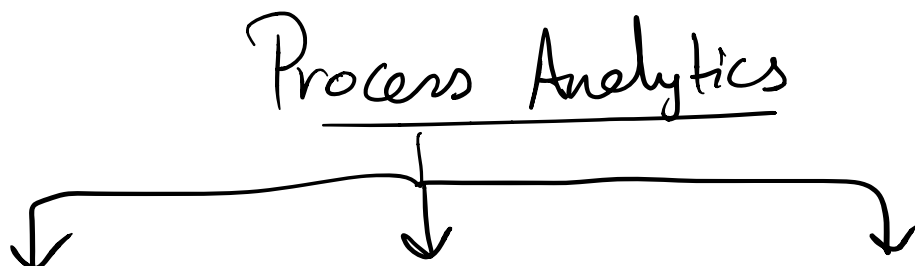


Process Analytics: Advanced Analysis of time-oriented data to derive new insights.

Applying Process Analytics to healthcare :-

~~time-oriented data to derive new insights.~~ In healthcare, one can define this process of a patient as the different steps, treatments and drugs he takes, which is sometimes also referred to as the patient's 'care journey'. ~~In general, there are three main streams of~~



## Process Discovery

- Descriptive technique to evaluate patients health-care steps, timing and duration of medical services & possibly the medical resources involved.

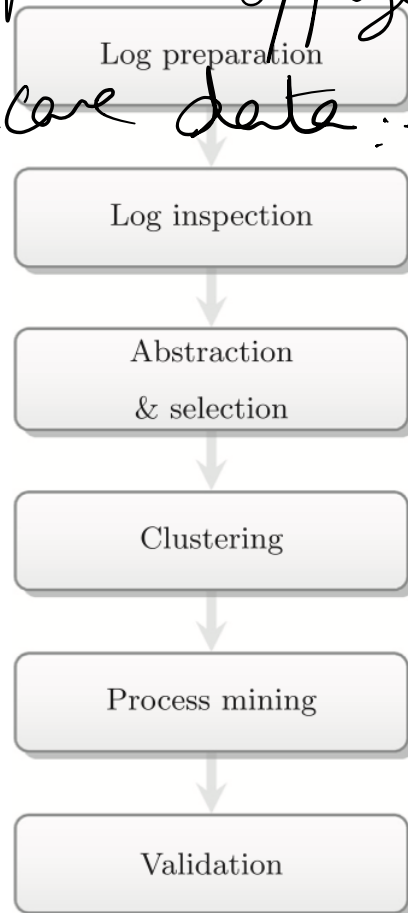
## Conformance Analysis

- Adherence to guidelines & regulations

## Process Extension

- Enhance an existing process model  
Eg: Clinical pathway

6 steps to applying PA in healthcare data :-



1. Aggregate data from different sources into one event log

2. Apply statistics & simple PA techniques → Goal of this step is to understand the dataset, limitations, and opportunities

- Helps for finding large abnormalities.
- Can also visualize data using basic statistics

3. Necessary for unstructured processes.

Abstraction helps focus on significant aspects of a process & omit irrelevant details.

\* Pattern abstraction is a technique of selecting data based on patterns of interest

\* Cluster mining - identify activities that always happen in series and share some characteristics

4. Organization of data based on characteristics by use of

segments

Sequence  
Clustering

- Focuses only on sequence of activities on traces & creates more simple models

Trace  
Clustering

- Cluster data based on trace profiles  
eg: Activities  
or Certain  
sequence of  
activities

Clustering not only allows to discover more comprehensible models but also allows to identify or confirm subgroups based upon their behavior.

5. Getting a comprehensible

outcome from the sorted date.

\* Proposed techniques:-

Dotted chart analysis & fuzzy micr

6- <sup>results</sup> Must validate date by experts (must be involved throughout the process)

Questions:-

Q) What they didn't do?

A) + Harvers NLP to abstract highly textual date

- \* Not a analytical engine  
Fixed analysis
- \* No recommendations were  
given as a result  
from analysis.