Mohamad Hassan Ali

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[E-Portfolio](#) | [LinkedIn : Mohamad Ali](#)

Profile

Enterprise Software QA Engineer with 2+ years of experience ensuring high-quality cloud-based solutions. Proficient in functional, API and database testing using both manual and automated techniques with good experience in agile methodologies. Strong background in freelance web development and Digital Media Production, blending technical expertise with creative problem-solving.
In addition to my bachelor in MIS currently I am pursuing a Bachelor's in Computer Science at CNAM Liban, further expanding my technical and business acumen to drive IT innovation and optimize software quality.

PROFESSIONAL EXPERIENCE

QA Engineer | Software Tester   Jan 2024 - March 2025
Nordstar Solutions LLC – Beirut,Lebanon

- Developed and maintained test cases for Enterprise solutions, ensuring bug detection before deployment.
- Reduced software defects by implementing automated functional testing using selenium webdriver java and Cypress and covering all critical and high priority end to end scenarios
- Improved testing efficiency by integrating Azure DevOps for defect tracking and test management
- Testing and validation of multiple critical modules including
  1. CRM Module
  2. Presales and Direct Sales Operations
  3. Order Management through Multiple Channels
  4. Payment Management
  5. System Administration
  6. Reporting and Analytics
  7. Enterprise Planning (Sales , Commission and Promotions Planning)
  8. Integrations with third party systems such as ERP Systems
  9. Manage SaaS Subscriptions

Freelance Web Developer   March 2024 – Present
 Mena and Gulf Regions

- Designed and developed high-performance WordPress websites for businesses across the MENA and Gulf regions, optimizing UX, SEO, and security to drive engagement and conversions.
- Increased client engagement through strategic UX/UI improvements and digital marketing strategies.

Freelance Photographer and Videographer   July 2023 – December 2024
Al Ahmar marketing hub- Beirut , Dubai

- Created 50+ high-quality marketing videos, increasing client social media engagement.
- Managed multiple concurrent projects with an average turnaround time of 5 days, improving client satisfaction.
- Used Adobe Premiere Pro to enhance video quality, leading to an increase in viewer retention on promotional campaigns.

Customer Service Representative   Jul 2022 – December 2022
Amb Group - Dikkanji, Beirut

- Enhanced customer satisfaction through efficient issue resolution.
- Improved delivery times by optimizing dispatch schedules.

INTERNSHIPS

Software developer and Quality Assurance Intern   July 2023 – Dec 2023
Astrolabe ICT - Beirut

- Contributed to Agile development, actively participating in sprint planning and stand-ups.
- Developed key features in collaboration with the dev team

CERTIFICATIONS

- **AWS: Advanced Testing Practices Using AWS DevOps Tools**
  December 29, 2024
- **Oracle APEX Cloud Developer Professional (1Z0-771)**
  April 28, 2025

EDUCATION

Bachelor of Computer Sciences   2024 - Present
Cnam Liban - Lebanon

- Coursework aligned with global technology standards, focusing on software development, cloud computing, and data management.

Bachelor of Management information systems (MIS)   2020 - 2023
Lebanese University Faculty of Economics and Business Administration – Lebanon
- Specialized in database management, system analysis, and business intelligence.

Digital Photography   2018 – 2019
Smart guide institute – Beirut, Lebanon
- Obtained certification in digital photography. Developed expertise in capturing and editing digital images, enhancing skills crucial for creative projects and visual storytelling.

Conferences & Professional Events

Build With AI – GDG Coast Lebanon April 2025

- Participation in discussions on artificial intelligence, software automation, and cloud computing trends.

SKILLS

Technical Skills
- Software Testing & QA: Cypress, Selenium, Azure DevOps
- Programming Languages: C, C++, C#, .NET, Python, JavaScript , PHP
- Databases: MSSQL, Oracle DB
- Cloud Platforms: Azure, OCI, AWS
- Web Development: HTML, CSS, JavaScript, WordPress, Elementor

- SEO & Digital Marketing
- Oracle Apex
- Microsoft 365 Suite (Word,Excel, Powerpoint,Access)
- Adobe Suite (Photoshop,Lightroom,Premiere Pro)

Soft Skills
- Problem-Solving
- Analytical Thinking
- Strong Communication skills
- Teamwork
- Agile & Scrum Methodologies
- Attention to Detail
- Adaptability

LANGUAGES

- Arabic : Native

- English : Fluent , British Council Certified

- French : Fluent , Delf B2 Certified

- Spanish : Beginner