# Mohamed Zaki

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#### **Profile**

Graduated from FCAI, Results-driven Machine Learning Engineer & Data Scientist with a strong background in Natural Language Processing (NLP), Data Analytics, and Software Development. Passionate about leveraging AI and data-driven solutions to solve complex business challenges. Skilled in designing and deploying machine learning models and building scalable backend systems using Flask, Django, and REST APIs. Adept at team collaboration, innovation, and community engagement to drive impactful solutions.

#### Education

2019/09 - 2023/05

### B.A. in Artificial Intelligence - Computer Science

Faculty of Computers & Artificial Intelligence Cairo University

# **Professional Experience**

2024/01 – present Mokattam, Egypt

# **Software Engineer at Fritill**

Machine Learning Engineer, Back-end Developer (Flask, Django)

### **Ecommerce Chatbot**

- Developed an NLP-powered chatbot to automate customer support by providing instant responses to frequently asked questions.
- Utilized Cosine Similarity, Tokenization, and Lemmatization to improve query matching accuracy.
- Optimized preprocessing techniques, reducing response time by 40% and improving answer accuracy by 30%.

### OtlohaSah Project

- implemented APIs for key application features, including Tajweed, Khatma, Recitations, User Profiles, and Invitations.
- Worked closely with the frontend team to ensure seamless API integration using Django REST Framework.
- Improved database efficiency by optimizing queries, reducing response times by 35%.

# **Itqadem Ecommerce Project**

- Developed core e-commerce functionalities, including Cart, Wishlist, Product Management, and Inventory Tracking.
- Integrated PostgreSQL and Django ORM to manage complex product relationships and ensure data consistency.

### **Threads Project**

- Contributed to the development of a Q&A platform, enabling users to ask and answer questions.
- Designed upvoting/downvoting logic and implemented an intelligent answer ranking system.
- Integrated topic-based tagging to enhance content discoverability.

# **Services Project**

- Developed a service booking system where users can schedule appointments based on available time slots.
- Designed an administrator dashboard to manage bookings, cancellations, and session availability.

**Technologies Used:** NLP Techniques, Flask, Django, REST Framework, PostgreSQL, PostGIS, SQLAlchemy, TensorFlow, Sklearn.

2022/09 - 2022/10 Nasr city, Egypt

# Machine Learning Intern National Institute of Communications

Trainee

- Participated in real-world projects applying machine learning principles to solve practical problems.
- Collaborated with a team of professionals to develop and deploy machine learning models.
- Gained hands-on experience with popular machine learning libraries and frameworks, including TensorFlow and scikit-learn.
- Learned and applied various machine learning algorithms, including Linear Regression, Logistic Regression, Decision Trees, Random Forest, Support Vector Machines (SVM), K-Nearest Neighbors (KNN), Naive Bayes, Gradient Descent, and Neural Networks.

# **Projects**

# 2024/11

# Amazon Fine Food Reviews Analysis 2

Analyzed a large dataset to determine the sentiment of food reviews.

• Analyzed a dataset of 568,454 food reviews, involving 256,059 unique users and 74,258 unique products, performing extensive data cleaning and text preprocessing including stemming, stop-word removal, and lemmatization. Implemented various text vectorization techniques, including Bag of Words (BOW), TF-IDF, and Word2Vec (W2V), to improve model performance. Developed a sentiment analysis model to classify reviews as positive (rating 4 or 5) or negative (rating 1 or 2), ignoring neutral reviews (rating 3).

# 2023/08

## Image Colorization 🛮

• Implemented a convolutional neural network (CNN) architecture to predict and add color to grayscale images. Experimented with various datasets and hyperparameters to optimize performance and achieve realistic colorization results.

### 2022/11 - 2023/04

### Graduation Project - Job Recommendations & Filtering System

- Developed a web-based system that recommends suitable Jobs to job seekers and filters resumes for recruiters based on their job postings.
- Uses spacy and resumeParser to extract skills from resumes and word2vec, doc2vec and TF-IDF to get the Word embedding for job descriptions and resumes.

# Skills

### Machine Learning & Data Science

- Transformers, RAG, NLP (Word2Vec, TF-IDF, BOW), Deep Learning (CNN, RNN)
- Supervised & Unsupervised Learning (Decision Trees, SVM, KNN, Clustering)
- Frameworks: TensorFlow, Scikit-learn, Pandas, NumPy, Matplotlib

#### **Software Development & APIs**

- Backend: Flask, Django, REST API Development
- Database: PostgreSQL, PostGIS, SQLAlchemy
- Tools: Postman, Swagger, Docker, Git