



Certificate no: UC-a973936e-786c-4a5a-b7f1-b93c15fc090e

Certificate url: ude.my/UC-a973936e-786c-4a5a-b7f1-b93c15fc090e

Reference Number: 0004

CERTIFICATE OF COMPLETION

Creating Measures and Metrics in ITSM

Instructors **Jason Dion • 2.5 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

Mohamed Aslam

Date **June 20, 2025**

Length **1.5 total hours**