

Model Evaluation Report

Metric	Average
WER	2.81%
CER	1.36%
Channel Accuracy	70.44%
DER	5.51%
MSR	0.00%
FAR	0.75%
SMR	4.77%
BLEU	0.7390
METEOR	0.7778
chrF	0.8128

Per-File Error Log

File: 11709786425Call.json

Transcription errors detected: WER=3.51%, CER=1.30%
Speaker segment count mismatch: GT 19, Pred 16
Channel accuracy: 10.53%
High DER: 15.56% (MSR=0.00%, FAR=1.25%, SMR=14.31%)
Low BLEU score: 0.2001

File: 1709789508Call 6.json

Transcription errors detected: WER=3.54%, CER=2.36%
Speaker segment count mismatch: GT 36, Pred 32
Channel accuracy: 69.44%

File: 1709790844Call 7.json

Transcription errors detected: WER=2.97%, CER=0.95%

File: 21709786890Call.json

Transcription errors detected: WER=3.50%, CER=1.88%
Speaker segment count mismatch: GT 18, Pred 16

Channel accuracy: 72.22%

File: 31709788307Call.json

Transcription errors detected: WER=0.53%, CER=0.30%