



Dec 7, 2025

Mohamed Abdallah Galal

has successfully completed

Customer Service Fundamentals

an online non-credit course authorized by Knowledge Accelerators and offered through Coursera

A handwritten signature in blue ink that reads "Keith Gibson". It is positioned above a horizontal dotted line.

Keith Gibson
Chief Executive Officer
Knowledge Accelerators

COURSE CERTIFICATE



Verify at:
<https://coursera.org/verify/Y8RD9ESTV5GC>

Coursera has confirmed the identity of this individual and
their participation in the course.