Mohamed Ahmed El-Ziaty

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Objective

Working at a challenging organization as "Information Technology Engineer" in the industry of Computer Software to utilize my skills, abilities and drive me to gain practical experience in the field of cloud and azure world.

Education

☐ Graduated from Faculty of Computer Science ElShorok Academy 2014-2017

- Grade good and excellent grade for the graduation project
  - Roshetaa [Graduation Project] March 2016 to June 2017

  As its name a (Medical System (Android App, Website)) is a computerized system that will help to merge the patient, doctor, and pharmacy in one system to facilitate the connection between them. Html, CSS, Bootstrap used in web design. Using ASP.Net for development. Xamarin for Mobile Application.

Experience

☐ IT Help Desk at AL TawaKol electric industrial NTT (1 Year)

- Using active directory.
- Installs, configures, and optimizes operating systems.
- Configure mails on outlook organize its POP3 & SMTP.
- Recovery the lost partitions and Data of Hard Disk.
- Hardware Maintenance for Desktop Computer and laptop.
- Network connection UTB Cables and Wireless.
- Set up the switch and Routers Configuration.
- Daily department round to identify the complaints and find out the solution.
- Receive the department maintenance complaints.

☐ IT Specialist at EFS Facilities Services Group (3 Years till now)

- Connect all users via azure active directory "cloud".
- Deal with Office 365 (exchange, adding users, give permissions & licenses, groups, disclaimer)
- Deal with Sophos Intercept X firewall setting a policy for the following:
  - Application Control, Peripheral Control, Web Control.
  - Data Loss Prevention, Windows Firewall, Threat Protection, Update Management.
- Backup all data to OneDrive for all users & offline to external Hard desk.
- Install, configure, and optimize operating systems and all programs that important for users.
- Install, configure, printers, photocopier machines & ID printers for users.
- Setup attendance machines for all sites and give a training to the employee who responsible for it.
- Configure mails on outlook organize its OST & PST files.
- A bit of Maintenance for Desktop Computer and laptop.

Training Courses and Diplomas

- (CCNA) Routing & Switching at CLS Learning Solutions (2019)

- MCSA (Windows Server 2016) at CLS Learning Solutions (2019)
- Team leader at developer vertical | Microsoft Tech Club |
  - Teaching C# and OOP Concepts.

- Volunteer | Many technical events such Masr.Bokra, 7atem w to7a (at Microsoft)|
- Windows Apps & Windows Phone developer at | Microsoft Academic App Factory |
  - Trainee at cycle 5.
  - Technical support at cycle 9.

- Web Design Diploma at Russian Culture Centre | Certified (From 17-8-2017 to 14-12-2017)
  - Making wireframe using illustrator.
  - How to make a UI design using Photoshop 2017.
  - Applying UI design using Html5, CSS3, Bootstrap, and JQuery via Dreamweaver.

Skills

Computer Skills

- Office 365 admin portal
- Sophos Intercept X - Cloud
- VMware workstation pro
- Cisco packet tracer
- MS-Office.
- Visual Studio.
- Photoshop.
- Dreamweaver.
- Bootstrap.
- Java script (JQuery Concept).
- Programming Basics (C#).
- Komodo.
- Illustrator
- Html & Html5.
- CSS & CSS3.

Language Skills

- Arabic: Mother Tongue.
- English: Speaking "Good", Reading "Very Good", Writing "Very Good".

Interpersonal Skills

- Hard Worker
- Problem Solver
- Self Confidence
- Cooperative

- Fast Learner
- Organizer
- Team Player
- Sociable

Personal Information

- Date of birth: 15/9/1995

- Military Status: Exempted.

- Nationality: Egyptian.

- Marital Status: Single.

- References and Documents will be ready upon request.