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| Noun | Notes | Include/Exclude |
| Patient | Represents the primary user who accesses health records and services | Include |
| Health Provider | Represents doctors, clinics, or hospitals providing healthcare services | Include |
| Government Regulator | Monitors compliance and generates reports | Include |
| Health Record | A record containing patient medical information | Include |
| Appointment | Scheduled visit between patient and health provider | Include |
| Illness | Medical condition for which treatment is sought | Exclude |
| Emergency | Critical health situations requiring immediate attention | Exclude |
| Notification | Alerts sent to patients or caregivers | Include |
| System | The Health Information Network (HIN) platform itself | Include |
| Authentication | Security mechanism ensuring data confidentiality | Exclude |
| Portal | Interface for health providers to access appointments | Exclude |
| Care Giver | Family or friends notified during emergencies | Include |
| Insurance | Coverage provided by registered health insurance companies | Include |
| Card | Payment method for uninsured patients | Include |
| Bank Transfer | Alternative payment method for uninsured patients | Include |
| HIPAA Standards | Legal standards ensuring patient data privacy | Exclude |
| Email | Communication channel for appointment notifications | Exclude |
| SMS | Alternative notification channel for patients | Exclude |
| Report | Generated data for monitoring trends or compliance | Include |
| Report Generator | Tool used for creating intelligent reports | Include |
| Treatment | Medical care provided to the patient | Exclude |
| Search | Action performed to filter health records | Exclude |
| Account | Representation of a user's profile in the system | Include |