1. **EXPRESS COURIER HANDLING CHARGES:**

In case, urgent delivery is required and subject to product availability

Up to 5 Kgs (SR 500),

5 to 10 Kgs (SR 800)

10 to 15 Kgs (SR 1,000)

Above 15 Kgs, please contact SL

1. **Prices and Terms of Payment** 
   1. Acceptance of the order from the Customer is only valid and subject to a positive credit check. ***SL*** reserves the right not to supply the required equipment should the customer be in debt with payments.
2. **WARRANTY:**

All Products are under 12-months warranty (from the ex-warehouse: Jeddah delivery date) against any manufacturing defect. Moreover, in case of a wrong or damaged product delivery, those items will be replaced free of charge if informed to SL within 5 days of receipt with proof. If ***SL*** does not receive notification of faults within this period, then the Products are deemed as accepted.

If **Alrawaf**opts to have replacement of the defective products over an extended period in case of failure during use in accordance with their purpose, an Extended Exchange Option (EEO) can be purchased within 1 year after product delivery at additional charges quoted by ***SL***. The contract period shall be 6 to 48 months, selectable in steps of 6 months. The EEO period starts 12 months after product delivery. Within the selected time period **Alrawaf** will receive free replacement of defective products that are covered by the EEO.

**5. GENERAL TERMS & CONDTIONS FOR SUPPLY OF PRODUCTS, SYSTEMS & SERVICES**

In case of any matter not covered in this document, “General Terms and Conditions” for Supply of Products, Systems & Services attached as Addendum 1.3 shall apply.