OHAMED WAEL ELTEIR

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Summary

Enthusiastic software engineer with a deep passion for software development and a strong foundation in various programming languages. Equipped with knowledge in the .NET framework for building efficient and scalable applications as well as experienced in crafting clean code for efficient problem-solving.

Education

Alexandria University

September 2021 - May 2025

Bachelor of Science in Computer Science

GPA: 3.52

Saint Marc College

May 2007 - August 2021

Diploma

GPA: 2.83

Relevant Coursework

• Data Structures

- Algorithms Analysis
- Artificial Intelligence
- Systems Programming

- Software Methodology
- Database Management
- Internet Technology
- Computer Architecture

Experience

Sutherland Technical Support, AT&T August 2023 - April 2024

Alexandria, Egypt

• Provided exceptional technical support to a diverse client base, achieving a global ranking of 4th across all Sutherland employees.

- Gained comprehensive technical expertise in digital computing fields, enhancing troubleshooting and problem-solving skills.
- Diagnosed and resolved technical issues related to AT&T services, ensuring minimal downtime and customer satisfaction.
- Utilized remote desktop tools to assist clients with software installations, updates, and configurations.
- Documented support interactions and solutions in a detailed and organized manner to improve future service efficiency.

Upwork

August 2019 - March 2020

Software Developer Freelancer

Remote

- Developed several websites for many clients that are being used till today.
- Assisted some of the clients with their existing websites and integrated some new features.
- Explored ways to visualize and enhancing my development with HTML, JavaScript, and CSS.

Projects

University Grades Notifier API | .NET

June 2024

• Developed an API that logs to my university's portal, fetches all grades and sends them in a push notification only if any grade has been revealed.

Mini Search Engine | Python | GitHub

April 2024

- Created a basic search engine capable of processing and ranking documents based on relevance metrics such as Cosine-Similarity, Jaccard-Similarity, and others.
- Implemented Likelihood Models to enhance the engine's responsiveness and accuracy.

Turing Machine Simulator |C++| \square GitHub

October 2023

• Designed a console-based Turing Machine for my Theory of Computations course that behaves exactly like the actual machine.

Achievements

Egyptian Collegiate Programming Contest (ECPC)

2023, 2024

Contestant

- Competed in the prestigious ICPC, enhancing problem-solving skills and algorithmic thinking.
- Twice finalist in regional qualifications contests, solving a wide range of complex algorithmic challenges.

Technical Skills

Languages: C#, Java, C++, GO, Python, JavaScript, TypeScript, Julia

Technologies/Frameworks: ASP.NET, Jenkins, Jira, Docker, Git, GitHub, Postman, Express on NodeJS

Programming Concepts: Object Oriented Design and Programming, Data Structures, Algorithms

Volunteer Experience

HackerRank Campus Club, AUFS

 ${\bf January~2024-October~2024}$

Head of the Backend track

Alexandria University

- Served as the head and instructor for the back-end track, utilizing the .NET framework to teach and mentor students.
- Led a highly productive team that successfully completed multiple projects and significantly improved post-campus performance.
- Managed the executive board of 5 members, conducting weekly meetings to monitor and drive progress in key areas.
- Directed a chapter of over 20 members, focusing on community service, teamwork, creativity, academic excellence, and mentorship.