



Dec 7, 2025

Mohamed Abdallah Galal

has successfully completed

Customer Service Fundamentals

an online non-credit course authorized by Knowledge Accelerators and offered through Coursera

A blue ink signature of Keith Gibson, written in a cursive style.

Keith Gibson
Chief Executive Officer
Knowledge Accelerators

**COURSE
CERTIFICATE**



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Coursera has confirmed the identity of this individual and
their participation in the course.