



MOHAMED ALI ROBLEH

IT ANALYST - SAP
SECURITY &
DEVELOPMENT

CONTACT INFO

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SKILLS

- SAP SECURITY
- JAVASCRIPT
- REACT
- NEXT.JS
- NODE.JS
- EXPRESS.JS
- MONGODB
- HTML/CSS
- SQL / MYSQL
- GIT / GITHUB
- CYBERSECURITY

LANGUAGES

- ENGLISH
- FRENCH

REFERENCES

RANJANA VERMA

Technical Advisor SAP
Security
Fisheries and Oceans
Canada (DFO)

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- Ranjana.verma@dfo-
mpo.gc.ca

ABOUT ME

I am a bilingual Junior IT Analyst based in Ottawa and currently completing my final semester in the Computer Programming program at La Cité College. I'm nearing the end of an 8-month COOP internship with Fisheries and Oceans Canada, where I've been working with the SAP Security team to manage access controls, streamline identity workflows, and support compliance audits.

With nearly a decade of professional experience across government, private, and diplomatic sectors, I bring a unique blend of technical expertise and communication skills. I've worked on a variety of projects—from structured cabling and technical support to web development and cybersecurity initiatives. I'm passionate about building secure, reliable digital solutions that make a real impact, and I'm always eager to learn, adapt, and contribute to meaningful work.

EXPERIENCE

FISHERIES AND OCEANS CANADA (DFO)

Jan 2025 - to present

JUNIOR IT ANALYST

As a Junior IT Analyst at Fisheries and Oceans Canada, I work with the SAP Security team to manage user access and roles within SAP S/4HANA systems. I handle the creation, modification, and deactivation of user profiles using SAP Identity Management (IDM). My responsibilities include creating roles using Fiori and PFCG transactions, reviewing Firefighter access requests, and ensuring proper documentation is maintained. In this role, I collaborate closely with IT security professionals and handle user support tickets related to SAP access and security.

CABLES PLUS

Jan 2023 - Sept 2023

STRUCTURED CABLING TECHNICIAN

As a Structured Cabling Technician at Cables Plus in Ottawa, I was responsible for installing and maintaining structured cabling systems for commercial and institutional clients. My duties included running and terminating CAT5e, CAT6, and fiber optic cables, dressing and testing cables using Fluke testers, and interpreting floor plans to complete network infrastructure installations. I collaborated with other technicians, ensured compliance with Canadian safety standards, and provided technical guidance to new staff. I also supported the configuration of security systems, including access control panels, IP cameras, and intrusion alarms.

U.S. EMBASSY DJIBOUTI

Dec 2013 - Nov 2022

COMMUNITY ENGAGEMENT & DIGITAL MEDIA COORDINATOR

At the U.S. Embassy in Djibouti, I served as the Community Engagement & Digital Media Coordinator for nearly nine years. I was responsible for designing and implementing digital communication strategies to promote U.S. government programs and cultural initiatives. I created multimedia content, managed social media platforms, and coordinated outreach campaigns in collaboration with public affairs staff. My work included producing

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videos, managing editorial calendars, training local staff, and ensuring compliance with U.S. Department of State communication policies. I also played a key role during crisis communications and high-profile events, adapting digital strategies in real time.

EDUCATION

COLLEGE LA CITÉ

Sept 2023 - (Expected graduation: April 2026)

COMPUTER PROGRAMMING

I am completing a Computer Programming diploma at La Cité College, where I develop skills in software development, databases, web technologies, and system security through hands-on projects and applied learning.

NATIONAL AUDIOVISUAL INSTITUTE IN ALGIERS

Sept 2009 - June 2012

AUDIOVISUAL PRODUCTION

I completed a Vocational Diploma in Audiovisual Techniques at the National Audiovisual Institute in Algiers, where I gained skills in video production, technical planning, and digital media tools.

CERTIFICATIONS

COURSERA – IBM

February 2022

CYBERSECURITY FUNDAMENTALS SPECIALIZATION

Completed a 4-course specialization covering cybersecurity tools, compliance frameworks, network security, and database vulnerabilities.

U.S. EMBASSY DJIBOUTI

March 2021

CONTENT MANAGEMENT SYSTEM TRAINING

Learned to manage government digital platforms and publish strategic content effectively for public diplomacy initiatives.

FOREIGN SERVICE INSTITUTE

July 2016

NEW DIGITAL PLATFORMS AND TECHNOLOGIES

Participated in training focused on new media tools, analytics, and strategic communication in a diplomatic setting.

FOREIGN SERVICE INSTITUTE

September 2014

CREATING DIGITAL MEDIA FOR PUBLIC DIPLOMACY

Gained practical skills in producing videos and visual content to support U.S. mission communications.

AWARDS

U.S. EMBASSY DJIBOUTI

May 2015

APPRECIATION LETTER FROM THE AMBASSADOR

Commended by the U.S. Ambassador for technical excellence and outstanding support during the U.S. Secretary of State's visit to Djibouti.

U.S. EMBASSY DJIBOUTI

May 2016

EAGLE AWARD

Awarded for sustained exceptional performance in covering the media, cultural affairs, and information resources portfolios

U.S. EMBASSY DJIBOUTI

January 2020

U.S. EMBASSY DJIBOUTI

November 2020

U.S. EMBASSY DJIBOUTI

March 2021

during a staffing gap from August to December 2015.

MISSION HONOR AWARD

Received for exceptional work implementing public diplomacy efforts on behalf of the U.S. Embassy in Djibouti.

CUSTOMER SERVICE AWARD

Received for exemplary service and extraordinary effort in support of U.S. Mission operations.

MISSION HONOR AWARD

Awarded for outstanding outreach to Djibouti's emerging and established opinion leaders during the global coronavirus pandemic.

































