

# Cyber Incident Notification Requirements Update to Letter 23-CU-07

## NCUA LETTER TO CREDIT UNIONS

NATIONAL CREDIT UNION ADMINISTRATION  
1775 Duke Street, Alexandria, VA 22314

DATE: January 2025 LETTER NO: 25-CU-02  
TO: Federally Insured Credit Unions  
SUBJ: Cyber Incident Notification Requirements Update to Letter 23-CU-07  
ENCL: ■ [Updated Cyber Incident Reporting Quick Reference Guide](#)

Dear Boards of Directors and Chief Executive Officers:

This letter provides an update to [Letter to Credit Unions 23-CU-07](#) and announces the availability of a new cyber incident reporting webform. To aid in incident reporting, the NCUA is enclosing an updated quick reference guide.

The NCUA developed the webform as a convenient and secure method for credit unions to report cyber incidents to the agency.

### How to Report

To report a cyber incident, federally insured credit unions may notify the NCUA through one of the following channels:

- Complete the [Cyber Incident Credit Union Reporting System online form](#) to send a secure incident report.<sup>1</sup> This webform is mobile device friendly and is available under the [Cybersecurity Resources](#) webpage on NCUA.gov.
- Call the NCUA at 1.833.CYBERCU (1.833.292.3728) and leave a voicemail.
- Email the NCUA utilizing the Secure Email Message Center to send a secure email to [cybercu@ncua.gov](mailto:cybercu@ncua.gov).<sup>2</sup>

Credit unions are strongly advised to maintain a high level of vigilance and continually enhance their ability to respond to evolving cybersecurity threats.

For access to more cybersecurity information and resources, including detailed information on [cyber incident reporting](#), credit unions are encouraged to visit the NCUA's [Cybersecurity Resources](#) webpage. These resources provide valuable information and guidance to help credit unions strengthen their cybersecurity stance and stay informed of the latest developments.

Sincerely,

/s/

Todd M. Harper  
Chairman

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<sup>1</sup> The online cyber incident reporting webform is available at <https://cyberreports.ncua.gov>.

<sup>2</sup> To ensure receipt of your secure message you must use the National Credit Union Administration Secure Email Message Center at <https://web1.zixmail.net/s/login?b=ncua> to send the email.