**Shipping Policy**

We appreciate your choice to shop with Nayel Style. Please review our shipping policy to understand the terms and conditions related to the shipment of your orders.

1. **Shipment Timeframe:**

* The time it takes for your exchanged product to reach you may vary depending on your location.

1. **Exceptional Shipment Costs:**

* If the Nayel Styl e-store is responsible for a damaged, incorrect, or incomplete order, all associated shipment costs will be borne by us.

By placing an order with us, you acknowledge and agree to the terms outlined in our shipping policy. We aim to provide a reliable and efficient shipping experience for our valued customers. If you have any further questions or require assistance, please feel free to contact our customer services department. Thank you for choosing Nayel Style for your shopping needs.

**Lost Shipping Policy**

At Nayel Style , we take every measure to ensure the safe and timely delivery of your orders. While we maintain a meticulous record of customer shipments from dispatch to delivery through our trusted courier service partners, unforeseen circumstances may arise. We understand the importance of your order, and in the rare event that your shipment is lost, please refer to our Lost Shipping Policy:

1. **Tracking and Record-Keeping:**

* We maintain a comprehensive track record of customer shipments in collaboration with our courier service partners.

1. **Contacting Customer Services:**

* If you have not received your order within 7 days of dispatch, we kindly ask you to contact our customer services department promptly.
* Reach out to us at 00971582129992 Whatsapp or send an email to [Info@nayelstyle.com](mailto:Info@nayelstyle.com).

Our customer services team is here to assist you in locating your shipment and addressing any concerns you may have. Your satisfaction is our priority, and we appreciate your understanding in these exceptional situations.