

NOUN TECHNIQUE

Noun	Notes	Include/Exclude
Patient	Represents the primary user who accesses health records and services	Include
Health Provider	Represents doctors, clinics, or hospitals providing healthcare services	Include
Government Regulator	Monitors compliance and generates reports	Include
Health Record	A record containing patient medical information	Include
Appointment	Scheduled visit between patient and health provider	Include
Illness	Medical condition for which treatment is sought	Include
Emergency	Critical health situations requiring immediate attention	Include
Notification	Alerts sent to patients or caregivers	Include
System	The Health Information Network (HIN) platform itself	Include
Authentication	Security mechanism ensuring data confidentiality	Include
Portal	Interface for health providers to access appointments	Include
Care Giver	Family or friends notified during emergencies	Include
Insurance	Coverage provided by registered health insurance companies	Include
Credit Card	Payment method for uninsured patients	Include
Bank Transfer	Alternative payment method for uninsured patients	Include
HIPAA Standards	Legal standards ensuring patient data privacy	Exclude
Appointment Allocation Component	Matches patient requests with health provider availability	Include

Email	Communication channel for appointment notifications	Include
SMS	Alternative notification channel for patients	Include
Report	Generated data for monitoring trends or compliance	Include
Report Generator	Tool used for creating intelligent reports	Include
Treatment	Medical care provided to the patient	Include
Search	Action performed to filter health records	Exclude
Account	Representation of a user's profile in the system	Include