MOHAMMED OMAR ABDULKHALEQ ESMAIL

SOFTWARE DEVELOPER & IT PROFESSIONAL

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SUMMARY

Results-driven software developer and IT professional with a Bachelor's degree in Information Technology and hands-on experience in software development, IT support, and database systems. Proficient in building custom software applications using C# and SQL Server, and delivering reliable technical support in institutional environments. Certified Meta Database Engineer, with strong analytical and troubleshooting abilities. Eager to advance in software engineering, IT infrastructure management, and ERP systems.

EDUCATION

Bachelor of Information Technology   **Aug 2020 – Sept 2024**

Al-Saeed University, Taiz   GPA: 88%

PROFESSIONAL EXPERIENCE

Software Developer & IT Support Specialist   Taiz Finance Office, Feb 2025 – Present

Software Development Tasks:
- Developed and deployed a custom warehouse management system using C# and SQL Server, supporting inventory control, asset registration, custody tracking, and reporting with role-based access.
- Installed the system on a central server and deployed it across networked user devices.
- Ensured database security via user permissions, local network isolation, and routine backups.

IT Support Specialist Tasks:
- Provided technical support for hardware/software, reducing downtime and improving user experience.
- Installed and configured Windows OS and essential software on user devices.
- Connected and configured computers within the local network, managed cabling, and ensured internet access.
- Managed the server's performance and enabled file sharing for users.
- Installed antivirus software and maintained endpoint security.
- Assisted in printer maintenance and troubleshooting.
- Offered user guidance, training, and ongoing support.
- Collaborated with cross-functional teams to assess IT needs and implement solutions.

Freelancer   September 2024 - Present
- Collaborated with another developer to create a store management system supporting sales, purchases, expense tracking, user management, and reporting using C# and SQL Server. Installed the software and database on the client's device, provided training, and offered technical support during the trial period.
- Built an API to fetch data from a website and store it locally. Ensured synchronization between the local database and the website (updated every 5 minutes) using PHP and MySQL.

CERTIFICATIONS

Meta Database Engineer Professional Certificate **Coursera, Jul 2023 - Oct 2023**
Intermediate Diploma in English Language **Mali Institute, Oct 2019 - May 2020**
International Computer Driving License (ICDL) **ITC Institute, Feb 2020 - May 2020**

LANGUAGES

Arabic: Native
English: Fluent in technical contexts

TECHNICAL SKILLS

Programming Languages: **Python, C#, PHP, JavaScript**
Database Management: **SQL Server, MySQL**
Web Technologies: **HTML, CSS**
Tools & Frameworks: **Flutter, Git**
Data Visualization: **Tableau**

SOFT SKILLS

Self-motivated and committed to continuous learning
Strong analytical and data management skills
Problem-solving and strategic planning
Team leadership and user training experience
Adaptability and ability to work under pressure