

Mohamed Hassan Ahmed

APPLICATION OPERATION LEAD

☎ +2001140122455, +966550767105 | ✉ MohamedHassanAhmed2133@gmail.com | 📱 Mohamed2133 | 🌐 mohamedhassan2133

Experience

Thiqah.sa

Riyadh, Saudi Arabia

APPLICATION OPERATION LEAD

Jul. 2019 - Present

- Provides support with web services deployment and troubleshooting
- Provide support .Net based web application
- In-depth knowledge and experience in various integration architectures and protocols such as REST, SOAP, XML, WSDL and FTP
- Handling and resolving production web Applications and services tickets/incidents. Monitoring production-deployed web applications and act proactively on critical alerts.
- Well-informed in .Net web applications publishing, deployment, troubleshooting and support in the pre-production and production areas.
- Intermediate SQL server and advanced reporting techniques
- Analyze logs and create DEBUG statements to determine application flow and failure points.
- Handle escalated client requests through tickets and occasional calls

Intdv.com

Cairo, Egypt

SOFTWARE ENGINEER

Dec. 2018 - June.2019

- Acting as Full Stack web developer in .Net Core and Angular+2.
- Implementing Inspire which is Traveling Booking Application .
- Working in docker, kubernetes to publish application.

Talabat.com

Cairo, Egypt

SOFTWARE ENGINEER

Jun. 2017 - Exp. Oct. 2017

- Implemented a Back-Office Application which is web based real time application to manage call center daily work on .net core.
- Improved functionality of old back-Office Application.
- Working in docker to publish application.

I-Valley

Cairo, Egypt

CROSS-PLATFORM XAMARIN DEVELOPER & .NET DEVELOPER

Jan. 2017 - Apr. 2017

- Understands customer requirements with respect to the success of the business goal and is able to translate them into a technical implementation.
- Design, build, and maintain efficient and reliable mobile applications using Xamarin framework.
- Design and implement database design for tasks submitted.
- Provide production support as necessary.

Cross-Platform developer in I-Dubai

Cairo, Egypt

DEVELOPER IN FREELANCING PROJECT RELATED TO I-DUBAI

May. 2017 - Aug. 2017

- Develop and maintain Business case related to Intelligence Dubai government.

.Net developer in Egyptian Army

Cairo, Egypt

DEVELOPER AT EGYPTIAN ARMY

Mar. 2018 - Nov. 2018

- Analyze and Design business needs and requirements for Egyptian Army To convert all traditional systems to Web Systems
- Implement Youmya 2s Application using .Net MVC and JQuery and Oracle DB

Skills

- **DevOps & IT Operations**

- | K8S
- | Docker
- | CI/CD
- | Ubuntu/Linux
- | Windows Server / IIS
- | Azure Devops
- | ELK

- **Software Development**

- | ASP.NET MVC
- | C#
- | SQL Server
- | Entity Framework
- | Angular 5
- | .Net Core
- | PostgreSQL
- | HTML/ CSS

- **Industry Knowledge**

- | IT Operations
- | Agile Scrum
- | Cloud Computing azure,google
- | Troubleshooting
- | Service level agreemnt
- | Analytical, problem solving and time management

- **Interpersonal Skills**

- | Problem Solving
- | Teamwork
- | Nonverbal communication
- | Public speaking
- | Conflict resolution
- | Inspiring trust

Honors & Awards

2023 **SRE**, Site Reliability Engineering (SRE) FoundationSM
2023 **KCNA**, Kubernetes and Cloud Native Associate certified
2017 **Xamarin**, 1st place At Xamarin MSP Hackathon
2016 **EMC Academic Associate, Information Storage and Management**,
2015 **Public Relation**, Appreciation to my efforts in this Committee

DevOps Institute
Linux Foundation
Cairo, Egypt
Cairo, Egypt
Cairo, Egypt

Education

Faculty of Computer Science and Information Technology Helwan University

Helwan, Egypt

B.S. IN COMPUTER SCIENCE AND INFORMATION SYSTEM

Sept. 2013 - 2017

- Got a B.S degree in Information System with GPA=3.04 Very Good degree.