

Run the BASIC code below for each of the four specified cases, and fill in the table below. (You may translate into any other computer language, but don't blame me if you introduce bugs.) In each case, make the arrival rate to be 4 and the average service time 2.4 (so that the offered load is $4 \times 2.4 = 9.6$ erlangs); set the number of servers to be 10; and run the simulation for 10,000 arriving customers. Observe that all the answers in row 1 and row 2 are, in principle, equal.

1. Poisson arrivals, exponential service times.
2. Poisson arrivals, constant service times.
3. Constant interarrival times, exponential service times.
4. Constant interarrival times, constant service times.

	$K/NSTOP$	AB/A	$B(s,a)$
1			
2			
3			NA
4			NA

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100 DIM C(50)           (50 is max number of servers)
110 INPUT S,NSTOP        (S,NSTOP = number of servers, customers to be
                           simulated)
120 FOR D=1 TO NSTOP
130 IA=                   (IA = interarrival time)
140 A=A+IA                (A = arrival time)
150 J=0
160 J=J+1                 (J = index of server being probed)
170 IF J=S+1 THEN K=K+1   (K = number of customers that are blocked)
180 IF J=S+1 THEN 270
190 IF A<C(J) THEN 160     (C(J) = completion time for server J)
200 X=                    (X = service time)
210 C(J)=A+X
220 M=C(1)                (M = shortest server-completion time)
230 FOR I=2 TO S
240 IF C(I)<M THEN M=C(I)
250 NEXT I
260 IF M>A THEN AB=AB+M-A (AB = cumulative time during which all servers
                           busy)
270 NEXT D
280 PRINT K/NSTOP,AB/A    (fraction of customers blocked, fraction of
                           time all servers are simultaneously busy)

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