

Mohamed Ali Robleh
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Bilingual – English & French

EDUCATION

College Diploma – Computer Programming

La Cité College, Ottawa, Ontario

2023 – Present

Expected Graduation: April 2026

Vocational Diploma – Audiovisual Techniques

Institut National d'Audiovisuel de Ouled Fayet (INSFP), Algiers, Algeria

September 2009 – June 2012

TECHNICAL SKILLS

SAP Security

- Experience with SAP S/4HANA backend system
- Proficient in SAP Identity Management (IDM) for user, role, and privilege provisioning
- Authorization troubleshooting: SoD conflict analysis, missing access resolution, provisioning error diagnosis
- Experience with automated access requests and workflow customization
- Familiar with SAP ticket handling, audit preparation, and security documentation
- Collaboration with SAP Security teams to align with internal cybersecurity policies

Software Development

- Languages: Proficient in Java, Kotlin, Python, JavaScript, C#, and Swift
- Algorithms: Design, implementation, and optimization
- Development lifecycle: Git version control
- Debugging: Error resolution and performance tuning

Web Development

- Technologies: HTML, CSS, JavaScript
- Frameworks: React, Angular
- Databases: SQL, MySQL, NoSQL, MongoDB, Microsoft SQL Server, JSON

Mobile Development

- Platforms: Android, iOS, React Native

Design and Technical Documentation

- Execution drawings, layout plans, presentation sketches
- Preliminary drafts and work mockups for visual and structural planning
- Manual technical drawing and basic digital rendering (excluding AutoCAD)

Other Skills

- Operating Systems: Windows, Linux, macOS, command line interface
- Cybersecurity: Basic principles, vulnerability detection and remediation
- Technical Communication: Writing of procedures and training materials
- Best Practices: Clean, readable, and standards-compliant code

Expériences professionnelles

SAP Security IT Analyst – Co-op Student

Jan. 2025 - Present

Department of Fisheries and Oceans (DFO) Canada
Ottawa – Ontario

- Worked on SAP S/4HANA backend system with a focus on identity and access management
- Managed SAP access: creation, modification, and deletion of users, roles, and privileges via SAP Identity Management (IDM)
- Analyzed and resolved SAP authorization issues, including missing access, Segregation of Duties (SoD) conflicts, and provisioning errors
- Utilized SAP IDM to automate access requests and streamline approval workflows
- Participated in the creation and adaptation of SAP applications with a focus on security and access controls
- Processed support tickets and user requests related to SAP access and security
- Contributed to security audits by reviewing access rights and preparing compliance reports
- Drafted and maintained technical procedures and user documentation
- Collaborated with the SAP Security team to ensure compliance with internal cybersecurity standards

Structured Cabling Technician

Jan. 2023 - Sept. 2023

Cables Plus

Ottawa (Ontario)

- Installed, configured, and maintained structured cabling systems
- Ran and connected cables for IT networks, telephony, audiovisual systems, and more
- Followed industry standards and structured cabling procedures during installations
- Diagnosed and resolved cabling and connectivity issues
- Used specialized tools such as cable testers, wire strippers, and crimpers

- Performed cabling work in both new construction and existing buildings in compliance with building codes
- Collaborated with other technicians and professionals to ensure reliable network connectivity
- Installed and configured network equipment including switches and routers, in coordination with relevant teams
- Tested and verified the performance of installed cables
- Accurately documented cabling layouts and configurations
- Adhered to health and safety regulations throughout all phases of installation
- Trained end-users on the proper use of installed equipment and network connections

Community Engagement & Digital Media Coordinator

Dec. 2013 - Nov.2022

U.S. Embassy, Djibouti

Djibouti (Djibouti)

- Developed and implemented social media strategies to promote embassy activities and messaging
- Actively engaged with the online community, managed comments and messages, and adapted strategies based on digital trends
- Produced digital content including videos, images, and articles in collaboration with relevant departments
- Ensured visual quality and adherence to the embassy's communication standards in all digital outputs
- Managed the editorial calendar to ensure timely and consistent content publication
- Analyzed the performance of social media and digital content, providing regular reports on campaign effectiveness
- Trained staff on best practices for social media and digital production
- Raised staff awareness on digital communication challenges within a diplomatic context
- Conducted strategic monitoring to identify communication and engagement opportunities and adapted messaging accordingly
- Responded promptly to crisis situations, coordinating appropriate communication across social media and digital platforms
- Strictly adhered to the mission's digital media and communication policies and guidelines

Certifications & Training

IBM Cybersecurity Fundamentals Specialization
Coursera

February 19, 2022

Content Management System
U.S. Embassy Djibouti

March 25, 2021

Social Media Practitioner
Rabat - Maroc

Sept. 23, 2019 - Sept 27, 2019

New Digital Platform and Related Technologies Foreign Service Institute - United States Department of State Vienne - Austria	Jul. 11, 2016 - July. 15 2016
First Responder Course: Weapons of Mass Destruction Countermeasures US. Embassy Djibouti March 15, 2017 - March 16, 2017	
Social Media Practitioner Johannesburg - South-Africa	Apr. 25, 2016 - Apr. 29, 2016
Creating Digital Media for Public Diplomacy Outreach Foreign Service Institute - United States Department of State Vienne - Austria	Sept. 15, 2014 - Sept. 19, 2014
Training: Visual Diplomacy: Photo and Video Foreign Service Institute - United States Department of State Vienne - Austria	Sept. 08, 2014 - Sept. 12 2014
Training: Content Management System 2.0 (CMS 2.0) US. Embassy Djibouti	Feb. 20, 2014
Workshop: Management of American Spaces Kigali - Rwanda	Jan 21, 2014 - Jan 24, 2014

References

Available upon request.