

1. What is the limit of the coverage provided by this medical insurance policy?
  - 1.1. It depends on the policy you purchase; our best policy has unlimited coverage.
2. Which hospitals and medical centers are included in the network covered by this insurance plan?
  - 2.1. It depends on the policy you purchase. May I know where you currently live?
3. What does the medical policy specifically cover in terms of medical expenses and services?
  - 3.1. The policy covers emergency cases from day 1, and coverage for other conditions will depend on the specific policy you choose. Do you have any specific conditions in mind?
4. Are there any exclusions or limitations on coverage that I should be aware of?
  - 4.1. Usually, insurance policies cover all acute medical cases. To cover chronic cases, you need to declare them before purchasing the policy. There may be either a limitation or an exclusion on specific conditions, depending on the case.
5. What is the annual premium for the medical insurance plan?
  - 5.1. It will depend on the policy you choose.
6. Can I pay the premium in several installments rather than a one-time payment?
  - 6.1. Our prices are very competitive in the market; however, payment must be made in a one-time installment.
7. How does the co-payment or co-insurance work for various medical services?
  - 7.1. It will depend on the policy you choose.
8. Does the insurance plan cover prescription medications, and if so, what is the coverage like?
  - 8.1. Unfortunately, it doesn't.
9. Are pre-existing conditions covered, and if yes, is there a waiting period?
  - 9.1. All pre-existing conditions require a 6-month waiting period.
10. Are regular checkups and preventive care services covered by the insurance plan?
  - 10.1. If it's a random checkup, unfortunately, it will not be covered. However, if you have a medical condition prompting the checkup, it will be covered.
11. Can I add dependents to the insurance plan, and will the policy be cheaper if I do so?
  - 11.1. Yes, adding dependents will make the policy cheaper.
12. How does the claims process work, and what documentation is required for reimbursement?
  - 12.1. The claims process will be through the NextCare application.
13. Is maternity coverage included in the medical insurance policy?
  - 13.1. Maternity will be covered if the inception date is after purchasing the policy.
14. Does the insurance plan cover dental services, and if so, what is the coverage like?
  - 14.1. Unfortunately, no.
15. What is the policy on emergency medical treatment and coverage outside the country?
  - 15.1. Emergency medical treatment outside the country will be covered on a reimbursement basis.

16. How often can I review or change my coverage, and what is the process for doing so?
  - 16.1. You can review or change your coverage on the renewal date of the policy.
17. Does the insurance plan offer any additional benefits, such as mental health coverage or alternative therapies?
  - 17.1. It will depend on the policy you choose.
18. How stable is the insurance company you work with, and what is their reputation for customer service?
  - 18.1. Securite is one of the largest insurance companies in the region.
19. How long should I wait to be covered for outpatient or ambulatory services?
  - 19.1. A 6-month waiting period is applicable.
20. How long should I wait to be covered for emergency medical cases?
  - 20.1. Coverage begins from day 1.
- 21.