

APRIL 2015 - JULY 2016

- Cultivated enduring relationships with key business executives and stakeholders.
- Acted as a bridge between customers and internal teams, ensuring on-time delivery of tailored solutions.

SKILLS

Javascript
MERN Stack
GraphQL
SQL Databases
Handlebars
HTML/CSS

QUALITIES

Innate ability for learning software technology
Self-motivated to perform above expectations
Excellent ability to listen and comprehend needs
Adaptable to fluid environments
Demonstrates the capability to leverage work experience for well-rounded solutions

LANGUAGES

Javascript

Various Positions while re-entering the workforce

APRIL 2015 - AUGUST 2020

Designed and implemented various system integrations, including third party lead management systems, CRMs, Marketing platforms and Telemarketing services.

Re-acquainted myself with changing technologies to understand new technology options for businesses.

Leveraged prior general ledger experience to automate and provide insight to production.

Credit Suisse — *Merger Consultant/Payroll/HRIS Manager*

1996 - 1997

- Repositioned Credit Suisse branch Payroll team for a smooth transition into Credit Suisse First Boston
- Enhanced accounting processes and services, ensuring compliance, implementing automation for efficiency
- Designed and implemented integrated benefit solutions to enhance business operations.

Deutsche Bank — *Payroll/HRIS Manager*

1989 - 1996

- Day-to-day operations, overseeing HR accounting and HRIS systems
- Designed and implemented cost-effective automated systems for HR and payroll integration and financial systems, benefit providers, and international affiliates.
- Managed audits in HR and Payroll, collaborating with independent auditors and financial teams.
- Managed annual HR and management planning and budgeting.
- Played a key role in the post-merger re-engineering following the Deutsche Bank commercial and investment banks merger, and the CJ Lawrence Holdings merger, after the repeal of the Glass-Steagall Act including responsibility for budgeting all merger-related HR expenses.

EDUCATION

Rutgers University

Certificate, Full Stack Development

APRIL 2023 - OCTOBER 2023

Rutgers College, Rutgers University, New Brunswick, NJ

BA, Sociology/Art

1981 - 1985

Deutsche Bank AG, Frankfurt, Germany

International Young Manager Program