

# Project Report

## PROJECT TITLE: CRM APPLICATION THAT HELPS TO BOOK A VISA SLOT

### 1 INTRODUCTION

#### 1.1 Overview

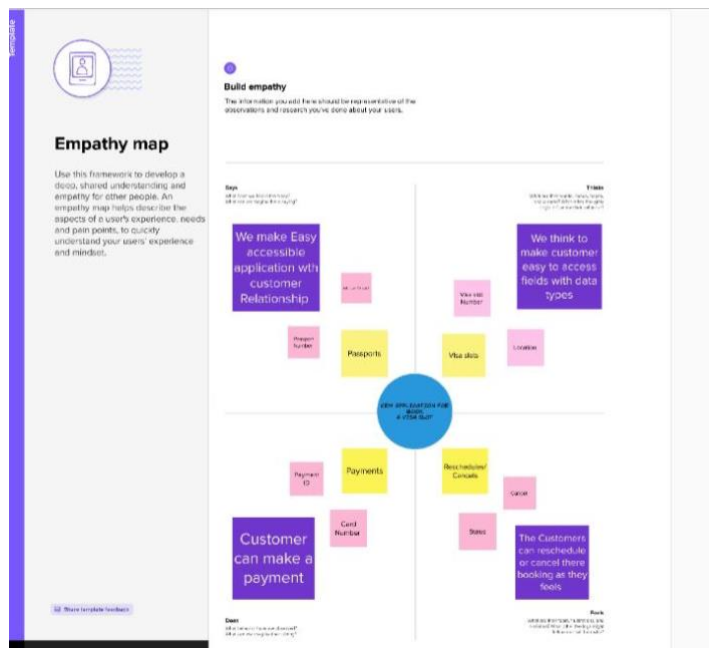
Visa Slot Booking is **mandatory to appear in the Visa interview before it gets approved**. In addition to this, the biometrics of candidates is also a prerequisite. Read further, to know more about the procedure of Visa Slot Booking, along with steps that one must follow and required documents.

#### 1.2 Purpose

- 1.To Book a visa slot
- 2.This includes tourist, business, student, and exchange visas.

### 2 Problem Definition & Design Thinking

#### 2.1 Empathy Map



#### 2.2 Ideation & Brainstorming Map

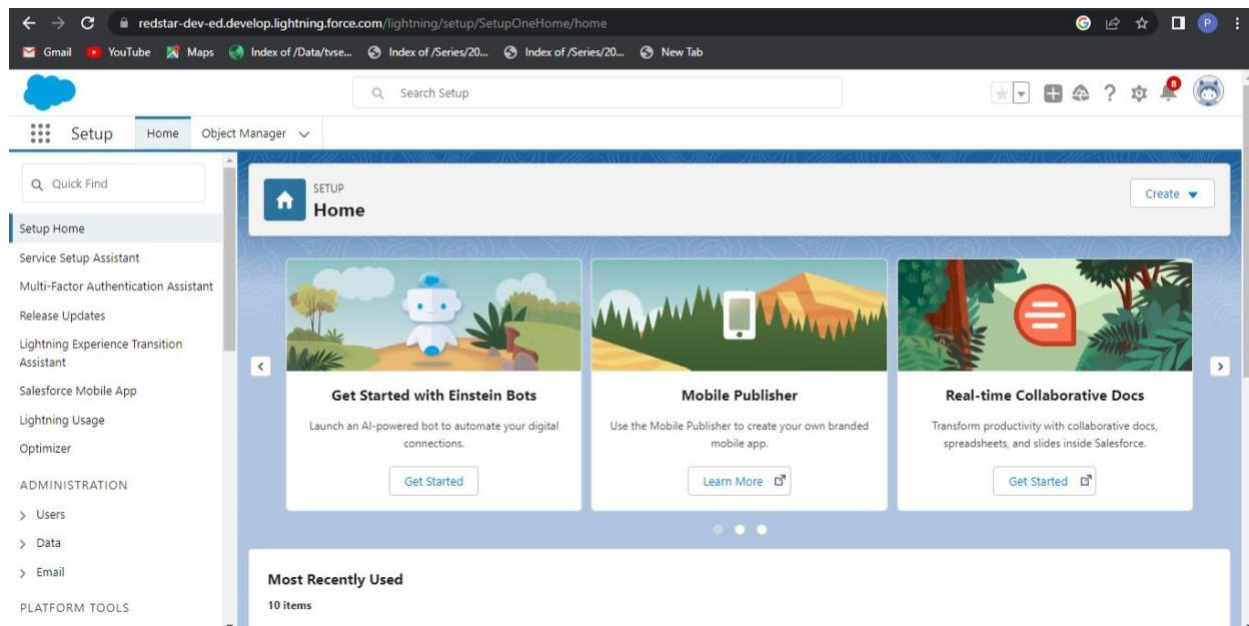


### 3 Results

#### 3.1 Data Model:

OBJECT NAME	FIELDS IN THE OBJECT	
Passport	Field Label	Data type
	Full Name	Text
	Passport Number	Text
	Contact Number	Number
Visa slot	Permanent address	Text
	Location	Text
	Time	Time
	Passport Number	Master
Payment	Visa slot number	Text
	Payment Mode	Text
	Card Number	Number
	Transaction ID	Auto Number
	Visa slot Number	Master
Reschedule/Cancel	Cancel Transaction	Text
	Passport Number	Master
	Location	Text
	Time	Time
	Cancel	Text
	Status	Text

## 3.2 Activity & Screenshot



1. Log in to salesforce.com

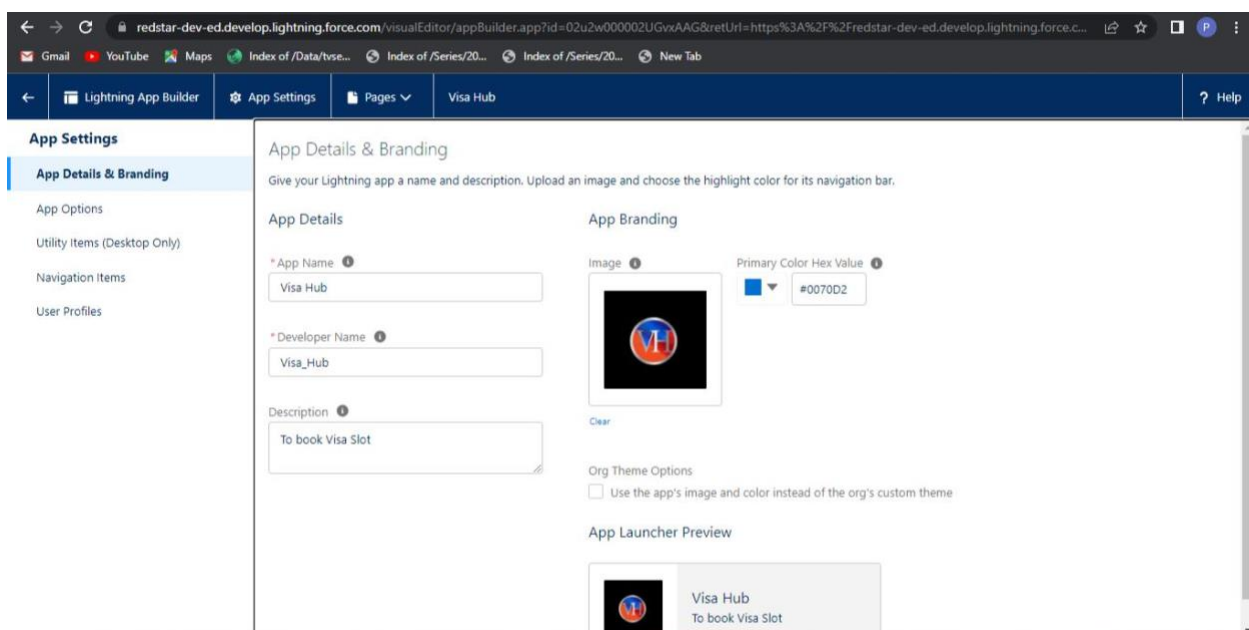
2. After log in this is the home page. click setup to start.

### CREATION OF APP

An app is a collection of items that work together to serve a particular function.  
Salesforce apps

come in two flavors : Classic and Lightning.

1) Navigate to setup and search for app manager



## OBJECTS

Objects are database tables that permit you to store data that is specific to an organization.

objects are of two types: 1) Standard objects. 2. Custom object

1) Navigate to setup and select object manager.

The screenshot shows the Salesforce Setup interface. The browser address bar displays 'redstar-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/new'. The navigation bar includes 'Setup', 'Home', and 'Object Manager'. The main content area is titled 'New Custom Object' and contains a message about permissions. Below this is the 'Custom Object Definition Edit' section, which includes fields for 'Label' (passport), 'Plural Label' (Passports), 'Object Name' (passport), and a 'Description' field. The 'Label' and 'Plural Label' fields are highlighted with red boxes.

3) You will navigate to custom object definition edit where you have to give the object name

4) T Select he label name has Passport and Plural label has Passports.

## Tabs

The screenshot shows the Salesforce Setup interface for editing a custom object tab. The browser address bar displays 'redstar-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2F01r2w000000WRIG%2Fe%3FretURL%3D%252Fsetup%252Fcustom...'. The navigation bar includes 'Setup', 'Home', and 'Object Manager'. The main content area is titled 'Edit Custom Object Tab' and contains a message about defining the custom tab. Below this is the 'Custom Tab Definition Edit' section, which includes fields for 'Tab Label' (Passports), 'Object' (Passport), 'Tab Style' (Airplane), and a 'Description' field. The 'Tab Label' and 'Object' fields are highlighted with red boxes.

## Creation of fields on custom Object: Passport

The screenshot shows the Salesforce Setup interface for creating a new custom field for the 'Passport' object. The page is titled 'New Custom Field' and is part of the 'Object Manager' setup. The left sidebar shows the navigation menu with 'Fields & Relationships' selected. The main content area is divided into 'Step 2. Enter the details' and 'Step 3 of 4'. The 'Step 2' section contains the following fields:

- Field Label: Passport Number
- Length: 50
- Field Name: Passport\_Number
- Description: (empty)
- Help Text: (empty)
- Required: ☐ Always require a value in this field in order to save a record

- 1) Select your object from object selection has passport.
- 2) And select the option fields and relationships.
- 3) And give the label name has Contact number.
- 4) Select the next option, select the page layout and save it.

## Creation of User

A user is anyone who logs in to Salesforce. Users are employees at your company, such as sales reps, managers, and IT specialists, who need access to

The screenshot shows the Salesforce Setup interface for editing a user. The page is titled 'User Edit' and is part of the 'Users' setup. The left sidebar shows the navigation menu with 'Users' selected. The main content area is divided into 'General Information' and 'User License' sections. The 'General Information' section contains the following fields:

- First Name: Mohamed Ethis
- Last Name: A
- Alias: MA
- Email: mohamedethirison@gmail.com
- Username: mohamedethirison@gmail.com
- Nickname: User1680513751477688945
- Title: (empty)
- Company: Red Star
- Department: (empty)
- Division: (empty)

The 'User License' section contains the following fields:

- Role: <None Specified>
- User License: Salesforce
- Profile: System Administrator
- Active: ☒
- Marketing User: ☒
- Offline User: ☒
- Knowledge User: ☐
- Flow User: ☐
- Service Cloud User: ☒
- Site.com Contributor User: ☐
- Site.com Publisher User: ☐

the company's records. Every user in Salesforce has a user account.

- 1) Navigate to setup in quick find search bar
- 2) Type user in and select it and click on new user.
- 3) In the profile field select standard user.

**Creation of report** A report is a list of records that meet the criteria you define. It's displayed in Salesforce in rows and columns, and can be filtered, grouped, or displayed in a graphical chart. Every report is stored in a folder.

Folders can be public, hidden, or shared, and can be set to read-only or read/write

Report: Passports with visa slots  
**passport with visa locations**

Total Records: 1

Location	Passport: Passport number	Total
<input type="checkbox"/> chennaiChennai	Record Count	1
<b>Total</b>	Record Count	<b>1</b>

Details (1 Rows) Click an intersection in the table above to filter details.

visa slot: visa slot number
1 6776548675656452
2

Row Counts ☒ Detail Rows ☒ Grand Total ☒ Stacked Summaries ☒

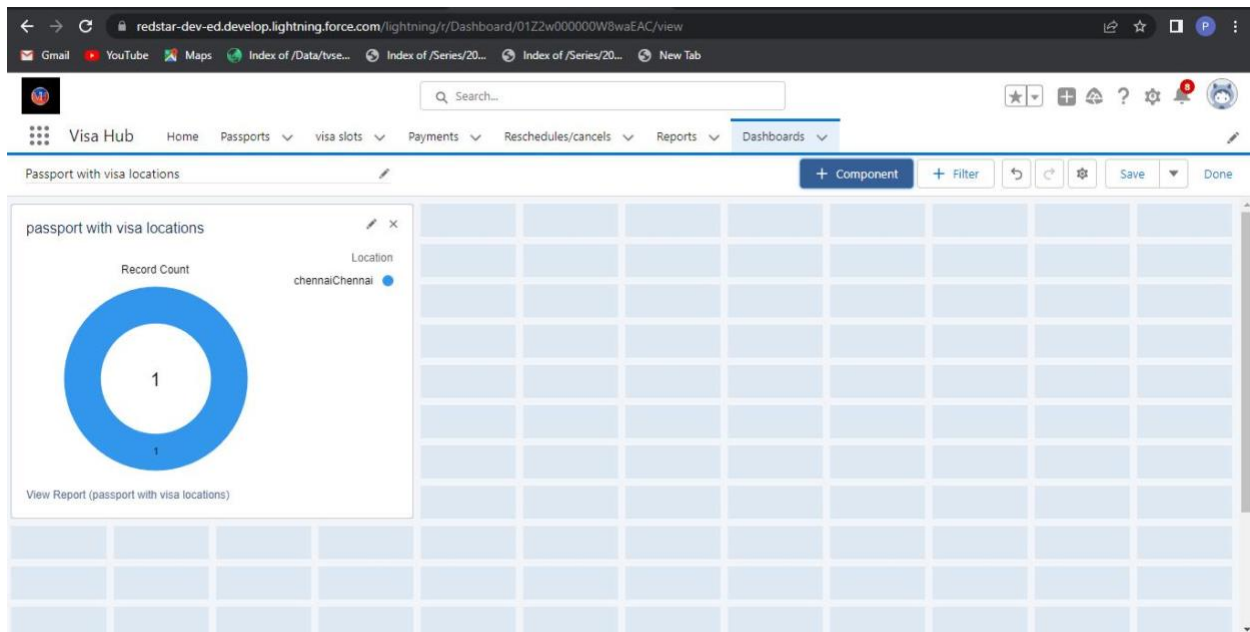
- 1) Click on the app launcher and search for reports.
- 2) And select a new report, for the record type category select other reports.

## Dashboard

Dashboards in Salesforce are a graphical representation of Reports. It shows data from source reports as visual components.

- 1) Click on the app launcher and search for dashboards.
- 2) Select the new dashboard option.
- 3) Name the dashboard has a Passport with visa locations.
- 4) And select create option.
- 5) Now click on Add component and for report select passport with locations.

- 6) Leave the default values.
- 7) And save the dashboard.



#### 4 Trailhead Profile Public URL

Team Lead- <https://trailblazer.me/id/methiris>

Team Member 1- <https://trailblazer.me/id/dhanushhari133>

Team Member 2- <https://trailblazer.me/id/kvel>

Team Member 3- <https://trailblazer.me/id/smoses34>

#### 5.ADVANTAGES & DISADVANTAGES

However, it depends on the types of visa, the specific visa case, and the circumstances surrounding the visa application.

it is advised that they make a booking three months in advance of their intended travel date.



## **6.APPLICATIONS**

**It Will helps to Book a visa slot . With passport Number everyone Book a visa slot and make opponent .Customers Also can Reschedule or Cancel Booking easily.**

## **7.CONCLUSION**

**Salesforce for Visa Slot Booking is a set of solutions built on the Salesforce platform designed to**

**help Visa slots management and operations and customer relationship.**

## **8. Future Scope**

**In Future Visa slot and booking ..Among the various visa at your doorstep benefits.**