

Performance Management in Microsoft Dynamics 365

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What is Performance Management?

- A module in Dynamics 365 used to evaluate and track employee performance.
- Helps align employee goals with organizational objectives.
- Supports both managers and employees in monitoring progress.

Core Features in Dynamics 365 PM

- Goal Setting and Tracking
- Performance Reviews and Evaluations
- Competency Assessments
- Employee Feedback and Notes
- Rating Scales and Weighting

Performance Cycles

- Define the timeline for evaluations (monthly, quarterly, yearly).
- Includes stages like goal creation, mid-year review, and final evaluation.
- Ensures structured and repeatable performance processes.

Using Performance Journals

- Employees can record achievements and progress.
- Managers can add feedback throughout the cycle.
- Improves transparency and fairness in evaluations.

Benefits of D365 Performance Management

- Improves employee engagement and accountability.
- Supports data-driven decision-making for managers.
- Enhances long-term development and career planning.
- Boosts overall organizational performance.