

guide

Start

log in

if not

check if user name and
pass

if valid

show details
about journeys

change password

reject journey

accept journey

check old pass

not valid

if valid

pass changed

End

representative

start

log in

if valid

check email and
password

if not valid

change password

add customer to
journey

if not valid

check invalid of old
pass

if valid

pass changed

End

