Mohamed Mustafa Morad

Profile

I am Mohamed Morad, a student at the Faculty of Arts, English Department. I have a passion for technological advancements and a deep interest in artificial intelligence, machine learning, data analysis, and programming.

Professional Experience

Customer Service Representative

05/2024 - 10/2024

Thamina Projects Management

- Customer Service
- Customer Relationship Management (CRM)
- **Customer Retention**
- Customer Service Representatives

Certificates 7

Customer Service Representative

05/2023 - 10/2023

- Hawks Projects Management
- Customer Service
- Customer Relationship Management (CRM)
- **Customer Retention**
- Customer Service Representatives

Certificates 7

Education

CS50x: CS50's Introduction To Computer Science, Harvard University (via edX) ☑

06/2021 - 12/2021

Bachelor's Degree in English Language and Literature, Kafr El-Sheikh University-, Egypt 🗵

09/2021 - 06/2025

Skills - Tools

Python Flask Django Framework SQL Data Structures My SQL **Object Oriented Programming** Algorithms Git Postman Pandas GitHub Matplotlib С Scikit-learn **Visual Studio** Agile HTML CSS Javascript Bootstrap Languages

English Arabic