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 [Home](#) [Submit Complaint](#) [Track My Complaints](#) Customer [Logout](#)

Enter Your Complaint Details here

Enter your address

Customer email

Zip Code


Enter eng@gmail.com here

Reason For Complaint

Status(RAISED)

Submit

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 [Home](#) [Submit Complaint](#) [Track My Complaints](#) Customer [Logout](#)

Complaint ID	Customer email	Complaint Address	Zip Code	Assigned Engineer	Reason	Status
1	customer@gmail.com	227 Moeding	7777	eng@gmail.com	Cannot receive calls	RAISED



Register here

Email address

eng@gmail.com

Password

...

Fullname


Themba Tshabalala

User Type

☐ Manager ☒ Engineer

[SignUp](#)


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Home View All Complaints View Raised Complaints View Work In Progress Complaints View Escalated Complaints Create User View All Users

Admin

Logout



Register here

Email address

management@gmail.com

Password

...

Fullname


Tshepo Management

User Type

☒ Manager ☐ Engineer

SignUp

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Home View All Complaints View Raised Complaints View Work In Progress Complaints View Escalated Complaints View Completed Complaints Create User View All Users

Admin

Logout

Email ID	Fullname	Role	Action
admin@gmail.com	admin	admin	<div>Delete</div>
customer@gmail.com	Customer Test	customer	<div>Delete</div>
eng@gmail.com	Themba Tshabalala	engineer	<div>Delete</div>
management@gmail.com	Tshepo Management	manager	<div>Delete</div>
tmanengineer@gmail.com	Thabo Moswane	engineer	<div>Delete</div>

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Admin

Logout

Complaint ID	Customer email	Complaint Address	Zip Code	Assigned Engineer	Reason	Status	Action
1	customer@gmail.com	227 Moeding	7777	eng@gmail.com	Cannot receive calls	RAISED	<div>Delete</div>

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[Home](#) [View All Complaints Assigned](#)

Engineer

Logout

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Home View All Complaints Assigned

Engineer Logout

Complaint ID	Customer email	Complaint Address	Zip Code	Assigned Engineer	Reason	Status	Action
1	customer@gmail.com	227 Moeding	7777	eng@gmail.com	Cannot receive calls	RAISED	<button>Change Status</button>

Assign Engineer

Complaint ID

1


New Status

RAISED

Change Status

Close

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Home View All Complaints Assigned

Engineer Logout

Complaint ID	Customer email	Complaint Address	Zip Code	Assigned Engineer	Reason	Status	Action
1	customer@gmail.com	227 Moeding	7777	eng@gmail.com	Cannot receive calls	WIP	<button>Change Status</button>

Assign Engineer

Complaint ID

1

New Status

WIP

Change Status

Close

Return status changed to WIP

Complaint ID	Customer email	Complaint Address	Zip Code	Assigned Engineer	Reason	Status	Action
1	customer@gmail.com	227 Moeding	7777	eng@gmail.com	Cannot receive calls	WIP	Assign Engineer
2	customer@gmail.com	227 Modeding	7777	tmanengineer@gmail.com	Cannot connect to the internet	RAISED	Assign Engineer

Assign Engineer

Complaint ID

Assigned engineer

[Assign Engineer](#)[Close](#)

New engineer assigned